

Site	Rating:Extremely Likely,Likely,Neither Likely Nor Unlikely,Unlikely,Extremely Unlikely,Don't Know	Response
Oakdale Surgery	1	Dr Stephanie is awesome.
Birchwood Medical Centre	1	Appointment was on time and the consultation was very professional. All my questions were answered and everything was explained well.
Oakdale Surgery	1	
Birchwood Medical Centre	2	[2/2] Id have given 1
Birchwood Medical Centre	1	
Oakdale Surgery	1	Very good place , my doctor today was a very nice young lady doctor sorted everything I needed. Not to forget the receptionis very pleasant and
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Very happy with service provided by all at the Birchwood Medical Centre
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Got same day appointment
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	Friendly service
Birchwood Medical Centre	1	
Birchwood Medical Centre	4	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	[2/2] is to close
Oakdale Surgery	2	Had a bit of a wait car park tiny I usually go to creekmoor
Oakdale Surgery	1	
Birchwood Medical Centre	1	Amazing caring staff and really want to help
Birchwood Medical Centre	2	Good service but nothing beyond expectation
Oakdale Surgery	1	Same as always
Birchwood Medical Centre	1	Because Dr Wallace is a superb GP.
Oakdale Surgery	1	Timely and efficient service.
Birchwood Medical Centre	2	
Birchwood Medical Centre	2	I did self check in so didn't have to speak to a receptionist. And Dr shar was lovely!
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[1/2] I only moved to the Birchwood practice about 18mths ago, but on the two occasions I've needed to see a doctor, they have been thorough, sympathetic and e
Birchwood Medical Centre	1	[1/2] Always have first class service at this practice, phoned up this afternoon and managed to be fitted in and tests done, definitely helps to have things lo
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	It was quick and responsive and I treated also quickly
Birchwood Medical Centre	1	
Birchwood Medical Centre		
Birchwood Medical Centre	1	Went in early, nurse very friendly and competent
Birchwood Medical Centre	1	Friendly kind nurse who made me feel at ease.
Birchwood Medical Centre	6	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	The practice nurse was very clear in discussion of the test result
Birchwood Medical Centre	5	[2/2] I have been registered at Creekmoor surgery!
Oakdale Surgery	2	
Birchwood Medical Centre	1	Passionate sufficient staff
Birchwood Medical Centre	1	
Oakdale Surgery	1	Consistently caring for their patients. Thank you
Birchwood Medical Centre	1	Good service
Birchwood Medical Centre	1	Because I always feel that I have been given first class treatment
Oakdale Surgery	1	Excellent doctors very helpful and understanding

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Oakdale Surgery	1	Did not feel rushed as the doctor knew how concerned I was about reason for my visit.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	3	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Excellent service, happy friendly and professional
Birchwood Medical Centre	1	[2/2] explained everything thoroughly! She was great!
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[2/2] help I need.
Birchwood Medical Centre	2	[1/2] The nurse I saw this morning was friendly, helpful, put me at ease
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Very polite,friendly and helpful staff
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery	1	,finally getting to go back to hospital to sort my knee out been asking for them to do something for last 2 year,s or so.
Oakdale Surgery	1	
Birchwood Medical Centre	1	Saw Dr Shaw, she was absolutely lovely
Birchwood Medical Centre	1	I gave that response for the efficient and ontime appointment I was given.
Birchwood Medical Centre	1	Excellent customer service and very helpful
Birchwood Medical Centre	1	Friendly staff and quick service
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Seen very quickly and not hanging around .
Oakdale Surgery	1	Be cause they deliver a good quality service to patients
Birchwood Medical Centre	3	I have been twice with the same issue and none the wiser as to what to do next
Birchwood Medical Centre	6	Change of secretaries not good new ones are not well trained
Oakdale Surgery	2	Always well looked after when I have to visit and all the staff are very pleasant
Birchwood Medical Centre	1	[1/2] Same day appointment and the Nurse Practitioner was very friendly a
Birchwood Medical Centre	1	
Oakdale Surgery	1	Always helpful
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Oakdale Surgery	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Excellent & efficient service with a very understanding doctor
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	I was impressed with the care and attention from Dr Wallace.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	I felt I was well looked aftered by the nurse and she answered my question
Birchwood Medical Centre	3	

