| | Very | |
|-------------------|---------------------|--|
| | good,good,neither | |
| Site | good or | Response |
| | bad,poor,very poor, | |
| | don't know | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The doctor was caring and understanding |
| Creekmoor Surgery | 1 | Friendly helpful and timely |
| Oakdale Surgery | 1 | Nurse Tilly was kind polite and very professional |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because every person is so friendly. |
| Creekmoor Surgery | 1 | [1/2] Nurse Helen phoned me on time, she was clear with my diabetic blood diagnosis. She gave me assistance going forward with sugar intake and my cholesterol |
| Creekmoor Surgery | 1 | Because it was execellent |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Friendly nurse |
| Creekmoor Surgery | 1 | The surgery is clean and tidy. The nurse I saw was very polite, funny and well spoken, and very caring for her patients. |
| Oakdale Surgery | 1 | Dr Wallace is a very good listener and very thorough |
| Oakdale Surgery | 1 | The receptionist Jackie and nurse Tilly were booth fantastic, friendly, kind and approachable. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Always professional and courteous. |
| Creekmoor Surgery | 1 | [1/3] I had a nurse, i can't remember her name, but she was dealing with my son Riley tarrant. |
| Oakdale Surgery | 1 | GP made me feel comfortable and able to explain problem |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Pleasant and helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very good satisfied |
| Creekmoor Surgery | 1 | Friendly and professional |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | I was seen on time by a very pleasant nurse who was friendly and very efficient |
| Creekmoor Surgery | 1 | Everything explained clearly |
| Creekmoor Surgery | 1 | I phoned to ask to see a doctor approx 11am & saw doctor approx 5pm who was very kind & made me feel at ease |
| Creekmoor Surgery | 1 | [1/2] Dr Goodworth knows my mum and has looked after her for years. He took the time to take in both her and my concerns. Dr Goodworth arranged all the follo |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Same day appointment. Thorough |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very professional and caring. Made me feel at ease, grateful for advice. |
| Creekmoor Surgery | 1 | 1 |
| Creekmoor Surgery | 1 | Because the physio was very kind and very thorough. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because Dr Wallace is excellent! |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was very polite and very calming and put me at ease straight away. |
| Oakdale Surgery | 1 | Doctor took time to discuss issues. Very professional and polite. |

| Creating and Surgery | 1 | |
|--|---|---|
| Creekmoor Surgery Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Prompt appointment and treatment. |
| Oakdale Surgery | 1 | Prompt appointment and treatment. |
| Creekmoor Surgery | 1 | Polite staff and didn't have to wait long to see the nurse. |
| Creekmoor Surgery | 1 | All Staff I dealt with were very prompt, professional caring and thorough. I feel they all went that extra mile to help to . Always a fantastic Surgery. |
| Oakdale Surgery | 1 | Because Oakdale Surgery is the best in the area bar none. I have always been very happy with the quality of service I have received. |
| Creekmoor Surgery | 1 | because Gardale Surgery is the best in the area bar hone. Thave always been very happy with the quarty of service thave received. |
| Creekmoor Surgery | 1 | Very pleasant, very thorough, and listened to what I had to say, |
| Creekmoor Surgery | 1 | The lady was excellent |
| Creekmoor Surgery | 1 | The lady was excellent |
| Oakdale Surgery | 1 | Very good nurse very informative |
| Creekmoor Surgery | 1 | very good huise very monnative |
| Oakdale Surgery | 1 | Quick and easy experience |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | The nurse was polite n friendly n put me at ease whilst having my examination. |
| Creekmoor Surgery | 1 | Friendly efficient and professional |
| Oakdale Surgery | 1 | Thereby emelence and processional |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse very friendly and helpful |
| Creekmoor Surgery | 1 | [1/3] I was seen earlier than my appointment time, the nurse I saw diagnos |
| Oakdale Surgery | 1 | [1/2] I was in before appt time; trainee doc very friendly/approachable/thorough and actually listened - as did Dr Wallace who is just the best! Thankfully I d |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | I always have a good experience with Dr Carnegie |
