

Site	Rating: Extremely Likely; 2 Likely; 3 Neither Likely Nor Unlikely; 4	Response
Birchwood Medical Centre	6	
Birchwood Medical Centre	1	No long wait, doctor listened and discussed treatment with me.
Birchwood Medical Centre	5	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	The staff are really helpful and the staff let me know when my appointment is
Oakdale Surgery	1	Always have good help and advice and care.
Oakdale Surgery	1	Efficient and friendly.
Birchwood Medical Centre	1	The surgery was clean and inviting and Dr Morle was so thorough
Birchwood Medical Centre	1	The doctor was very good and no delay.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Happy to be seen on the day I called as needed antibiotics, the doctor was friendly and attentive, and I felt she actually listened to me and cared
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I have always beenn
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Birchwood Medical Centre	5	
Birchwood Medical Centre	2	Listened to
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always treated so kindly and sympathetically by everyone I see.
Birchwood Medical Centre	1	Excellent doctors and staff and has been all the years I have been with the surgery.
Birchwood Medical Centre	1	Very good Doctor
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Very quick response times
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always happy with the service you provide
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[2/2] eiving medication for this. Thanks again.
Birchwood Medical Centre	2	No
Birchwood Medical Centre	1	Because ever the doctors are good professionals and whos are in reception are kind people and giving good assistance.
Birchwood Medical Centre	2	
Oakdale Surgery	4	[1/2] Felt disappointed with the help I was offered. Obesity is a big issue within the nhs. Keep getting told I'm overweight. I am a yo yo dieter which isn't h
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	I have that because from my other practice i actually felt well and the gps are interested in you as a person no as another number.
Birchwood Medical Centre	1	The service and care given is always second to none. Thank you.
Birchwood Medical Centre		[1/2] Dr. Wallace checks patient history and makes arrangements for investigation and tests to find out a patient's reason for poor health, in my case, ongoing
Birchwood Medical Centre	4	[1/2] Doctor very professional but when rung for appointment phone ring and rung and rung. Tried again several time then eventually answered. Disappointed w
Birchwood Medical Centre	1	Professional service
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	The doctor was lovely with my elderly mother and thorough.

Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Oakdale Surgery	1	I saw doctor Moore for an appointment today and she was really lovely , pleasant and really talked to me . She made me feel very comfortable .
Oakdale Surgery	1	
Birchwood Medical Centre	1	Dr goodworth is always professional. I value his opinion and honesty.
Birchwood Medical Centre	1	
Oakdale Surgery	5	
Oakdale Surgery	1	
Birchwood Medical Centre	1	I just felt that the doctor helped with my problem without making me feel like I was a burden.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Very good service
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Nurse was excellent._ Explained everthing and then went the extra mile and completed my holiday vaccine form as well. A lovely lady!
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Appointment was on time. No complaints
Birchwood Medical Centre	1	Excellent doctor with a great manner.
Oakdale Surgery	1	Reception staff really helpful and understanding. The doctors listen.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Friendly helpful doctor
Oakdale Surgery	1	Because I feel the Drs listen to what I have to say.
Birchwood Medical Centre	1	The surgery is well run. We can always get an appointment if we need one. The staff are lovely and professional.
Oakdale Surgery	1	
Birchwood Medical Centre	1	Best medical practice in town.
Birchwood Medical Centre	2	[1/2] Good front of house. Listen to you and try always to get patient in. Doctors again thorough listen although they are tight on time sometimes. Very good p
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Oakdale Surgery	1	The recptionists were very helpful and the doctor i saw was extremely thorough.
Oakdale Surgery		
Birchwood Medical Centre	2	Good physio service.
Oakdale Surgery	1	Because I have been with Oakdale surgery for over 20 years & find them helpful friendly & approachable
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Dr Morle was very thorough and understanding, giving me lots of her precious time.
Birchwood Medical Centre	1	Very professional
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Nurse giving travel jabs was lovely and knowledgable thank you
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Very efficient and helpful staff and doctors.
Birchwood Medical Centre	3	
Birchwood Medical Centre		
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Always helpful
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	2	[2/2] n to everything you want to tell him, before he has already come to a conclusion.
Birchwood Medical Centre	1	
Birchwood Medical Centre		HAVE allways been dillegent

