

Site	Rating:Extremely Likely,Likely,Neither Likely Nor Unlikely,Unlikely,Extremely Unlikely,Don't Know	Response			
Oakdale Surgery	1				
Birchwood Medical Centre	1	I have been with them for over 27 years and they have been very good to me and I have not got no complaints			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Friendly nurse, prompt and gentle			
Oakdale Surgery		That's fine			
Birchwood Medical Centre	2	Good service and always polite staff			
Birchwood Medical Centre	1	Always courteous service and helpful			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Easy to get appointment, nice staff			
Oakdale Surgery	1	Caring and professional treatment			
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Oakdale Surgery	1	All the staff are helpful, friendly And caring.			
Birchwood Medical Centre	1	Because of the professional approach by your front staff from the onset			
Birchwood Medical Centre	1				
Birchwood Medical Centre	2	Length of time in getting appointment			
Oakdale Surgery	2	Happy with service i received.			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Oakdale Surgery	1	Great go			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Oakdale Surgery		Because I was seen on time and the Nurse was very nice, she took time to do the examination and was not rushed, thanks			
Birchwood Medical Centre		Considerate and professional in their approach?			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1	[2/2] sure seeing her.			
Oakdale Surgery	1				
Birchwood Medical Centre	1	Excellent service, on time. Great doctor.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	All staff very professional and extremely helpful.			
Birchwood Medical Centre	1	As always great on reception and Dr Wallace is an exceptional doctor			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	5	[1/3] My appointment was 14.00 today. At 14.10 I asked how long it was going to be to be told by Tracey that she had just come out of a meeting and I was the f			
Birchwood Medical Centre	1				
Birchwood Medical Centre	2	I was pleased with treatment but i have no friends or relatives that uses The Birchwood Practice to recommend it to			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Always extremely polite and helpful			
Birchwood Medical Centre	1				1
Oakdale Surgery	1				
Oakdale Surgery	1	[1/2] Dr Wallace was very understanding and took the time to listen to me in an attentive and non patronising way. He asked me if there was any additional form			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Friendly, professional receptionist and physiotherapist.			
Birchwood Medical Centre	1	Very quick to be seen and polite and helpful			
Birchwood Medical Centre	1				
Oakdale Surgery	1	The GPs are so kind and respectful, you feel really listened to. Particular regards to Dr. Wallace, Dr Dalton and Dr Platts who I have recently seen x			
Oakdale Surgery	1	lovely surgery x doctors and staff give an excellent service			
Birchwood Medical Centre	1	Excellent supportive service			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Excellent customer experience as always			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Both the doctor & nurse were really nice & did their best to put me at ease for what I had to have done.			

Oakdale Surgery	1			
Birchwood Medical Centre	1	Apartment are always on time and very friendly staff and I find they are very understanding when you have a problem and need time to speak to them .		
Birchwood Medical Centre	2			
Oakdale Surgery	1	Always good service		
Birchwood Medical Centre	1	[1/3] Because my Doctor was first rate and very professional in her manner and the way in which she made me feel comfortable about my ongoing condition. The di		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	2	The nurse I saw was very thorough and so lovely		
Oakdale Surgery	2			
Birchwood Medical Centre	1			
Birchwood Medical Centre	5	My GP listens to me and treats me with respect. I feel we collaborate when necessary on what will work best for me.		
Oakdale Surgery	1			
Birchwood Medical Centre	2			
Oakdale Surgery	1	Easy to get to. Pleasant staff, admin and medical. Clean premises.		
Birchwood Medical Centre	1	Very friendly and efficient doctor. Receptionist very efficient and helpful		
Birchwood Medical Centre	1			
Oakdale Surgery	2			
Birchwood Medical Centre	1	[1/3] I think all the staff are amazing and bend over backwards. I've bee		
Oakdale Surgery	1	good advice		
Birchwood Medical Centre	1	Because dr Dalton is an amazing kind caring person as a GP !		
Birchwood Medical Centre	1	[1/2] Have been very happy with the service since changing GP surgeries at the start of the year. Friendly staff, great appointments booking system and reminde		
Birchwood Medical Centre	1	Accommodated our medical needs/treatment while being on holiday in Poole.		
Birchwood Medical Centre	1			
Birchwood Medical Centre		Always had good service from them.		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Was seen very promptly. Nurse was very courteous and professional, and an overall great experience. Never had any problems.		
Birchwood Medical Centre	2			
Oakdale Surgery		I gave one 1 for extremely likely because the GP are very good and the reception polite and surgery clean and tidy		
Birchwood Medical Centre	1			
Birchwood Medical Centre	2			
Birchwood Medical Centre	1	The nurse was really good		
Birchwood Medical Centre	1			
Birchwood Medical Centre	2			
Birchwood Medical Centre	1			
Oakdale Surgery	1			
Oakdale Surgery	1	Appointment on same day, saw doctor on allotted time		
Oakdale Surgery	1	Rubbish		
Birchwood Medical Centre	1			
Birchwood Medical Centre				
Birchwood Medical Centre	1	[1/3] Dr Shah gave eye contact throughout my appointment, gave clear expl		
Birchwood Medical Centre	1	[1/2] I gave it that MarkAs when I come in I don't ever feel like the GP just wants me out of the door they always take the time to listen and I think that's a		
Birchwood Medical Centre	1	Good service		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Oakdale Surgery	1			
Oakdale Surgery	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	prompt, courteous and helpful service. welcoming staff and atmosphere.		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Efficient and very pleasant staff.		
Oakdale Surgery	1	Does it for me		
Birchwood Medical Centre	1	Ive seen Helen the physio she provides an excellent physio service to patients, treatments are really helpful		
Birchwood Medical Centre	1	Because of the pleasant staff and the way they treat you and the professionalism from the doctor and the receptionist.		
Birchwood Medical Centre	1			
Birchwood Medical Centre		I have always had quick response when asking to see either the doctor or nurse.		