| Creekmoor Surgery | 1 | Very good service |
| Creekmoor Surgery | 1 | Although I had to wait for 2 weeks to get an appointment, today it was quick, professional and friendly |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | It was like she had my interests at heart. |
| Creekmoor Surgery | 1 | Professional efficient care with rapid onward referral |
| Oakdale Surgery | 1 | Excellent service |
| Creekmoor Surgery | 1 | Prompt, efficient and friendly service |
| Oakdale Surgery | 1 | Prompt efficient service. Good diagnosis felling better already |
| Oakdale Surgery | 1 | The doctor was extremely helpful, and listened, and explained everything |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | All staff from Drs to nurses very helpful and professional. |
| Creekmoor Surgery | 1 | An amazing doctor listen to my symptoms and took the time to explain what & the why first class |
| Creekmoor Surgery | 1 | The physiotherapist was very helpful. He gave me a range of exercises to help with my arthritic knee. |
| Creekmoor Surgery | 1 | Staff always friendly and helpful |
| Creekmoor Surgery | 1 | My stingy blood submitted to her will :) |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Dr Gibbs was so helpful and thorough she couldn't have done more for me. Thankyou x |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Claire was very friendly and helpful from the moment I arrived |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Helpful |
| Creekmoor Surgery | 1 | |

| O al al al a Cum | | [4/2] The second sector is a local ball of a second ball. The dested |
|----------------------|---|--|
| Oakdale Surgery | 1 | [1/3] The receptionist was very kind, helpful and empathetic. The doctor |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Andrea was considerate and caring and I was not treated like a nu |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] The receptionist listened to my problem and arranged for a doctor to call me although there were no appointments. the doctor duly called me and we came to |
| Creekmoor Surgery | 1 | Efficient and friendly |
| Oakdale Surgery | 1 | Practitioner was friendly, helpful and professional |
| Oakdale Surgery | 1 | Quick,helpful,full explanation of blood results and all questions asked were answered,great knowledge ,from dr Cole |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very clean,on time,very good doctor.A lady,maybe macenzie or similar. |
| Oakdale Surgery | 1 | Didn't have to wait nurse really friendly |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Superb support from the team at the surgery |
| Oakdale Surgery | 1 | Doctor. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [2/2] and was thorough and caring throughout despite being very busy. |
| Creekmoor Surgery | 1 | Thorough checks were undertaken. All my questions answered satisfactorily and nurse was caring and friendly. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Pleasant, clean, and prompt seeing the doctor |
| Creekmoor Surgery | 1 | Because they were happy and pleasant |
| Oakdale Surgery | 1 | Amazing Dr. Gibbs. |
| Creekmoor Surgery | 1 | Very caring put me at ease |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Lovely doctors |
| Creekmoor Surgery | 1 | The lady Claire I think who attempted to take my blood was friendly , respectful set me at ease. Extremely knowledgable about her job. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Again, seen right on time, Dr Wallace is the Best, and very considerate. I know he has my best interest at heart. Thank you. |
| Creekmoor Surgery | 1 | I come for physio and she is very good better than Mitchell rd. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Lovely nurse |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | We are lucky to have this service and thankfully we have much appreciated thankyou |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Helpful and polite receptionist and Dr Wallace listened, asked lots of questions and was very helpful. |
| CICCKIIIOUI JUI ZEIV | | |

| Oakdale Surgery | 1 | Good guidance for leg/hip pain |
|-------------------|---|---|
| Creekmoor Surgery | 1 | Pleasant receptionist. Dr Cole is highly professional and caring, and listens to your problems and happy to answers questions. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Excellent service |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Good efficient and caring consultation |
