

Site	Rating:-Extremely Likely,Likely,Neither Likely nor Unlikely,Unlikely,Extremley Unlikely,Don't Know	Response			
Oakdale Surgery	2	Friendly and helpful			
Birchwood Medical Centre		I was frightened when I went in. Communication between our selves made me feel more relaxed and confident			
Oakdale Surgery	1	As always lovely staff and dr goodworth x			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1	I like the doctors, easy parking and Chemists under one roof.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Been with the practice for over 25 yrs and have never had a problem. All GPs very helpful and supportive			
Birchwood Medical Centre	3				
Birchwood Medical Centre	1	The nurse dealt with my appointment efficiently and was on time.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	6				
Birchwood Medical Centre	1	A nice big clean waiting room and not too long to wait for an appointment.			
Birchwood Medical Centre	1	Dr Wallace is always very caring and professional giving the best advice			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Polite, friendly staff. Very understanding after I arrived at the wrong practise this morning.			
Birchwood Medical Centre	2				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Doctors have always been supportive of my needs specially Dr cole			
Oakdale Surgery	2	Not as friendly as creekmoor			
Birchwood Medical Centre	1	Always get an appointment straight away			
Oakdale Surgery	3	Always polite staff			
Oakdale Surgery					
Birchwood Medical Centre	1				
Birchwood Medical Centre	5				
Oakdale Surgery	1				
Oakdale Surgery					
Oakdale Surgery					
Oakdale Surgery	1				
Birchwood Medical Centre	1	Practice nurse is always cheery and happy to help			
Oakdale Surgery	1	[1/2] As staff and Dr's are so friendly and polite. Dr's take time to listen properly and makes sure before you leave the surgery that you are happy and satisf			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	My doctor is always empathetic and thorough.			
Oakdale Surgery	1				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Dr Carey is very good			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Great doctor, positive and reassuring.			
Oakdale Surgery	1	Sure very good manners and polite and good knowledge of what I needed great advice as well thanks to everyone			
Oakdale Surgery	1				
Birchwood Medical Centre	1	Responsive and professional			
Oakdale Surgery	1	The usual friendly efficient and helpful service from everyone concerned			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Dr Ben Wallace is a very knowledgeable and kind doctor and I have nothing but praise for all the staff, plus the pharmacy at the Birchwood medical centre.			
Birchwood Medical Centre	1	Have seen Doctor Wallis twice in last week.Bends over backwards for me and very reassuring and caring,A good listener.			
Birchwood Medical Centre	1	Good timing, polite and friendly on arrival, professional. Good consulting skills. Appropriately dressed,			
Birchwood Medical Centre	1	Because my recent care from Dr Wallis is so thorough and the male receptionist is very helpful, Im sure the others are of the same but mainly dealt with him .			
Birchwood Medical Centre	1				

Birchwood Medical Centre	1	Always able to get an appointment			
Birchwood Medical Centre	1	The receptionist was very polite and Dr.Wallace gave excellent advise and follow up treatment.			
Birchwood Medical Centre	1	[1/2] I've been with this practice for well over 40yrs and although it's a very busy practice I have always been able to see a GP when really needed, Everyone			
Birchwood Medical Centre	1	[1/2] BECAUSE I HAVE BEEN WITH THE PRACTICE 28 YEARS. DR. OCTYGEN SET UP THE PRACTICE AND HIS STANDERD SET, THEY FOLLOWED. ALSO AN EXCELLENT PHARMACY AND STAFF			
Birchwood Medical Centre	2				
Oakdale Surgery	4				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1	Helpful staff. Fairly easy to get an appointment			
Oakdale Surgery	2				
Birchwood Medical Centre	3				
Oakdale Surgery	1	Friendly and fabulous staff from reception to Doctors			
Birchwood Medical Centre		Brilliant customer services			
Birchwood Medical Centre	1	Excellent care			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Brilliant doctors all of them and reception staff very helpful especially Dave			
Birchwood Medical Centre	2	Good surgery. I've been 4 times in 2 weeks. Easy to book, friendly staff and not too long to wait. X			
Birchwood Medical Centre	1	[2/2] minutes to see him.			
