

Site	Rating:Extremely Likely,Likely,Neither Likely Nor Unlikely,Unlikely,Extremely Unlikely,Don't Know	Response
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	All good
Oakdale Surgery	1	Polite, friendly and helpful
Birchwood Medical Centre	1	The nurse was lovely and I didn't have to wait long
Birchwood Medical Centre	1	Friendly & professional
Birchwood Medical Centre	1	Great service
Oakdale Surgery	1	The Drs are always very welcoming and nothing is too much trouble, the receptionists are very helpful and we're lovely with my children
Birchwood Medical Centre	1	First class service, not just this time but every visit. Also at Oakdale. Les nolan.
Oakdale Surgery	1	
Oakdale Surgery	1	[2/2] n you please tell us why you gave that response?ÃĈÃĖÃĦ
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Because Dr Wallace is amazing
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Appointment was at a good time for me and Doctor was very helpful
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	FIRST CLASS
Oakdale Surgery	2	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Efficient and the chap on reception is very friendly and helpful
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Always great service and very helpful.
Birchwood Medical Centre	3	[1/3] I just find it frustrating how there's been no GP for me to see; I asked on 19/10 for appointment but told no, took a week to get better, then got ill ag
Birchwood Medical Centre	1	The staff are so helpful your physio today was amazing
Birchwood Medical Centre	5	Needed an emergency appointment- got one and am all sorted thank u
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Because I seen by a very capable member of staff that understood my needs
Oakdale Surgery	3	
Birchwood Medical Centre	1	Always very helpful and give good advice. Very understanding. Explain treatments clearly. I never feel as if I'm wasting their time.
Oakdale Surgery	1	Friendly helpful
Oakdale Surgery	1	
Birchwood Medical Centre	1	Did wait for my appointment and satisfying outcome with my doctor
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Lisa is always very caring but works quickly and alerts a doctor to anything out of the ordinary on my mum's leg ulcer. That was the case again today.
Birchwood Medical Centre	1	Even when running late they do t rush any appointment everyone gets the time they need. Thank you.
Birchwood Medical Centre	5	Helen the physiotherapist is great
Birchwood Medical Centre	2	Great doctors but difficult to get follow up appointments x
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	[1/2] Staff always support me through my treatments and Dr good worth also ensured I had my new medication auctioned today and all my follow ups in place , nur
Birchwood Medical Centre	1	

Birchwood Medical Centre	1	Extremely happy to see the Nurse Practitioners. Good service. She was able to answer all my questions. Thanks
Birchwood Medical Centre	2	
Birchwood Medical Centre	3	The surgery waiting room is not a pleasant environment and the car park needs some tarmac
Birchwood Medical Centre	1	Friendly helpful staff, nothing is too much trouble!
Birchwood Medical Centre	1	Dr Bechka has been a very supportive approachable doctor and I would thoroughly recommend her.
Birchwood Medical Centre	2	Waiting time
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	Saturday appointments!
Birchwood Medical Centre	1	Dr Cole is always very reassuring, understanding & thorough & never makes you feel uncomfortable when it comes to personal problems
Birchwood Medical Centre	1	
Oakdale Surgery	1	Excellent customer service
Birchwood Medical Centre	1	On time informative and great people skills
Oakdale Surgery	1	Polite, friendly staff especially the practice nurse.
Birchwood Medical Centre	1	Because I thought the physio was helpful
Birchwood Medical Centre	1	Very quick service. Staff polite
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Dr. Cole is a wonderful doctor; kind and patient.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always really good service, polite and helpful
Oakdale Surgery	1	[1/2] Oakdale surgery is a very well run practice, the doctors are very efficient, friendly and professional and make time to deal with my complaint despite be
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I see Dr Wallace who is an amazing doc also the nurses are fantastic too
Oakdale Surgery	1	[1/2] Mix up regarding a letter from the hand specialist. I was told the letter would have arrived but it had not. Also the doctor said he does do steroid inje
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Superb treatment, amazing
Birchwood Medical Centre	1	The doctor I saw was really good at information and treating my son
Birchwood Medical Centre	1	
Oakdale Surgery	2	Because both my late husband and I have been very well looked after.
Birchwood Medical Centre	1	[1/3] Because things went downhill when Drs Briggs and Warren left but wi
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	The waiting times are good. The staff are friendly.
Birchwood Medical Centre	1	Excellent service throughout. From reception to doctor. Appointment always on time. Politeness at all points.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Great service from friendly and dedicated staff
Birchwood Medical Centre	1	Good morning. I have a great deal of respect for the Practice in general and all the staff are always cheerful.
Oakdale Surgery	1	[1/2] Hey friendly and helpful receptionist. And Dr Cole is exactly what a GP should be - approachable, kind, professional and helpful. He treats patients as
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	[2/2] appointment easier, and not embarrassing (or anymore than it naturally is!) very personable nurse who I saw today