Birchwood Medical Centre	1	Great doctors always got time to listen.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Dr Goodworth was very helpful
Birchwood Medical Centre	1	The doctor was very understanding and helpful. Thank you.
Birchwood Medical Centre	1	Receptionist helpful and friendly .
Birchwood Medical Centre		Doctor excellent .
Birchwood Medical Centre		Because that how i feel
Birchwood Medical Centre	4	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Convenient location and easy appointment booking.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	They have always managed to give me an appointment on the day that I called, plus staff and doctors are really helpful,
Birchwood Medical Centre	4	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	I've been using this practice for over 40yrs and I feel it's a very friendly and helpful practice
Birchwood Medical Centre	2	On time that's important all get peace of mind with Dr Cole
Birchwood Medical Centre	1	[1/2] I have been with the surgery, albeit with many different doctors and change of position, for many, many, many years. I have always had a good experience
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	Appointment at 3. Went in at 3.15 had I gone in within 5min would have scored maximum Consultation was first class
Birchwood Medical Centre	1	I'm always well looked after.
Birchwood Medical Centre	2	The nurse was great but I was not happy with a 13 minute wait at 920 in the morning
Oakdale Surgery	1	[1/2] Dr Platt's is the best Dr at the Surgery. Very kind and listens
Oakdale Surgery	1	Great surgery xx
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	3	
Birchwood Medical Centre	1	Dr Carey is a lovely person who is very professional
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Got an appointment for the same day I called, nurse was friendly gave me a thorough examination and I went away with some medication
Birchwood Medical Centre	5	Because of the lack of help from the receptionists
Oakdale Surgery	1	
Oakdale Surgery	2	
Oakdale Surgery		Because i was able to see a doctor the same day
Birchwood Medical Centre	4	It's not a useful place. Better off going online. Lacks in services. Have to use the hospital for blood tests. Won't be going back
Birchwood Medical Centre	2	
Birchwood Medical Centre	2	
Birchwood Medical Centre	3	
Oakdale Surgery	1	Appointment times always kept helpful and understanding reception when making an appointments.
Oakdale Surgery	1	Staff are always very helpful
Birchwood Medical Centre	1	I felt as if the doctor was very understanding and concerned about my condition
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	The staff are always very friendly, helpful and everything runs smoothly
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Clean presentable waiting room. Pleasant receptionist. No major delays. Attentative and informative doctor.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[2/4] ding GP surgeries because of a perceived "in and out" mentality with cold and impersonal interactions from the doctors. My experiences at Birchwood have

Oakdale Surgery	1	[1/3] Any health issues I've have had has always been dealt with professionally pursuing all possibilities an dismissing each symptom to find the possible caus
Birchwood Medical Centre	1	
Birchwood Medical Centre	5	[2/4] it was never like this 5 years ago I think you should have a walk in clinic not emergency because I was giddy not class as emergency told see nurse I did
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	I have been with them over 30 years and have had no problems
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	5	I find them very helpful at the surgery
Birchwood Medical Centre	1	Because all the staff are polite and helpful
Birchwood Medical Centre	1	Good service all over . Start to finish ⭐~⭐~⭐
Birchwood Medical Centre	1	Because your the best
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	Very helpful staff
Birchwood Medical Centre	2	Caring helpful advice given today by nurse. I felt at ease having routine smear.
Oakdale Surgery	5	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	4	
Oakdale Surgery	1	
Birchwood Medical Centre	1	Ben Wallace is very good at what he does!
Oakdale Surgery	1	
Birchwood Medical Centre	2	Not really
Birchwood Medical Centre	1	We have always found doctors in the centre take their time to actually listen!
Birchwood Medical Centre	1	Dr Smith was very thorough and helpful
Birchwood Medical Centre	1	
Birchwood Medical Centre	3	
Birchwood Medical Centre	1	
Birchwood Medical Centre		
Birchwood Medical Centre		A mistake
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Helpful staff
Birchwood Medical Centre	1	The Dr I saw was so very understanding. Dr Wallace, thank you.
Birchwood Medical Centre	1	Very accommodative staff
Oakdale Surgery		
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Because I find it a good surgery.
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	You offer a variety of surgery times that suited my work life. I have never had a bad experience with the practice to date.
Birchwood Medical Centre	1	Was seen at the appoi nted time. Was made to feel important and eas given a path to improve my condition.
Birchwood Medical Centre	1	You provide agood service thank you
Birchwood Medical Centre	1	The professional care and customer service provided by Nurse Sarah was exceptional.
Birchwood Medical Centre	1	Because i always get first class treatment.
Birchwood Medical Centre	1	I've always been happy with all the staff. They are always ready to help you
Birchwood Medical Centre	1	
Oakdale Surgery	1	Always friendly receptionists Dr listens and has done follow up call when I was distressed
Birchwood Medical Centre	1	