| Creekmoor Surgery | 1 | Helen was very helpful |
| Creekmoor Surgery | 1 | Because when I have poorly children you always go out of your way to get them an appointment. Thank you. |
| Oakdale Surgery | 1 | I saw Sarah and she was excellent. I was embarrassed about arriving late but she was very understanding |
| Creekmoor Surgery | 1 | On time appointment Friendly and very helpful |
| Creekmoor Surgery | 1 | The practitioner was supportive and encouraging with regard to what we discussed |
| Oakdale Surgery | 1 | Dr and receptionist very helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | A happy environment with happy and efficient staff. |
| Creekmoor Surgery | 1 | [1/2] Minor request to have ears checked for wax as a requirement prior to appointment to audiology depatrment at shelly Rd Hospital. Visit to nurse was done i |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Efficient and caring, |
| Creekmoor Surgery | 1 | The nurse that carried out my blood test was friendly and efficient. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Prompt appointment, attentive doctor and referral for diagnostic test at Poole hospital during the visit. Great service! |
| Creekmoor Surgery | 1 | [1/5] Rang and was given face to face appointment the same day. Was not e |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | I think Catherine, the physio, is amazing! So friendly, helpful - I really left her feeling hopeful, encouraged and liftedagain!! |
| Creekmoor Surgery | 1 | Always friendly and helpful |
| Oakdale Surgery | 1 | Because I was made at ease |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | No wait today for my appt. Dr Cole is very thorough and very nice. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | As always great people and service |
| Creekmoor Surgery | 1 | [1/2] Physio was very professional, understood exactly what my concerns were. Very clear on what I should do to improve my condition. The experience was of gre |
| Oakdale Surgery | 1 | Because of such good service. Thank you |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Prompt professional and understanding supportive care as always? |
| Creekmoor Surgery | 1 | Nurse was very helpful |
| Creekmoor Surgery | 1 | The nurse was very quick and professional in taking care of my medical needs and kept me calm and happy throughout my appointment. |
| Oakdale Surgery | 1 | VERY GOOD INFO FROM DOC ALSO VERY |
| Creekmoor Surgery | 1 | because I always feel as if my health is of paramount importance. it's all done efficiently, but in a friendly manner. |
| Creekmoor Surgery | 1 | It was nice a good conversation about my blood pressure and results, and it's nice to know I am being monitored and treated. |
| Creekmoor Surgery | 1 | Nice and friendly and helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Appt was to change dressing to ulcerated leg. Nurse very accomplished & did this professionally |
| Creekmoor Surgery | 1 | |

| Creekmoor Surgery | 1 | Because I phoned this morning got an appointment same day, and doctor was very good and friendly, prescription ready in twenty minutes |
|-------------------|---|---|
| Creekmoor Surgery | 1 | Dr. Cole made me feel at ease and was very patient and helpful. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Got seen in between appointments and an hour before my appointment so very helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The appointment started on time |
| Oakdale Surgery | 1 | Appointment went well and all staff friendly |
| Creekmoor Surgery | 1 | Given positive answers |
| Creekmoor Surgery | 1 | Friendly efficient service which is what you receive at this surgery. |
| Creekmoor Surgery | 1 | The quickness of an appointment was brilliant and I thank you very much for that. |
| Oakdale Surgery | 1 | Good friendly service as always ? |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | The Best treatments |
| Oakdale Surgery | 1 | The Dest treatments |
| Oakdale Surgery | 1 | [1/2] Receptionist was very welcoming and polite. The practitioner was very pleasant, kind and gentle with my treatment.all in all a very good experience espec |
| Creekmoor Surgery | 1 | [1/2] heephonist was very welcoming and point. The practitioner was very pleasant, kind and gende with my dedunctical in an a very good experience espec |