Oakdale Surgery	1	
Birchwood Medical Centre	1	[2/2] enough. Very professional, caring people
Birchwood Medical Centre	1	[1/2] Have been with the surgery for several years and have always been treated well and professionally by all the staff whom I will describe as thoughtful, ca
Birchwood Medical Centre	2	
Oakdale Surgery	1	It only took 10 minutes to get seen by the nurse. Thats total time spent at the surgery. Very efficient.
Birchwood Medical Centre	5	[2/3] k in on arrival simplified with the touch screen. I was seen within
Oakdale Surgery	1	
Birchwood Medical Centre	1	Doctor was very thorough and kind
Birchwood Medical Centre	1	
Birchwood Medical Centre		
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre		It was a fast and a nice friendly exsperance .
Birchwood Medical Centre	1	Helpful and understanding
Oakdale Surgery	4	
Birchwood Medical Centre	1	professional manner
Oakdale Surgery	1	Very helpful doctors and staff
Birchwood Medical Centre	5	The doctors there are brilliant and the receptionist staff friendly especially Dave
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	For Flu jab well organised, quick and easy.
Oakdale Surgery	6	Seemed ificient
Oakdale Surgery	1	Helpful and friendly staff
Oakdale Surgery	1	Because I've been at the surgery for over 30yrs!
Oakdale Surgery		I can not spell 2 3 4 5 6 have a nice day
Oakdale Surgery	1	Quick and efficient service which had been well organised.
Oakdale Surgery	1	
Oakdale Surgery	1	Very efficient surgery
Oakdale Surgery	1	
Oakdale Surgery	1	Quick service
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Prompt appointments. Always good service
Oakdale Surgery	1	I feel comfortable going to the surgery I don't like going to doctors
Oakdale Surgery	1	Nice and friendly staff
Oakdale Surgery		Great service
Oakdale Surgery	1	Very quick going for flu jab every one helpful
Oakdale Surgery	2	Lovely little surgery but probably a bit far to go all of the time . However I think I should have marked it 1
Oakdale Surgery		
Oakdale Surgery	1	We always get a good service thankyou
Oakdale Surgery	1	Because I can always get an appointment when needed and I'm treated quickly
Oakdale Surgery	2	Doctors and nurses are lovely with my elderly mum
Oakdale Surgery	1	Because they always do their best despite often difficult circumstances.
Oakdale Surgery	1	
Oakdale Surgery	1	[1/2] Been with the practice for a long time, always been very happy with the practice the doctors and nurses look after you well, reception staff are really f
Oakdale Surgery	1	We always have helpful service from doctor's and receptionist when needed.
Oakdale Surgery	1	
Oakdale Surgery	1	they were very friendly and professional
Oakdale Surgery	1	It was a fast, friendly experience. Keep it up.
Oakdale Surgery	1	
Oakdale Surgery	2	