Birchwood Medical Centre	1				
Oakdale Surgery	2				
Birchwood Medical Centre	1	Even though no doctors were available you sorted me an appointment with the nurse practitioner			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The nurse was professional			
Birchwood Medical Centre	1				
Oakdale Surgery	1	I have been a patient for around 38 yrs, why would I change			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1	Easy to book in given an approximent waiting time and was able to speak and do further appointments with the receptionist			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1	Friendly staff . Doctors who put your mind at rest and diagnose your problems.			
Birchwood Medical Centre	2	Well today the lady went out of her way to fit me in so I didn't have to go 10 days with worry. much appreciated.			
Birchwood Medical Centre	5				
Birchwood Medical Centre	1	The Doctor was patient and caring and gave me enough time to talk about my problem.			
Oakdale Surgery	1				
Birchwood Medical Centre	1	I always find every staff member to be helpful, knowledgeable and curious.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	On time and efficient appointment. Nurse made me feel at ease			
Birchwood Medical Centre	1				
Oakdale Surgery	2	The nurse was pleasant & good at her job!			
Birchwood Medical Centre	1	We are lucky we have good doctors and good staff also good chemist			
Oakdale Surgery	1				
Birchwood Medical Centre	1	I have been with the practice for over 25 years and have never been disappointed with the care I have been given			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Oakdale Surgery	1	Doctor was very friendly and reassuring, letting me talk rather than bombarding me with lots of questions.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	nice to talk to and see somebody who is happy			
Birchwood Medical Centre	1	Why didn't you ask in the initial message?			
Birchwood Medical Centre	1	First class service			
Birchwood Medical Centre	1	[1/3] Yes. I had a very painful ailment and rang surgery at 9.45am and was given an appointment for 2pm that afternoon. I was so impressed with that level of s			
Birchwood Medical Centre	1	Diabetic nurse is brilliant receptionist very helpful			
Birchwood Medical Centre	1	Dr Goodworth was really understanding and helpful			
Oakdale Surgery	1	Friendly staff and always manage to get an appointment fairly quickly			
Oakdale Surgery	1				
Oakdale Surgery	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1	Very efficient surgery with excellent doctors.			
Oakdale Surgery	1	I was seen very quickly and the nurse was very thorough asking me lots of health questions and checking my bmi etc			
Birchwood Medical Centre	1	Saw doctor Wallace today and always so caring and professional			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1	Because all staff are pleasant and dr Cole looks after me			
Birchwood Medical Centre	5				
Birchwood Medical Centre	1	Friendly nurse - very empathetic and efficient. xx			
Birchwood Medical Centre	1	No			
Oakdale Surgery	1	Professional, friendly, attentive .			
Birchwood Medical Centre	1				
Oakdale Surgery	2				