| Creekmoor Surgery | 1 | The lady was very helpful and prescribed the appropriate meds and emailed it to my pharmacy. Every efficient service |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Lovely nurse |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] The surgery is clean and tidy. The nurse I saw was very polite and very helpful. She explained every aspect of my medication and explained my blood resu |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Thorough informative explicet. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | The doctor was most helpful, went through everything in detail and explained clearly |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Cared for |
| Creekmoor Surgery | 1 | Wasn't waiting long, was advised nurse training and next appointment booked. |
| | - | |

| O a ludada. Cuma a mu | 1 | |
|-----------------------|---|--|
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Excellent service |
| Oakdale Surgery | 1 | Lovely Dr Carnegie put my mind at rest. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | My appointment was on time, the nurse I was seen by was excellent |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very quick |
| Creekmoor Surgery | 1 | Quick response to calls and doctor/patient easy dialogue, medical checks and solution to the problem at hand |
| Creekmoor Surgery | 1 | Excellent service treated very well. |
| Creekmoor Surgery | 1 | Very happy. As always a quick in and out. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Always dealt with promptly, very friendly, thanks |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Got a same day appointment and the prescription was issued straight away to the chemist. Been with the practice nearly 40 years. Always first class service. |
| Oakdale Surgery | 1 | The doctor cares about his patients. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Good service |
| Oakdale Surgery | 1 | Hi it was Birchwood medical centre Dr Cole. He was very understanding and I appreciated the call |
| Creekmoor Surgery | 1 | He was gentle |
| Oakdale Surgery | 1 | Nice nurse. Didn't have to wait too long |
| Oakdale Surgery | 1 | Receptionist was lovely, friendly and helpful. |
| Creekmoor Surgery | 1 | On time, referred for an X-ray. Listened to me |
| Creekmoor Surgery | 1 | Helpful receptionist, ease of getting an appointment for my son |
| Creekmoor Surgery | 1 | Never had any problem visiting the surgery. |
| Creekmoor Surgery | 1 | I was happy with the doctor |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | I arrived early and awas happy to wait but was seen early thank you |
| Creekmoor Surgery | 1 | The Lady doctor I saw was very helpful telling me what I should do to my injury on my elbow thanks |
| Creekmoor Surgery | 1 | Very friendly lady and explained everything well |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Because they are always very helpful not miserable hohoho |
| Creekmoor Surgery | 1 | [1/3] Absolutely wonderful, the way in which Dr Dolton, came to my Home, |
| Creekmoor Surgery | 1 | They are all just so kind and efficient there |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | From the receptionist on duty, through to my GP's diagnosis/treatment and assistance, I cannot imagine better treatment and timely help. |
| Oakdale Surgery | 1 | ו זיטוו גווב ובנבאנטווטג טו ממנץ, גוויטמצור גט וווץ טר ז מומצווטטא גרבמגוובוג מוע מזטגנמונב, ו גמוווטג ווומצווים שבונבו גרבמגווובוג מוע גווובוץ וובוף. |
| | 1 | Evention of Creat outcome |
| Creekmoor Surgery | 1 | Excellent experience. Great outcome. |
| Creekmoor Surgery | | Duratual call and clear informative analysis of bland test results |
| Oakdale Surgery | 1 | Punctual call and clear informative analysis of blood test results. |
| Oakdale Surgery | 1 | The treatment I am getting is working very well thanks to Dr Goodworth and his team. |
| Creekmoor Surgery | 1 | |

| Creekmoor Surgery | 1 | |
|-------------------|---|--|
| Oakdale Surgery | 1 | Dr goodworth is always professional, and puts patients first. Respect where respects due |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very satisfied thank you |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | All staff very professional and polite |
| Creekmoor Surgery | 1 | Alison was polite, friendly, professional and explained things clearly. |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | No waiting and guickest and painless blood test. Thanks Tilly! |