Birchwood Medical Centre	1	Fantastic dr Wallace . What a great doctor .			
Birchwood Medical Centre	1	Felt like my problem was dealt with properly and I didn't feel like I was wasting the doctors time			
Birchwood Medical Centre	1				
Oakdale Surgery	1	As always first class treatment from recception to Dr.Goodworth.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	3	Always running late and waiting room very old and dated, very clinical, waiting rooms should be welcoming, clean and inviting			
Oakdale Surgery	1	Very efficient. Quick and professional.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1	Polite and helpful reception staff. Attentive and helpful doctor.			
Oakdale Surgery	1	Tracy super professional receptionist gps excellent			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	All the staff provide an excellent service. Birchwood is spacious & in a convenient location.			
Birchwood Medical Centre	2	I would of put 1. But when I make an appointment to see a doctor I don't like to be asked why what is the problem			
Birchwood Medical Centre	3	Every one I know are happy with their own surgery			
Birchwood Medical Centre	2				
Birchwood Medical Centre	1	Doctor Wallace carried out his duty to a very good standard. I am not having gout for several months.			
Oakdale Surgery	2				
Birchwood Medical Centre		Always a friendly atmosphere & very good treatment.			
Birchwood Medical Centre	1	Always helpful and pleasant dealing with the practice			
Oakdale Surgery	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1	[1/4] Dr Wallace listened patiently to my lengthy medical history and current symptoms without being dismissive. He explained his diagnostic reasoning and all			
Birchwood Medical Centre	2				
Birchwood Medical Centre					
Birchwood Medical Centre	4	[1/2] I don't feel like I am ever truly given a proper diagnosis just what the doctor at the time thinks it is. There is never any investigation. I hate goin			
Birchwood Medical Centre	1	Satisfied with outcome and advice.			
Birchwood Medical Centre	1	As everyone is so kind and lovely			
Birchwood Medical Centre	1	service&care 1st class			
Birchwood Medical Centre	2	This is my true opinion of the surgery and it's staff			
Oakdale Surgery	1	Seen quickly.			
Oakdale Surgery	1				
Birchwood Medical Centre	5				
Birchwood Medical Centre	1	Helpful, professional service			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Oakdale Surgery	1	Nice polite nurse and reception staff			

Oakdale Surgery	1				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1		[2/2] outstanding		
Birchwood Medical Centre	1				
Oakdale Surgery	1		Prompt and reliable service.		
Birchwood Medical Centre	5		Always polite & helpful from Reception to dr to chemist attached		
Birchwood Medical Centre	1				
Birchwood Medical Centre	3				
Oakdale Surgery	2		The staff are professional. The doctor was helpful and the treatment was excellent		
Oakdale Surgery	1		Most doctors are excellent & staff helpful,thanks to all .		
Birchwood Medical Centre	1				
Oakdale Surgery	1		The drs are really nice and friendly		
Birchwood Medical Centre	2				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1		Lovely caring staff		
Birchwood Medical Centre	1		[1/2] We have been with the practice for some years. Everyone is amazing. Dr Goodworth has been a step beyond excellent with my husband. We owe the whole pract		
Birchwood Medical Centre	1		Andrea the Practice Nurse was very thorough and also friendly and reassuring to my daughter with her symptoms. Thank you		
Oakdale Surgery	2		As usual very helpful and friendly		
Birchwood Medical Centre	1		[1/2] Very friendly, did not have to wait at all for my appointment and everything was explained by the lovely nurse before procedure. Also, painting on ceil		
Oakdale Surgery	5		I cancelled my appointment - so shouldn't receive these messages? Also opening times aren't useful I can never get an appointment and have to go elsewhere		
Birchwood Medical Centre			Because i have always had good service.		