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Birchwood Medical Centre		
Birchwood Medical Centre	1	Lisa has always been friendly, informative and very efficient, when I've seen her. She is an asset to the surgery.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Brilliant service
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery		
Oakdale Surgery	1	
Birchwood Medical Centre	1	Dr Shah was very friendly and attentive . She was thorough and listened well.
Birchwood Medical Centre		
Birchwood Medical Centre	1	Always impressed by Dr Shah, very down to earth and always listens.
Birchwood Medical Centre	1	Great friendly service and accommodate appointments when needed
Oakdale Surgery	1	Friendliness of the people there and efficient service too.
Birchwood Medical Centre	1	Appointment same day, friendly staff. Thorough examination and prompt treatment with planned follow up.
Oakdale Surgery	1	
Birchwood Medical Centre	1	Good doctors and reception staff
Birchwood Medical Centre	1	Staff are friendly and helpful.
Oakdale Surgery	1	[1/2] On the few occasions both myself and my family have visited the Surgery all the staff have been both friendly and professional in dealing with us. If I h
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Very good no time waiting went straight in a and explained everything to me really like the nurse who saw me
Oakdale Surgery	1	Excellent service
Birchwood Medical Centre		jamie was fab and all the staff was brill
Birchwood Medical Centre	1	Friendly staff good appointment avadability
Oakdale Surgery	1	The whole practise is dedicated and has that personal touch that we've heard does not in so many others.
Birchwood Medical Centre	1	
Oakdale Surgery	1	We don't usually go to Oakdale surgery, so don't know anything about the doctors there. But we saw Dr Wallace, who as always was very thorough.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	6	Because it takes too long for an appointment and too long to get appointment for a blood test
Birchwood Medical Centre	1	On time, listened to and calm. 5*
Birchwood Medical Centre	1	Nice surgery providing you can get a appointment
Oakdale Surgery	1	Friendly staff, very short waiting times! Xx
Birchwood Medical Centre	1	Because I'm very happy with the service I get from Birchwood.
Oakdale Surgery	1	Friendly team of people
Birchwood Medical Centre	1	
Oakdale Surgery	1	Staff are friendly, got a speedy appointment which surprised me. Felt I was listened to.
Birchwood Medical Centre	3	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	5	Professional happy and friendly
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Always helpful and friendly

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Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	The physio was very helpful. Thanks
Birchwood Medical Centre	1	Always helpful and efficient
Birchwood Medical Centre	1	The doctors and all staff are amazing
Birchwood Medical Centre	1	Saw Dr Shar earlier, a wonderful, caring, and totally informative dr, nothing is too much trouble.
Birchwood Medical Centre	1	
Birchwood Medical Centre	3	
Birchwood Medical Centre	1	Friendly staff and Dr Shah is good at explaining what she is doing and why
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Was very professional and polite
Birchwood Medical Centre	1	
Oakdale Surgery	1	Very friendly & efficient reception staff. Comfy waiting area/room with plenty of information posters/leaflets to browse. Well signposted surgery rooms.
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery		I saw Dr Wallace, I find him easy to talk to. He put my mind at ease over some thing that has been worrying me.
Birchwood Medical Centre	1	The nurse was helpful and put me a ease thank you x
Birchwood Medical Centre	1	I was very satisfied with my appointment with Dr Cole
Birchwood Medical Centre	1	Efficient, helpful, family friendly and supportive advice and service. We don't visit very often but thank you for an excellent service when we need you.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	My doctor listened to me and was very understanding. She put me at ease as I was quite nervous about going to my appointment.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	A very professional and friendly consultation. Thank you.
Oakdale Surgery	1	Efficient friendly and knowledgable nurse
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Practice nurse very thorough and felt she understood my problems perfectly
Oakdale Surgery	1	
Birchwood Medical Centre	1	Professional care during a difficult time.
Birchwood Medical Centre	1	Very pleasant staff on the phone when I booked the appointment and very good Doctors eg Dr Cole and Dr Wallace
Birchwood Medical Centre	1	
Oakdale Surgery	1	Because I find the service at Oakdale outstanding thank you
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Because Dr Harvey was excellent
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre		Very helpful advice
Oakdale Surgery	1	Always helpful, professional & approachable
Birchwood Medical Centre	2	
Oakdale Surgery	1	Staff were pleasant and helpful. Environment is clean and comfortable. Doctor was pleasant and efficient.
Birchwood Medical Centre		Always a friendly atmosphere & very good treatment .
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	The nurse I saw was absolutely amazing. Put me at ease as soon as i walked through the door.

