

Site	Rating:Extremely Likely,Likely,Neither Likely Nor Unlikely,Unlikely,Extremely Unlikely,Don't Know	Response			
Oakdale Surgery	1	Always been very satisfied with service at the surgery, doctors , nurses and reception are always very pleasant and helpful			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Polite staff and friendly and helpful service			
Birchwood Medical Centre	1	Professional, friendly and kind			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	[1/4] I was fortunate to be given an appointment 2 days after I phoned. The doctor listened patiently and was happy to explain things thoroughly and did NOT p			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Because the nurse is friendly ,& chatty lovely lady.puts u at ease			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Nice friendly receptionists and of course great doctors.			
Birchwood Medical Centre	1	I have been with that surgery for 38 years even tho i live up parkstone i still wouldnt change from the creekmoor one i happy to go there mrs dominey			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Oakdale Surgery	2				
Oakdale Surgery	1	Always good service. Very helpful friendly staff.			
Oakdale Surgery	1				
Birchwood Medical Centre	1	I get excellent service and care			
Oakdale Surgery	1				
Birchwood Medical Centre	1	Was seen by my doctor with in 5 minutes.			
Birchwood Medical Centre	1	Helpfulness from doctor and reception			
Birchwood Medical Centre	1	Always good			
Birchwood Medical Centre	1				
Oakdale Surgery	2				
Birchwood Medical Centre	3	Had to wait 1 hour 10 mins for apt			
Birchwood Medical Centre	1	Because always helpful			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Quick and efficient ,no waiting today			
Birchwood Medical Centre	1	Good service and very helpful staff. Kind regards Rob.			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Doctors and staff always helpful and practice appears to be using technology well and is forward thinking			
Birchwood Medical Centre	1	[1/2] Because the staff were helpful when I changed my address. Then the doctor told my that she was going to speak to a colleague and get back to me, which s			
Birchwood Medical Centre	2	Because its a good Dr's. But i would not recommend a Dr's its just odd			
Oakdale Surgery	1				
Birchwood Medical Centre	1	We have always had excellent service from Birchwood.			
Birchwood Medical Centre					
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The male receptionist was exceptionally friendly and welcoming and Dr Ben Wallace was such a genuine GP. felt in very good care there.			
Oakdale Surgery	1	The surgery are just fantastic people xxxx			
Birchwood Medical Centre	1	Good at their jobs and explain things to t			
Birchwood Medical Centre	1	[2/2] ing reports that is nothing to do with yourself			
Birchwood Medical Centre	1	First class surgery. This time and every previous visit.			
Birchwood Medical Centre	1	The doctor was very kind, didn't make me feel rushed and was very detailed. A huge thank you to her and Dr Cole (who came to look at my eye!)			
Birchwood Medical Centre	2				
Birchwood Medical Centre	4	[1/2] My appointment was an hour late. When questioned receptionist how much longer, he hadn't even realised there was such a delay! The delay should have			
Birchwood Medical Centre	2	Because it was a brief appointment I cant comment much .			
Birchwood Medical Centre	4	Issue was brushed off			
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				

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Birchwood Medical Centre	1	Helpful and caring staff.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	I was seen quickly in a professional manner			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	[1/2] The nurse was welcoming, friendly, professional and helpful. Answered my questions, never made me feel like I was wasting her time & explained things pro			
Birchwood Medical Centre	1	Had a health check .a bit of a wake up call. Need to start eating healthy.			
Birchwood Medical Centre	1	Doctor I saw very understanding and helpful			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Friendly, efficient and caring			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Our family has been with the practice since 1982 and we have always had excellent care.			
Oakdale Surgery	1	My doctor had time to listen to my problems and offer really good advice			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Nurse Mo is lovely.			
Oakdale Surgery	1				
Birchwood Medical Centre	1	Excellent professional friendly service			
Birchwood Medical Centre					
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Always happy with my treatment			
Birchwood Medical Centre	2				
Oakdale Surgery		Because I was seen on time and the doctor's treatment was excellent			
Oakdale Surgery	1				
Birchwood Medical Centre	2	Appointment was convenient (not urgent) clinic was informative.			
Oakdale Surgery	1	Very helpful staff			
Birchwood Medical Centre	1	The nurse I met was kind, caring and put me at ease. A real asset to your team.			
Birchwood Medical Centre	1		1		
Birchwood Medical Centre	2	The doctor I saw was on time and thorough			
Birchwood Medical Centre					
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The doctor was very helpful and professional			
Oakdale Surgery	1	As doctors are always very nice and helpful, very understanding and they are keen to listen about your issue			
Birchwood Medical Centre	1	Ive been with you for over 25 years now and you have always been very friendly & caring. Thank you			
Oakdale Surgery	1	All staff very helpful.			
Oakdale Surgery	1	Very reassuring manner			
Birchwood Medical Centre	1	Best in Poole			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Dr Read was lovely, showed empathy, didn't rush me. She was smiling, very good eye contact, very interactional with me.			
Birchwood Medical Centre	1	Pleasant staff and professional advice			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Good service short wait for appointment.			
Oakdale Surgery	2	I always get in when I want to			
Birchwood Medical Centre	1	Good practice			