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1		Very helpful and friendly staff		
Oakdale Surgery	1		always friendly and listened to		
Birchwood Medical Centre	1		Fast compassionate service		
Birchwood Medical Centre			doctors and all staff are very friendly and helpful		
Birchwood Medical Centre	1				
Birchwood Medical Centre	2		Urgent care always given when needed even if you have to sit and wait. System works well if your sick and need to be seen. Thank you.		
Birchwood Medical Centre	2				
Birchwood Medical Centre	1		Very professional and helpful		
Birchwood Medical Centre	2		I would always recommend birch wood practice but would not recommend the GP I saw today.		
Birchwood Medical Centre	1				
Oakdale Surgery	2				
Birchwood Medical Centre	5				
Birchwood Medical Centre	1		I always get help when I need it.		
Birchwood Medical Centre	5		Always listen to u and advise u after that.		
Birchwood Medical Centre	1		Staff very nice, polite and friendly. Doctors are all very nice. They take your concerns very serious and never rush appointments.		
Birchwood Medical Centre	1				
Birchwood Medical Centre	1		Good service		
Oakdale Surgery	1				
Birchwood Medical Centre			As today I had the doctor ring me and had a appointment within the day so um so impressed		
Birchwood Medical Centre	1		Very thorough, quick appointment		
Birchwood Medical Centre	2				
Birchwood Medical Centre	1		I don't visit often or much at all but the time I have, it's always been pleasant to come to the centre, staff always smiling and helpful		
Oakdale Surgery	1		[2/2] tening and helpful doctors, and the competent and lovely nurses with whom I have had contact. Birchwood has a happy vibe and your staff smile.		
Oakdale Surgery	2				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1		The nurse was very informative, and made you feel at ease		
Birchwood Medical Centre	1				
Oakdale Surgery	1		Very accommodating & the Dr was even able to get me an appointment with the nurse immediately after I saw him.		
Birchwood Medical Centre	1		They are the most dedicated professional to put your trust in.		
Birchwood Medical Centre	3				
Birchwood Medical Centre	1		Friendly service, not long wait and was really helpful and able to get a doctors appointment		
Oakdale Surgery	1		Nurse Sarah is always very attentive and caring and has excellent knowledge and experience.		

Birchwood Medical Centre	1	Nurse Alves was friendly and informative, very knowledgeable. Made me feel at ease.			
Oakdale Surgery	1	Because they are polite happy to help			
Oakdale Surgery	6	No one has ever asked me for a doctors recommendation			
Oakdale Surgery	2				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Great service as always.			
Birchwood Medical Centre	1	Always friendly etc. Bit late running but ok			
Birchwood Medical Centre	1	At Birchwood Medical Centre that are a kind considerate caring professional team			
Birchwood Medical Centre	1	Not a long waiting time and bright and airy			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	2	Dr carey nice doctor			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	I always receive excellent patient care from ALL staff at Birchwood			
Birchwood Medical Centre	2	Nice lady explained the procedure and the result			
Oakdale Surgery	1	Friendly staff and good service			
Oakdale Surgery	1				
Oakdale Surgery	1	[2/2] s at risk to myself & made sure I knew where to get help.			
Birchwood Medical Centre	1	Doctor was very pleasant and helpful.			
Oakdale Surgery	1	A very helpful diabetes check			
Oakdale Surgery	1	Always very helpful kind caring people.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	5	Real sorry pushed wrong button I ment to push 1 and not 5 Lisa is wonderful nice person thanks			
Birchwood Medical Centre	1	It is better than most			
Oakdale Surgery	1	Very helpful.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	2				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	I feel v confident in the Birchwood team, and that their diagnosis and treatments at correct.			
Birchwood Medical Centre	1	Excellent service			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	I was entirely satisfied. Everyone I spoke to was polite and helpful and I felt that my needs were important. To be honest I would not expect anything less.			
Birchwood Medical Centre	1				
Birchwood Medical Centre					
Oakdale Surgery	1	Dr Goodworth listened to me and gave a truthful but considerate response.			