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Birchwood Medical Centre	1	[1/2] It was three and a half hours from my phone call to being seen by a medical professional. With some of the stories friends tell me about long waits at ot
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Although I had to wait 15 minutes over my appointment time, when I did get to see the nurse she was pleasant and thorough.
Birchwood Medical Centre	3	
Birchwood Medical Centre	1	Helpful treatment.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Appointment on time. Gp friendly and professional
Birchwood Medical Centre	1	Very helpful. Very quick in seeing the nurse who was brilliant and professional
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Angela Atkins the nurse practitioner went out of her way to achieve the desired outcome in a calm professional manner.
Oakdale Surgery	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	3	[2/2] opened. Why not TELL ME at the time of booking that the appointment is for a different surgery??
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Excellent care from Dr Shah
Birchwood Medical Centre	1	I was very happy with the diagnosis and action plan, and the consultation was two way.
Birchwood Medical Centre	1	Lovely staff
Oakdale Surgery	1	The caring understanding compassionate attitude of the nurse (Mo) was unbelievable way above what I expected
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Welcoming and friendly
Birchwood Medical Centre	2	Dr Shah was excellent!
Birchwood Medical Centre	1	Very attentive dr took time to understand my issues
Oakdale Surgery	1	Excellent attention and staff
Oakdale Surgery	1	Helpful advice and treatment to resolve problems
Oakdale Surgery	1	[1/2] Great surgery I always come out of surgery feeling I have been listened to. from receptionist to doctors so friendly and helpful. Doctor Goodworth .is exc
Birchwood Medical Centre	1	Convenience
Birchwood Medical Centre	2	Happy with the service I have received xxxx
Birchwood Medical Centre	1	[3/13] n place. You have everything under one roof. The prescriptions run
Birchwood Medical Centre	1	
Oakdale Surgery	1	[2/2] st suitable treatment. They explain things well and try to do the best for their patients
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Well once again I have had a 1st class service. ??
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	The Doctor and receptionists were very helpful, professional and very lovely
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[1/2] Because my GP is excellent and thoughtful and thorough. He is understanding and has a memory of one appointment to the next. I love the smiley staff and
Oakdale Surgery	1	As I have said many times I have been looked after so well by dr Goodworth and staff thank you
Oakdale Surgery	1	Very friendly
Oakdale Surgery	2	Would of been higher but struggled to get an appointment sooner
Oakdale Surgery	1	Prompt and helpful responses from staff. GP easy to talk to.
Birchwood Medical Centre		
Birchwood Medical Centre	1	

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Oakdale Surgery	1	
Birchwood Medical Centre	1	Because I had a lot of tests and they listen to me thank you
Birchwood Medical Centre	1	Very helpful and quick to get a appointment
Birchwood Medical Centre	1	No Waiting time, friendly helpful doctor.
Birchwood Medical Centre	1	Staff, service and all interactions were informally professional and seem less in response to my experience.
Birchwood Medical Centre	1	Always get an appointment and staff friendly
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	2	Nurse was lovely with my 90 year old mother
Oakdale Surgery	2	
Oakdale Surgery	1	
Birchwood Medical Centre	2	I am pleased that we got an emergency appointment today
Oakdale Surgery	1	Always helpful and efficient. A very pleasant surgery.
Birchwood Medical Centre	1	
Birchwood Medical Centre		[1/2] The receptionists are always helpful and friendly. The doctors nurses and other staff always listen and put your mind at ease. Diagnose your problems and
Birchwood Medical Centre	1	Very quick, doctor was friendly and helpful
Birchwood Medical Centre	1	Very polite and helpful
Birchwood Medical Centre	1	Very good team of Doctors and staff work there
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	1	Always friendly and professional service.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	always feel at ease & feel i can say anything & you listen
Birchwood Medical Centre	1	Helpful Dr's. Helpful receptionists. Though waiting time for appointments is not good
Birchwood Medical Centre	1	Always great service
Birchwood Medical Centre	1	They are a good lot of doctors there and help me a lot especially dr daulton nurses chemist and receptionists
Oakdale Surgery	1	Prompt service and friendly staff
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Over the last few years I've always been able to get an appointment in an emergency
Birchwood Medical Centre	3	Staff unfriendly
Birchwood Medical Centre	2	Very appreciative of the professionalism, care and helpful advice, especially being able to get an appointment at short notice.
Birchwood Medical Centre	1	Skilled practitioner today!
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Professional and caring
Oakdale Surgery	5	The nurse put me at ease and made the appointment more relaxed. Huge credit to the team
Birchwood Medical Centre	1	[2/2] Thank You Dr Dolton x
Birchwood Medical Centre		Always polite and the nursing crew a one pharmacy always very helpful
Birchwood Medical Centre	1	The service was excellent
Birchwood Medical Centre	1	Nothing to fault, quick to get the blood test date and didn't have to go to the hospital and the nurse was nice and friendly.
Birchwood Medical Centre	1	Short waiting time and friendly staff
Birchwood Medical Centre	5	To long for appointment and and slow getting prescription not good enough.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	FIRST CLASS SERVICE
Oakdale Surgery	5	Sorry I ment to see 1 extremely likely