Oakdale Surgery	1	
Oakdale Surgery	1	Excellent doctor
Oakdale Surgery	1	Always excellent!
Oakdale Surgery		
Oakdale Surgery	2	Everyone is so friendly and helpful.
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	No waiting or queuing for flu jab. In and out.
Oakdale Surgery	2	Flu Jan clinic well organised but too hectic
Oakdale Surgery	1	
Oakdale Surgery		Because everyone is always helpful & kind.
Oakdale Surgery	1	All the senior doctors were in attendance Very efficient system for dealing with a lot of people Well done
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	They were efficient well organised and also I felt they had time for us. Great service that the NHS should be very proud of. Thank you
Oakdale Surgery	1	Because the staff were pleasant and polite
Oakdale Surgery	1	Always professional and courteous.
Oakdale Surgery	2	
Oakdale Surgery	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	
Oakdale Surgery	1	
Oakdale Surgery	1	
Birchwood Medical Centre	2	[1/2] I find the reception staff very unprofessional and the whole place smells horrible. The pharmacy is understaffed and understocked. Fortunately the doct
Birchwood Medical Centre	1	
Oakdale Surgery	1	No waiting, nurse was kind, understanding and quick.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Very good service always very helpful and thank all the staff
Birchwood Medical Centre	1	
Oakdale Surgery	2	Good service in a timely manner
Oakdale Surgery		
Oakdale Surgery	2	
Oakdale Surgery		
Oakdale Surgery	1	
Birchwood Medical Centre	1	Dr Wallace very reassuring and knowledgeable and kind during treatment
Oakdale Surgery	1	
Oakdale Surgery	4	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[2/2] y patient and will get to the bottom of things for me
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Friendly caring and efficient.
Oakdale Surgery	1	
Birchwood Medical Centre	4	

Birchwood Medical Centre	5	
Oakdale Surgery	1	Always been very good
Birchwood Medical Centre	1	Dr goodworth takes time with you
Oakdale Surgery	1	
Birchwood Medical Centre	1	Dr Platt has been very caring with my health issues
Birchwood Medical Centre		
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	[2/2] . Well done Oakdale Surgery.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Polite, friendly and helpful staff
Birchwood Medical Centre	1	Good family doctors and outstanding physio's
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	The Drs always listen , and couldn't be more helpful
Oakdale Surgery	1	Good doctor . Friendly staff . Helpfull as possible considering the state of the NHS appointments waiting list
Oakdale Surgery	1	As always a great service from a great surgery.
Oakdale Surgery	1	
Oakdale Surgery	1	Because i always seem to be given a quick appointment when needed.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Some very good leadership by Dr David Goodworth, generally helpful staff, chemist on site
Oakdale Surgery	2	[1/2] Everything went really well. The only issue was that my appointment was booked for 9.00 but I was called in at 9:15. I do understand that another appoint
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Helpful and reassuring
Birchwood Medical Centre	4	
Oakdale Surgery	4	
Birchwood Medical Centre		
Birchwood Medical Centre		
Birchwood Medical Centre	1	
Oakdale Surgery	1	Had a polite, efficient service & a lovely GP who took the time to listen & address my concerns.
Birchwood Medical Centre	1	Lovely friendly and very knowledgeable staff!
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always helpful, friendly and very responsive. Great family feel medical centre
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Sarah the nurse was lovely and made me feel comfortable. The waiting room wasn't crowded and the appointment was on time
Birchwood Medical Centre	1	Always helpful, always professional, always good.
Birchwood Medical Centre	1	Dr Morle is always very genuine, kind, caring and understanding.
Birchwood Medical Centre	1	Helpful, cheerful and quick, even had a flu jab at the same time
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	All the doctors, nurses and recption staff are helpfull and careing.
Oakdale Surgery	1	What more can I say helpful staff and lovely dr goodworth
Birchwood Medical Centre	2	
Birchwood Medical Centre	3	The most logical one
Oakdale Surgery	1	
Oakdale Surgery	2	
Birchwood Medical Centre	1	The surgery continues to improve its service for patients in challenging times
Oakdale Surgery		
Birchwood Medical Centre	1	Quick appointment time and helpful doctor
Birchwood Medical Centre	1	I've always been pleased with the service provided by Birchwood.
Birchwood Medical Centre	1	Always find birchwood very helpful
Birchwood Medical Centre	1	