Oakdale Surgery	1	The service that I receive is always is excellent.k			
Birchwood Medical Centre	1	This week I've seen an excellent doctor & an excellent nurse. Thank you.			
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Lovely friendly efficient			
Birchwood Medical Centre	1				
Oakdale Surgery	1	I gave one because you are the best receptionist and doctors in who I have ever been in contact with thank you again			
Birchwood Medical Centre	6				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	[2/2] oblems and elements			
Birchwood Medical Centre	1				
Oakdale Surgery	2	I always get seen on time			
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Oakdale Surgery	1				
Birchwood Medical Centre	1				
Birchwood Medical Centre	1	Brilliant doctors and staff.			
Birchwood Medical Centre	1	Had an appointment on a Saturday, got the treatment I needed without having to come back.			

Birchwood Medical Centre	2			
Oakdale Surgery	1	Apt was on time. Doctor was lovely and approachable as was the receptionist. For my first visit I was put at ease.		
Oakdale Surgery	1	Made at ease and understanding and very friendly .		
Birchwood Medical Centre	2			
Birchwood Medical Centre	1	[1/2] I am always satisfied with appointment timings. Always seen within reasonable time. And find everyone very respectful and pleasant. Never had a thought		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Because I feel I'm cared for as an individual		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	didn't have to wait too long. 10 mins. dr attentive and gave good advice		
Birchwood Medical Centre	1	Treated respectfully		
Birchwood Medical Centre	1			
Oakdale Surgery	1	Always very kind and helpful staff and superb and supportive doctors		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			
Oakdale Surgery	2			
Oakdale Surgery	1	Easy to get appointment and pleasant doctor		
Birchwood Medical Centre	1	A polite, informative and professional service with a smile.		
Birchwood Medical Centre	2			
Birchwood Medical Centre	2			
Oakdale Surgery	1	I saw the doctor I wanted to see, although I had to wait more than a week. It wasn't urgent. Dr Carey gave me useful info about other agencies to contact.		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Quick appointment times and very helpful staff		
Birchwood Medical Centre	1	Because im always listened to and find doctors and the nurse andrea very caring and reassure me that they will sort any problem healthwise out		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Never had any problems and everybody is very nice and helpful :)		
Oakdale Surgery	2	Excellent service would have been a 1 if appointment hadn't been approximately 15 minutes late		
Birchwood Medical Centre	1	Nurse very professional and caring. Explained everything clearly and answered my questions fully. Made me feel confident and at ease in her care.		
Birchwood Medical Centre	1	[1/3] We both had to have a check up with Dr Goodworth and he is genuinely interested in all our forth coming needs etc. ie getting an alarm in case of a fall		
Birchwood Medical Centre				
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Everyone is always polite and helpful. Always happy with consultations and/or any treatment received.		
Birchwood Medical Centre	1	Everyone very helpful and pleasant, good results from physio team. Dr Goodworth has been very supportive with recent issues.		
Oakdale Surgery	1			
Oakdale Surgery	1	Because everyone is always friendly and helpful		
Oakdale Surgery	2			
Birchwood Medical Centre	5	[1/3] I went in querying a pain in my ovaries when I sneezed and the doctor queried why I thought it was my ovaries and was advised it was probably to do with		
Birchwood Medical Centre	1	The doctor was extremely pleasant and thorough and I did not have to wait		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	Practice nurse always takes time to listen no matter how busy she is		
Oakdale Surgery	1			
Birchwood Medical Centre	1	Dr Morle was thorough, kind and caring as always.		
Birchwood Medical Centre	1	Although the surgery is usually running late with appointments the nurses and doctors are all really friendly, helpful and approachable.		
Birchwood Medical Centre	1	Doctor was fantastic! Gave me lots of information and took his time. Really appreciate the service he gave		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1	You generally provide an excellent service especially the nurses.		
Birchwood Medical Centre	1			
Birchwood Medical Centre	1			