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Birchwood Medical Centre	1				
Oakdale Surgery	1	Great support from the practice nurse today thank you			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	4	[2/2] . But concerned as it seems to be getting to busy. ??			
Birchwood Medical Centre	1	Once again I will Thank you for a Well run practice. Staff are always Helpful and friendly.			
Birchwood Medical Centre	1	Friendly and polite staff			
Birchwood Medical Centre					
Birchwood Medical Centre	4				
Birchwood Medical Centre	1	All was quick and efficient			
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	I never have any problems with the friendliness,courtesy and efficiency of ur staff			
Oakdale Surgery	1				
Oakdale Surgery	1	Throrough exam checking all options clearly explained what the plan would be caring throughout			
Oakdale Surgery	1				
Oakdale Surgery	2				
Oakdale Surgery	2				
Birchwood Medical Centre	1	I have also found The Doctors and staff extremely caring and helpful.			
Birchwood Medical Centre	1	Very helpful dr Ben Wallace			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Received an excellent service. Both doctors were very helpful			
Birchwood Medical Centre	1	Everyone helpful and friendly. Dr Goodworth very supportive.			
Birchwood Medical Centre	2	[1/2] Dr Reid whom I saw today was very helpful and really listened to me and made me feel like I was valued. Other doctors have always just dismissed me.			
Oakdale Surgery	2				
Birchwood Medical Centre	1	Every time I use it the staff always make me feel welcome , and couldnt be more helpful ,			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Your Wellman check ups are very thirough and the nurse was lovely Paul Davis 12:00 appointment			
Birchwood Medical Centre	1				
Birchwood Medical Centre		Appt on time and very helpfull as usual			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	5	[1/2] I'd like to make a compliant I left work early to attend my appointment. After waiting 15mins I enquire at reception to be informed nurse is seeing			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The experience was both enlightening and pleasant. The nurse was helpful and humorous, and all round positive appointment, thank you.			
Birchwood Medical Centre	1	It was nice to be able to see dr Goodworth at Birchwood as I normally see him at Oakdale and he was too busy thank you			
Birchwood Medical Centre	1	Friendly drs and nurses			
Oakdale Surgery	1	Doctor very thorough, & on time			
Birchwood Medical Centre	1	Very friendly,helpfull.staff.			
Birchwood Medical Centre	1	A Lovely team			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Lovely Staff and Doctors ??			
Birchwood Medical Centre	1	Dr goodworth was very kind and thorough and saw me very quickly			
Oakdale Surgery	2	A very helpful caring doctor and warm reception			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Staff extremely friendly and helpful			
Birchwood Medical Centre	1	Lovely surgery. Friendly, professional, efficient. All good x			
Birchwood Medical Centre	1	Friendly helpful appt with the nurse			
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The doctor I had this morning was helpful, kind and talked to me on the same level.			