Birchwood Medical Centre	1				
Oakdale Surgery	1	Because i was happy with the service			
Oakdale Surgery	1	Always helpful.			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	[1/2] I went in before my appointment time. The nurse was so good with my blood test. I am an extremely nervous patient with blood tests. She made it so easy.			
Birchwood Medical Centre	1	Helpful and sympathetic			
Birchwood Medical Centre	2				
Oakdale Surgery	1				
Oakdale Surgery	1	The two receptionists were very friendly and helpful. The nurse practitioner was very friendly and thorough. I felt cared for and that I mattered.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	5	Dr dalton seems unwilling and unable to help. Saying she doesn't know and in previous appointments has done very little.			
Oakdale Surgery	1	Dr Wallace is a fantastic doctor			
Birchwood Medical Centre	1	Good friendly doctor and not stress with pharmacy as I picked it up a few days later			
Oakdale Surgery	1	Excellent prompt service			
Oakdale Surgery	1				
Oakdale Surgery	1	Friendly dr, thorough.			
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Always very helpful. And very good staff.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Fantastic doctor who gave excellent service xx			
Birchwood Medical Centre	1	I was treated well and looked after by all concerned			
Oakdale Surgery	1	Appointment on time friendly doctor			
Birchwood Medical Centre	1	[1/2] I have just seen dr dalton and again it was a pleasure as allways. So caring and understanding with a embarising condition. I feel i can talk to her abo			
Oakdale Surgery	1	Receptionists were friendly, I didn't have too wait long and Dr was genuinely concerned and thorough.			
Oakdale Surgery	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Oakdale Surgery	5				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	You are very help ful kind and informative x i like every one there x			
Birchwood Medical Centre	1	Treatment given by Dr Dalton is always fantastic.			
Birchwood Medical Centre	1	Brilliant doctor			
Oakdale Surgery	1	I was seen fairly quickly and Dr Goodworth is always a pleasure to see.			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Dr Wallis always listens and has time for you.			
Birchwood Medical Centre	1	Despite a long wait for an appointment, the staff are friendly helpful and polite. Dr really listened and reassured me			
Birchwood Medical Centre	1	Excellent attention and care from Dr Goodworth. Colin Hague			
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1	They are brilliant get to see a doctor quick nurses are excellent			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Polite, kind and professional.			
Oakdale Surgery	1	Friendly and thorough			
Oakdale Surgery	5	The knew reseptionests treat us bad			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Easy booking, friendly staff, reassurance of doctor			
Birchwood Medical Centre	1	The nurse was very good with her job taking blood out from my arm.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Nurse was very friendly and but me at ease			
Birchwood Medical Centre	2				
Birchwood Medical Centre	2				

Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Excellent service provided by the Nurse who I visited. Very present and helpful.			
Birchwood Medical Centre	1	[2/2] than that, only wish you didn't have to wait so long to see you GP			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	We think your practice is excellent			
Birchwood Medical Centre	1	Was seen by Doctor at very short notice and treatment plan put in place.			
Birchwood Medical Centre	1	Consistently good			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Friendly nurse and I didnt have to wait!			
Birchwood Medical Centre	1	Dr Goodworth was very helpful			
Birchwood Medical Centre	1	Very good text reminders			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	An appointment was supplied very quickly where in the past there were long delays			
Oakdale Surgery	1	[1/9] The Receptionists, Doctors and Nurses are all so beautiful and very			
Birchwood Medical Centre	1	[1/2] Dr Platts has been so caring through this past year of diagnosing a medical condition, and has always listened to me as a patient and any medical complai			
Birchwood Medical Centre	1	Phoned for appointment and was seen the same day			
Birchwood Medical Centre	1	The Doctor that I saw was very helpful and understanding.			
Birchwood Medical Centre					
Birchwood Medical Centre	1	The doctors are good.			
Birchwood Medical Centre	2	Had to wait 20 mins but Dr was very pleasant and interested. I didn't feel rushed.			
Oakdale Surgery	1	Always find everyone helpful and a lovely surgery to deal with xx			
Oakdale Surgery	2	Have always found everyone to be very helpful when I have had to visit the surgery			
Birchwood Medical Centre	5	I am in agony and should have had more treatment			
Oakdale Surgery	1				
Oakdale Surgery	1	Very helpful staff and doctor cole			
Oakdale Surgery	1	Understanding from all staff. Time given by Dr to discuss issues. Compassion shown. Follow through with investigations and referrals.			
Oakdale Surgery	1				
Oakdale Surgery	3				
Oakdale Surgery	2				
Oakdale Surgery	1	I thought the waiting room was nice and had plenty of light.			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Always an Efficient service and accurate diagnosis .			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Good service from Dr cole			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Dr Shah is fantastic and so helpful and informative. I was instantly at ease and she was someone I could easily talk to. Truly wonderful doctor. Thank you			
Oakdale Surgery	1	Great understanding Doctors x			
Oakdale Surgery	1				
Oakdale Surgery	1	The staff friendly and helpful nurse cheerful And add time for you			
Oakdale Surgery	1	Maura the nurse I cannot fault ! Goes out of her way to see me early and is caring kind and friendly nothing is to much trouble ! Keep hold of her !!!!			
Birchwood Medical Centre	1	Both doctor and reception staff very helpful			
Birchwood Medical Centre	1	[1/2] Didn't have to wait long went straight in and blood test was easy n			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Always very efficient a d friendly			
Birchwood Medical Centre	1	No waiting and nurse Lisa was very friendly and helpful and told me what the blood test was going to be for			
Birchwood Medical Centre		Yes. My wife and I have always been treated with courteous and friendly expertise..			
Birchwood Medical Centre	4	[1/4] Because I booked an appointment for my son (emergency at 4.10) and informed them of my appointment with the nurse at Oakdale. They were running an hour l			
Birchwood Medical Centre	1				
Oakdale Surgery	2				
Oakdale Surgery	1	Friendly receptionist and nurse.			

Birchwood Medical Centre	1	I came in with bad pains and was seen right away everybody was so nice,polite & helpful. Dr Dalton, Dr Wallace & Andrea and Sarah were lovely made me feel at ease. Highly recommend practice			
Birchwood Medical Centre	1	Great Doctors - Dave on front desk was very helpful			