Birchwood Medical Centre	1	Great friendly staff, good service
Birchwood Medical Centre	5	
Birchwood Medical Centre	1	I am always treated so well.
Birchwood Medical Centre	1	Because the surgery is so good.and friendly. All the staff is so nice and will get the appointments on time.
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	The care is 2nd to none
Oakdale Surgery	1	
Birchwood Medical Centre	1	Dr Cole has a sympathetic manner which helps greatly during a consultation. There is usually no waiting time either.
Birchwood Medical Centre	1	Dr Platt is the most caring and amazing doctor
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	[1/2] I've never had any problems dealing with surgery staff...always try
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Birchwood Medical Centre	1	She was lovely kind chatty nurse made me feel at ease.
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	[1/2] My response was because you have a fantastic doctor i would recomme
Oakdale Surgery	1	
Oakdale Surgery	2	Dr Cole phoned us, then booked us in with Dr. Goodman as a precaution. It was reassuring.
Oakdale Surgery	1	The doctor was on time and dealt with my queries very effectively
Oakdale Surgery	1	Everyone is very friendly
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	[1/2] I've written a review previously. They are very professional and fr
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery	1	Appointment on time,friendly staff and very efficient
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	We always have a good experience here the staff are lovely the centre is clean and welcoming and the wait time is never too long
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[1/2] I got an appointment immediately for the same day when phoning in the afternoon, and the doctor was great and put my 2 year old daughter straight at ease
Birchwood Medical Centre	1	The nurse made me feel comfortable. Talked me through the entire process. Explained results procedure etc. I felt at ease throughout
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	A very friendly service.
Birchwood Medical Centre	2	
Oakdale Surgery	1	My family have been with the surgery for the last 15 years and I can't fault them.The Doctors and the staff are always very helpful .
Birchwood Medical Centre	1	The nurse who saw was great
Birchwood Medical Centre	1	
		[2/4] be more than 10 minutes late.
Oakdale Surgery	4	I arrived within the 10 minutes and was told to take a seat, I then waited over half an hour to be seen. I have no proble
Birchwood Medical Centre	1	Because I was dealt with quickly and phoned on the off chance of seeing a doctor which I did
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	Because as always I find the care shown by Dr Goodworth to be exceptional.

Birchwood Medical Centre	1	
Oakdale Surgery	2	Pleasant greeting made to feel welcome by the doctor and seen on time.
Birchwood Medical Centre	1	The nurse was friendly
Birchwood Medical Centre	1	Because the doctors in the practice are always understanding and find the time to listen.
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	Nurse was lovely, made me Feel at ease . Very clean treatment room
Oakdale Surgery	1	The nurse was so kind and understanding
Birchwood Medical Centre		
Birchwood Medical Centre	2	
Birchwood Medical Centre	4	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Oakdale Surgery	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	
Birchwood Medical Centre	2	
Oakdale Surgery	1	
Birchwood Medical Centre	2	Quick friendly service. Always helpful .
Oakdale Surgery	1	Always found the service very good.
Birchwood Medical Centre	1	Everyone is very kind and helpful. My son is never afraid to go to the doctor, is great. Thanks
Birchwood Medical Centre	1	
Oakdale Surgery	2	
Oakdale Surgery	1	[2/2] are heard, even when other doctors have disregarded me.
Birchwood Medical Centre	1	Always excellent
Birchwood Medical Centre	1	
Birchwood Medical Centre	1	[1/2] Polite, to time, professional, knowledgeable, kindness shown at even 8 o'clock at night at the end of a late-night opening. Remembering previous appointm