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Birchwood Medical Centre					
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	The nurse was very helpful			
Oakdale Surgery	1	Nice clean surgery. Dr helpful and supportive.			
Oakdale Surgery	5				
Birchwood Medical Centre	1	Dr Daltona was very polite and friendly and also very professional.			
Birchwood Medical Centre	3	[2/4] ciate being told that now you are 79yrs old nearly 80yrs that you cannot expect to do so much.			
Oakdale Surgery	1	Managed to get an appointment straight away			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Good friendly service, and on time.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Nice doctor and very understanding			
Oakdale Surgery	1	Kind reception and doctor really understand. Felt reassured and that we weren't wasting the doctor's time!			
Birchwood Medical Centre	1				
Oakdale Surgery	2	Very pleased with the prompt service at the desk, and the help and advice from Dr. Cole for my problems			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Oakdale Surgery	1	Dr Cole always takes time to listen to what I'm saying. He never rushes to try and get you back out the door.			
Birchwood Medical Centre	1	Be cause I always feel as if I'm being treated as an individual, and the Drs listen to me			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Gp practice for over 20 years and never had a problem.... always helpful and never felt a burden			
Oakdale Surgery	1	Friendly receptionist, she asked the nurse to do a blood form for me which was done straight away. Saved me another trip!			
Birchwood Medical Centre	1	[1/2] Birchwood have been amazing especially the nurses & Dr Dalton also the physio has been excellent! The Receptionists do everything they can to			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The Doctor was very friendly and really listened to me. I only had to wait 20 minutes.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	[2/2] aring in the manner.			
Birchwood Medical Centre	1	Usual good care from friendly efficient staff			
Birchwood Medical Centre	1	I was checked over and referred, friendly Doctor.			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery					
Birchwood Medical Centre	1				
Oakdale Surgery	1	[3/3] to say I had just seen the 'nicest doctor ever' (I will have no worries about returning to see her in 2 weeks) thank you, Lesley Homer			
Birchwood Medical Centre	1				
Oakdale Surgery	5	I had my first appointment there booked in at 08,45 got in nearly 09.10			
Birchwood Medical Centre	1				
Birchwood Medical Centre	[1/2]	Nurse was excellent very informative and knowledgeable.on making appointment clerk pleasant and offered cancelation .when asked about breast checking			
Birchwood Medical Centre	1	U are all professional and polite all of u help in every way u can Thankyou all			
Birchwood Medical Centre	2				
Oakdale Surgery	1	Pleased with how I was seen and result			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Always good service from the Doctors. Just wish the appointments were a bit quicker to see the doctors for a routine appointment.			
Birchwood Medical Centre	1	You are always so efficient, on time and caring .			
Birchwood Medical Centre	1	Very happy with Dr G today, good advice and update to my medication.			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Overall experience excellent, from Reception staff to Dr Cole's high professionalism and warm & friendly sincerity and concern.			

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Birchwood Medical Centre	2				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Very professional and helpful			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Very helpful			
Birchwood Medical Centre	1				
Oakdale Surgery	1	excellent service top staff top doctors thank you xxx			
Birchwood Medical Centre	1	Doctor was warm and welcoming and attentive to my concerns.			
Birchwood Medical Centre	1	Wait was short, the doctor was easy to talk to and friendly. Nin judgemental like ive had previously from another surgery. Reassured and easy treatments			
Birchwood Medical Centre	1	Lovely staff			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Always been happy with the quality of the doctors and district nurses at Birchwood.....gave very good care to my late wife			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Because I have no complaints with the way I have been treated and other members of my family have been treated. Drs are always compassionate and caring			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Wasn't kept waiting at all and really friendly nurse with excellent bedside manner			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Professional and efficient staff who dealt with my problem quickly			
Oakdale Surgery	2	Always hepful and understanding			
Birchwood Medical Centre			1		
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	The doctors and staff are very helpful.			
Birchwood Medical Centre	1	I am really pleased with the care and attention all the doctors, nurses,and reception staff show the patients.			
Birchwood Medical Centre	1	Quick and easy to make appointment and be seen			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Very helpful and was referred to hospital			
Birchwood Medical Centre	1	Very friendly practice and many options to consult with a GP. I particularly like the new email option which I tried recently.			
Oakdale Surgery	1	Best practice in Poole ??			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1	Dr Platt is an excellent Gp. She takes the time and shows empathy when needed			
Birchwood Medical Centre	2	I have not many relatives in this area so unlikely to send any one to your clinic			
Oakdale Surgery	1	Really thorough drs n nurses ,polite ,curtious ,friendly atmosphere ,over all soot on !!!!!			
Birchwood Medical Centre	1	Superb care, fantastic doctors. Highly recommend the surgeries.			
Oakdale Surgery		Dr platts very helpful and pleasant			
Birchwood Medical Centre	1	Been coming for over 30 years and I've always been treated excellently by the doctors, nurses and all the staff. Fantastic service by a great team.			
Oakdale Surgery	1	Dr Reed was brilliant			
Oakdale Surgery	1				
Birchwood Medical Centre	1	Friendly team altogether			
Birchwood Medical Centre	1	Great staff great doctors it's local to me just good all round			
Birchwood Medical Centre	1	Although I had to wait 2 weeks for my appointment it was sorted out as soon as I saw Dr Wallace			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Quick service and very happy with the NHS			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Because all the drs are so nice & friendly been with these drs on and off for over 20 years in between moving			
Oakdale Surgery	1	The doctor was lovely and very understanding and appointment was on time			
Oakdale Surgery	2				

