

Site	Rating:-Extremely likely,Likely,Neither Likely Nor Unlikely,Unlikely,Extremely Unlikely,Don't Know	Response
Birchwood Medical Centre	1	The nurse was professional and knowledgeable.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I had a pleasant review with doctor.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Because very helpful x
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Because your the best
Oakdale Surgery	1	Oakdale Surgery are kind & caring x
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Did not have to wait long to be seen .
Oakdale Surgery	1	
Birchwood Medical Centre	1	Dr Cole is always very understanding and willing to listen to you.
Oakdale Surgery		I am happy in my safe to do so I d not fill a shame of who I am
Oakdale Surgery		Smiling faces, and doctors and nurses make you know that they care about what they do for you, Thank You.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre		For frindly atmosphere & efficient treatment .
Oakdale Surgery	2	It's not actually my surgery but my husbsnds
Birchwood Medical Centre	1	I'm seeing the physios at the moment, and I think there great
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	4	2/3] d that my problem still exists. I stated that would an x Ray be in order to rule out anything else, she didn't even examine me, but gave me a number to c
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	Dr Goodworth was great, really thorough and helpful, but communications regarding prescriptions etc is a bit fragmented.
Oakdale Surgery	1	I was seen promptly. The doctor was kind and supportive
Birchwood Medical Centre	1	I always find the doctors and staff take the time to listen to you.
Birchwood Medical Centre	3	/2] My family is already at this practice but I think if I were to recommend anyone it might make it even worse to get an appointment I'm sure they have eno
Oakdale Surgery	3	Lack of appointment availability
Birchwood Medical Centre	1	Because i feel comfortable going there
Birchwood Medical Centre	2	Always able to get an appointment when required and the staff are very skilled and helpful
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Because I am happy with the service I have had for many years
Birchwood Medical Centre		
Birchwood Medical Centre	1	As per previous reply to you
Birchwood Medical Centre		Birchwood is pleasant clean and everyone is most helpful. What morecould we all want.
Oakdale Surgery	1	

Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[2/2] Nurse, or a GP has always been excellent. Keep up the great work in these very trying times for the NHS. Best regards Patrick McIver
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	/2] Only a 2 because my appointment was delayed half an hour. No explanation (or apology) from Reception staff or GP. I would give 1 for the response of the
Birchwood Medical Centre	1	Very professional, helpful and friendly team who provide a great service
Birchwood Medical Centre	4	Nice nursing staff
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Pleased
Birchwood Medical Centre	4	2] The staff on Reception, either by one approaching them in person, or telephoning, leave one cold and make getting an appointment or relaying important in
Birchwood Medical Centre	2	
Oakdale Surgery	5	
Oakdale Surgery	1	Always extremely helpful. Friendly and efficient
Oakdale Surgery	1	
Birchwood Medical Centre	1	I had a same day appointment, with very little waiting time once there. Dr explained & examined thoroughly.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Dr Cole had a lovely manner, just what my son needed.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Birchwood Medical Centre	1	Excellent service!
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Just because it is a good practice with doctors and looked after by receptionists When you walk in or ring for an appointment
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	The reception are always very very professional and helpful particularly Tracy. Timings are normally very prompt.
Oakdale Surgery	1	The nurse really listened to my concerns / anxieties I had about the procedure I was having. She treated me with kindness.
Birchwood Medical Centre	4	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Because the drs listen and treat you with respect
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	The nurse who saw my son for his jabs was very polite informative and got it done quickly. The receptionist ladies have always been very helpful too.
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	I gave that response because doctors and the nurses always caring and have a lot of time for me if I'm not feeling too well
Birchwood Medical Centre	1	Nurse practitioner was excellent
Oakdale Surgery	2	
Birchwood Medical Centre	1	The doctor and nurse were very caring and professional
Oakdale Surgery	1	

Birchwood Medical Centre	1	happy with dr Platts
Birchwood Medical Centre	1	Dr platts is incredible. Made me feel at ease straight away and listened to all my concerns. Best doctor I've ever had. Highly recommend her.
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	[2/2] fically it was a long time before they answered me.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	1/2] I had to cancel at short notice due to being stuck up a Tower crane unable to get down, I was fuming with work. the receptionist was really helpful and c
Oakdale Surgery	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Because it is friendly and they do ther best to help you.
Oakdale Surgery	1	Courtesy and professionalism
Birchwood Medical Centre	1	Great service
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Because treatment I receive from Helen & Alison is very beneficial for my symptoms & I feel so much better after an appointment
Oakdale Surgery	1	
Oakdale Surgery	2	Plesent receptionist and doctor
Birchwood Medical Centre	1	Friendly and helpful staff. I felt well informed and supported through the procedure
Birchwood Medical Centre	1	Efficient friendly professional
Birchwood Medical Centre	1	Superb service. Receptionist good and Dr Moore was very helpful.
Birchwood Medical Centre	1	professional
Birchwood Medical Centre	5	Waited an hour to see Doctor with no apology. Felt rushed through.
Birchwood Medical Centre	1	Despite waiting over half an hour to be seen, I felt important and details were explained to me.
Birchwood Medical Centre	1	Always good service
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Always polite and professional. Care about you and helping you.
Oakdale Surgery	1	
Oakdale Surgery	1	I have always been satisfied with the care I have received.
Birchwood Medical Centre	1	Friendly helpful and the doctor listened to me
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I have received a caring, efficient and prompt service from all of the practice staff.
Birchwood Medical Centre	1	?) I saw stacey weds for some physio, she is a very good physio, made the most of my appointment time with some helpful treatment, she is very knowlegeable
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always friendly and friendly doctors
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always helpful, pleasant staff and quick to get appointment
Birchwood Medical Centre	2	The last statement the doctor told me if discomfort continues is worsens I could have further check out so that drops my anxiety levels
Birchwood Medical Centre	2	Always helpful
Oakdale Surgery	1	Always 1st class service
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I saw Andrea Atkins who showed care and compassion and I felt really listened to me. That's all a patient wants, to be listened to and believed.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Usual reasons.
Birchwood Medical Centre	1	Cannot fault a thing with this practice