Oakdale Surgery	1	Have used the surgery for the last 22years have always had good service from all the doctors and nurses who do a great job
Birchwood Medical Centre	1	The nurse explained every in detail and gave good advice on use of puffers.
Birchwood Medical Centre	1	Good surgery
Birchwood Medical Centre		
Birchwood Medical Centre		You were very helpful in getting me a appointment. At short notice.
Birchwood Medical Centre	2	Satisfied with the visit I had to see the nurse .
Birchwood Medical Centre		[2/3] h we are facing problems in the health service at present times and
Oakdale Surgery	2	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Easy to book and great staff
Birchwood Medical Centre	1	Dr Goodworth and David always very helpful
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Visited the nurse this morning for blood pressure monitor to be fitted and did flu jab at the same time thus saving me a separate visit.
Oakdale Surgery	1	Good service and did not wait to long.
Birchwood Medical Centre	1	The nurse was excellent, thorough & very nice
Birchwood Medical Centre	1	
Birchwood Medical Centre		I've always been extremely satisfied with treatment received by Dr's. Also from nurses and reception staff. Thank you
Birchwood Medical Centre	1	As previously stated ,a first rate medical centre ,with good and helpfull reception staff and exerlent medical team, Drs and nurses.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Excellent service.
Birchwood Medical Centre	1	Staff are always patient and approachable The centre is always clean And even when busy like today we always get seen as quickly as possible
Birchwood Medical Centre	2	Quick turnaround with the nurse. She was very friendly polite and helpful. I also like the automatic sign in.
Birchwood Medical Centre	1	Seen on time, excellent consultation , chemist on site
Birchwood Medical Centre	1	
Oakdale Surgery	1	Professional polite courteous efficient top surgery
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Because they are so pleasant and reassuring and I feel confident they are doing their best.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Over 10 yrs of hospitals and ops seen many docters all great but birchwood polite helpful and caring
Birchwood Medical Centre	1	The nurse was very understanding, and settled my worries.
Birchwood Medical Centre	1	Excellent service always. I feel very well looked after
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[1/2] Dr Cole is always willing to listen and doesn't treat you like an idiot. He never makes you feel like your wasteing his time and doesn't make you feel li
Oakdale Surgery	1	Pleased
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Since I've been a patient of Oakdale Surgery I have always found that Doctors and staff have always been friendly and very helpful.
Birchwood Medical Centre	2	
Oakdale Surgery	5	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Staff always friendly knowledgeable helpful and efficient.
Oakdale Surgery	1	The doctor and her nurse assisting were both very delicate in their procedure
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	

Birchwood Medical Centre		Not many family live here
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Old I
		Good is good
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	[1/2] My son has been quite poorly very regularly as he was born with a problem at birth. Whenever I call for an appointment I'm given one and the gps have bee
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Birchwood Medical Centre	2	
Oakdale Surgery	2	I ' m a new patient with little experience but none bad - QED.
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Doctor was charming, and on time
Oakdale Surgery	5	[1/2] Dr. Platt was so kind, patient, listened and explained everything thoroughly. Also, my little girl had her injections and the nurse allowed us plenty of
Oakdale Surgery	1	
Birchwood Medical Centre	1	Reassurance and listened to how I was worried and felt
Oakdale Surgery	1	
Birchwood Medical Centre	1	Excellent services with professional friendly staff
Oakdale Surgery	1	
Oakdale Surgery	1	very happy with service .
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	I have yet to try the treatment, but in terms of doctors approach, I would fully recommend with a top score of 1.
Birchwood Medical Centre	1	
Oakdale Surgery	1	Usual excellent and caring service
Birchwood Medical Centre	1	[2/2] when I wasn't sure where to go. Also Dr Cole was very helpful
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	L found Helen was was very good at her job today x
Birchwood Medical Centre	1	Excellent physiotherapist today.
Birchwood Medical Centre		Whats the point,u wont LISTEN or DO anything about it,u never do!!
Birchwood Medical Centre	2	
Birchwood Medical Centre	5	
Oakdale Surgery	1	Because doctor Cole was very helpful and caring
Birchwood Medical Centre	1	Patient doctor and very person-centred.
Birchwood Medical Centre	1	Very efficient
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	[1/2] Easy to make an appointment although quite a wait to see gp of choice. Dr Platts is amazing and comes across as really caring. I feel very confident in
Oakdale Surgery	1	The way I was treated. With respect
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	4	[1/2] I waited 2 weeks for an appointment. I waited over an hour to be seen. I was not seen by the doctor I was booked in for. I had the same response as I had
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery	1	Many years of good service
Oakdale Surgery	1	Friendly staff, easy to talk to. And made the experience stress free.

Birchwood Medical Centre	1	Always get an appointment that day ~ staff are polite
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