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Birchwood Medical Centre	1				
Oakdale Surgery	1	The diabetes nurse discussed and checked on my diabetic test results with thoroughness			
Birchwood Medical Centre	1	Always happy with the service			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	5				
Birchwood Medical Centre	1				
Oakdale Surgery	1	You all do a cracking job with sometimes a difficult audience!			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Fantastic GP			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Always feel like I'm listened to & Doctor Goodworth is a great doctor to have.			
Oakdale Surgery	1	Always friendly staff and doctors always have time to listen to me I have always been with this surgery			
Oakdale Surgery	1	Because I am always treated with respect.			
Birchwood Medical Centre	1	Always efficient and timing prompt today			
Birchwood Medical Centre	1	Always efficient!			
Birchwood Medical Centre	1				
Birchwood Medical Centre	3	Rather sprawling layout of Birch wood Medical Centre was a put off.			
Birchwood Medical Centre		A friendly atmosphere & efficient treatment.			
Oakdale Surgery	1	Hi. Everybody is helpful and friendly, thanks again. Colin.			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Quick service			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Really approachable doctors. Good to time. Didn't feel rushed.Feel I could ask questions.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	[1/4] Having been in A&E this morning and being released I was still conc			
Birchwood Medical Centre	1	Always professional and reassuring			
Oakdale Surgery	1	I am very satisfied. With my appointments			
Oakdale Surgery	1	Very helpful and friendly staff			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Friendly service			
Oakdale Surgery	5	Dr Wallace is marvellous finally getting an issue sorted after 15 years			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	. She listened carefully. She carried out her duty with confidence. I left her room feeling a lot better.			
Oakdale Surgery	1	Everyone very kind, supportive and helpful			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Oakdale Surgery	1				
Oakdale Surgery	1	We have had wonderful service from Oakdale and even Birchwood surgeries			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Oakdale Surgery	1				
Birchwood Medical Centre	1	Because you always do your absolutely best for your patients			
Birchwood Medical Centre	5	Sorry, i meant to press 1, helps if i had read it correctly.			
Birchwood Medical Centre	1				
Oakdale Surgery	1	Because you are very good			
Birchwood Medical Centre	4	Dirty Waiting room and negligence with treatment			
Birchwood Medical Centre	3	Dirty			

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Birchwood Medical Centre	1	Had an appointment with the nurse and she was very patient and kind and made the whole thing go smoother			
Birchwood Medical Centre	1	Because they are all very nice and caring			
Birchwood Medical Centre	1	Very supportive and caring understanding see you quickly			
Birchwood Medical Centre	1	Always polite and jolly			
Birchwood Medical Centre	1	Always received very good and courteous advice and treatment			
Birchwood Medical Centre	1	Have been a patient of this practice many years always satisfied			
Birchwood Medical Centre	1	Because they are very helpful and I would recommend coming again if I had any issues			
Birchwood Medical Centre	1	Dr Smith was absolutely fantastic treating my son. He was very kind and patient, very sympathetic. The care given was extremely professional and thorough			
Oakdale Surgery	1	We have always had good professional with kindness			
Birchwood Medical Centre		The repeat prescription service does not work having dropped request for 4 items on the 1.10.18 I attempted to collect on 5.1 only 1 had been prescribed			
Birchwood Medical Centre	1	The level of care in this practice is the best you can receive. The staff are helpful and most importantly friendly			
Oakdale Surgery	1				
Birchwood Medical Centre	1	Myself and my family have been with this practice for 34 years and well looked after			