Birchwood Medical Centre	1	
Birchwood Medical Centre		
Birchwood Medical Centre	1	Always very helpful
Oakdale Surgery	1	Oakdale Surgery - medical staff and receptionists are always very helpful and polite to patients.
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Thorough treatment
Birchwood Medical Centre	1	
Oakdale Surgery	1	Because I feel, (as I've said previously) that the doctors listen to what I'm saying with regards tho my particular complaint that I've come with
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	ive been with the surgery for many years and all the staff are very friendly and understanding
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	They were very friendly
Oakdale Surgery	2	
Birchwood Medical Centre	1	I've always been well cared for by the doctors and staff. Thank you.
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	1	because i think the doctors are very careing people
Oakdale Surgery	1	on time, very efficient and gave me lots of clear and helpful info
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	1/2] Excellent GO support by Dr Platts. which in care terms and quality of delivery warrants 5 out of 5. Earliest appointment time of 4 working days given by
Birchwood Medical Centre	1	Because I've been a patient for 40 years, and always been treated well.
Oakdale Surgery	2	
Oakdale Surgery	1	The nurse and lady doctor carried out a thorough examination and treatment
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Good doctor
Birchwood Medical Centre	1	Nurse was pleasant and informative. Professional.
Birchwood Medical Centre		
Birchwood Medical Centre	1	Up very good Dr. No waiting.
Birchwood Medical Centre	2	
Oakdale Surgery	2	
Birchwood Medical Centre	1	
Oakdale Surgery	1	e receptionist (Tracy) was superb caring compassionate and very helpful the Doctor was professional and efficient not rushing I felt he understood my anxiety
Birchwood Medical Centre	2	
Birchwood Medical Centre	2	2] The Nurse my consultation was with was very professional. Has great interpersonal skill, was clear and concise with her explanation. On how the equipment
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	3	
Birchwood Medical Centre	2	
Oakdale Surgery	2	Dr Platt is brilliant but I think things have been quite lax with my husband's care of his heart condition!
Birchwood Medical Centre	1	Excellent service at short notice. Appointment was on time. Practice nurse was very efficient. A lovely lady.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Because the service and treatment of my wound was excellant

Birchwood Medical Centre	1	There were no issues. Appointment time was prompt.
Oakdale Surgery	2	
Oakdale Surgery	1	Good advice and help me a lot
Birchwood Medical Centre	5	
Oakdale Surgery	1	Very thorough service
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Great service
Birchwood Medical Centre	1	Staff are friendly and Dr platt was really helpful today
Oakdale Surgery	5	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always get the best treatment
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[2/2] life so much easier. Also, your reception staff are friendly, polite and professional. Thank you to everyone involved with Birchwood Medical Centre. The nurse was so lovely and made me feel very comfortable
Oakdale Surgery	1	
Birchwood Medical Centre	2	
Oakdale Surgery		
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	Came in for physio, can't fault treatment and service
Birchwood Medical Centre	1	OPTIN
Birchwood Medical Centre	1	Went into my appointment on time excellent consultation with the doctor I saw
Birchwood Medical Centre	1	Because there high quality professional in the personal medic and administrative of Birchwood Medical Centre.
Oakdale Surgery	1	
Birchwood Medical Centre	4	My appointment was for a follow up on some Scan Results, which the Birchwood Medical Centre had no record of, so it was a waste of the Doctors, and My time.
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery	1	Doctor Wallis was very friendly, helpful and empathetic of my ailment.
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	
Birchwood Medical Centre	4	The nurse was early and lovely with my elderly mother.
Birchwood Medical Centre	1	
Oakdale Surgery	1	Timely efficient knowledgeable advice received
Oakdale Surgery	1	Very polite kind caring surgery.
Birchwood Medical Centre	1	Prompt. Friendly service with a Dr who listens
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Helpful and polite
Birchwood Medical Centre	1	Very happy helpful team! Wouldn't go anywhere else. Very happy here :)

Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I was seen fairly promptly and the doctor was very helpful ,I was given time to explain and the treatment she advised is being actioned quickly.
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Great doctors and they listen to you
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	I was able to get an appointment that day and the nurses were really good
Birchwood Medical Centre	1	
Oakdale Surgery	1	[2/2] s just normal for Lisa - very diligent and also very caring. Other nurses very good, too.
Birchwood Medical Centre	1	Respectfully and quickly treated. Follow up appointment to check progress.
Birchwood Medical Centre	1	Nurse was lovely, rest appointment, no waiting
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	excellent caring team
Birchwood Medical Centre	1	Treatment is A1. As it always is
Birchwood Medical Centre	1	Appointment was on time and the service was friendly, very helpful and faultless. Thank you Mo Fletcher.
Oakdale Surgery	2	
Oakdale Surgery	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	2	Pleased with the service thank you
Birchwood Medical Centre	1	
Birchwood Medical Centre	4	
Birchwood Medical Centre	1	
Oakdale Surgery	1	The nurse I had was very friendly and made me feel very comfortable.
Birchwood Medical Centre		
Birchwood Medical Centre	3	Waiting time
Oakdale Surgery	1	Because all the staff are very friendly and helpful. Å°ÅŸÅ™Å,