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Birchwood Medical Centre	1	[1/2] Upon booking the appointment, the receptionist was lovely. The appointment was prompt and the doctor listened to me, and then helped me. I felt at ease t
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Got an appointment within 2 hours of call and was dealt with very efficiently by both doctor and nurse.
Birchwood Medical Centre	1	Managed to get appointment same day. Appointment on time. Very pleasant nurse dealt proficiency and sympathetically with my medical issue.
Oakdale Surgery	1	Friendly staff, And dr Wallace is a great doctor
Oakdale Surgery	1	I always find the staff helpful and polite
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Very thorough investigation and explained very clearly
Oakdale Surgery	1	
Oakdale Surgery	1	Just seen Dr Dalton. She is so kind and understanding i would recomend her to everyone.
Birchwood Medical Centre	1	The receptionist who booked the appointment was very helpful. The nurse practitioner I saw was lovely and really put me at ease.
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	
Oakdale Surgery	1	Great surgery, always friendly and happy to help
Birchwood Medical Centre	1	
Oakdale Surgery	1	Friendly and did feel rushed
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	
Birchwood Medical Centre	2	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Always very professional,and answer an question u have
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Because you always deliver a good service.
Oakdale Surgery	1	Extremely friendly and efficient service
Oakdale Surgery		
Birchwood Medical Centre	2	
Oakdale Surgery	1	I always get good care
Birchwood Medical Centre	1	Very efficient and GP very easy to communicate with.
Oakdale Surgery	1	Always good advise and quick action
Oakdale Surgery	1	Easy to deal with team and alswys try to get u fitted in. Runs on time for appointments efficient
Oakdale Surgery	2	Cause they are always friendly
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	My diabetic nurse was very helpful and thorough.
Birchwood Medical Centre	1	The nurse was friendly and carried out her duty to a good standard
Birchwood Medical Centre	1	[1/3] Because the Staff at Birchwood are always professional & courteous. I have been a patient here for the last 25 years and have always been really happy wi
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	2	The doctor (Harvey I think) was very helpful. I also wasn't kept waiting too long.
Oakdale Surgery	1	
Birchwood Medical Centre	1	Because you're the best
Birchwood Medical Centre	1	Because the doctor listened to what I had to say, and then was very helpful
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	2	Good service
Birchwood Medical Centre	1	

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Oakdale Surgery	1	[1/2] Because I have my life and current health to thank you for. All the members of staff are friendly and helpful. If you make a mistake, as we all do, you'r
Birchwood Medical Centre	5	Because I waited 50mins the last time, and then told you I can't wait anymore, and you booked me in the next day.
Birchwood Medical Centre	1	Extremely well supported at a very difficult time. GP, Receptionists, Physiios and Counsellors - Many many thanks
Birchwood Medical Centre	1	I have been seeing Dr Dalton, Dr Wallace due to problems with my spine/lower back. Both doctors have been very helpful very professional in their work a real credit
Birchwood Medical Centre	1	Because your Practice is blooming marvelous
Birchwood Medical Centre	1	I went for my routine smear id voiced my concerns after a bad experience Maura was absolutely fantastic so kind and compassionate a real credit to the surgery
Birchwood Medical Centre	1	The parking is terrible for disabled people but the staff are great
Birchwood Medical Centre	1	The physio - Christine should be more friendly - very poor