| Creekmoor Surgery | 1 | ine neuro den dennes encor con unano mili |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Nurse spent time explaining the procedure to me and offered advice post injections. Thank you. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Lovely doctor who explained blood test results very professionally |
| Creekmoor Surgery | 1 | Seen in time and informed about everything I asked |
| Creekmoor Surgery | 1 | Very happy with the help I got |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Seen early and excellent treatment |
| Creekmoor Surgery | 1 | Dr Cole is alway very good |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because it's a 1 |
| Oakdale Surgery | 1 | Friendly & knowledgeable. |
| Creekmoor Surgery | 1 | Punctual and to the point appointment. Didn't hurt taking blood and the nurse was going to personally drive it to the hospital |
| Creekmoor Surgery | 1 | Dr Cole was very very kind and I appreciated it so much thank you |
| Creekmoor Surgery | 1 | Always manages to get my kids in to see a doctor. Always friendly x |
| Oakdale Surgery | 1 | Friendly staff. Feedback and questions answered and explained |
| Creekmoor Surgery | 1 | The appointment was prompt, and the nurse who took my blood was lovely. She explained what she was doing & was very kind. |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Staff friendly, vaccine explained. All very quick and easy |
| Creekmoor Surgery | 1 | The appointment was on time, the nurse was friendly and efficient all good |
| Creekmoor Surgery | 1 | The nurse was very efficient and made it a pleasant visit |
| Oakdale Surgery | 1 | Always nice and quiet and you're seen very quickly. Lovely staff |
| Creekmoor Surgery | 1 | My problem was dealt with quickly and the staff are very efficient. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Polite and friendly staff and efficient service |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Friendly helpful staff and appointment on time. |
| Creekmoor Surgery | 1 | Better than all the others |
| Oakdale Surgery | 1 | [1/3] The appointment was arranged at very short notice which I'm really |
| Creekmoor Surgery | 1 | I was seen on time. The physician I saw was very thorough and friendly. Overall a good visit. |
| Creekmoor Surgery | 1 | |

| Creatmons Surgery 1 Polet and professional Nuers and Detroms. Creatmons Surgery 1 Pricendly, relation, and informative. Creatmons Surgery 1 Marinene is a lind and caring person who is helping me, someone that listen at last Creatmons Surgery 1 Marinene is a lind and caring person who is helping me, someone that listen at last Creatmons Surgery 1 Appointment was sery genita and efficient Creatmons Surgery 1 Appointment was sery genita and fifthem Creatmons Surgery 1 Appointment was sery genita and fifthem Creatmons Surgery 1 Appointment was sery genita and fifthem Creatmons Surgery 1 Appointment was sery genita and fifthem Creatmons Surgery 1 On time, final divid, sery helping and sery fifthem Creatmons Surgery 1 On time, final divid, and appy ? Creatmons Surgery 1 Efficient and Helping and sery sery and and helping meas Creatmons Surgery 1 Efficient Efficient Creatmons Surgery 1 Detors was on time, lind & thorough with the examination. Creatmons Surgery 1 Detor was on time, lin | | 1 | Delite and wefersional Numee and Destance |
|--|-------------------|---|--|
| creations Surgey 1 Inscription Creations Surgey 1 Marance is a indiand caring person who is helping me, someone that listens at last Creations Surgey 1 Because the Nurse was very genetal and efficient Creations Surgey 1 Because the Nurse was very genetal and efficient Creations Surgey 1 Because the Nurse was very genetal and the protess was very quick and well explained. Creations Surgey 1 Appointment on time staff always helpful and nurse du her job excellently thankyou, huppy Christmas to all at birchwood practice Creations Surgey 1 Appointment on time staff always helpful and nurse du her job excellently thankyou, huppy Christmas to all at birchwood practice Creations Surgey 1 Inflored and happy ? Creations Surgey 1 Helw way plasaari and efficient Creations Surgey 1 Ifficient and full and happy ? Creations Surgey 1 Discourses and the staff always helpful and happ ? Creations Surgey 1 Discourses and the staff always helpful and happ ? Creations Surgey 1 Discourses and the staff always helpful and happ ? Creations Surgey 1 Discourses and the staff always helpful | • • | | |
| Creekmons Surgery 1 Mutame is a kind and caring person who is helping me, someone that listers at last Creekmons Surgery 1 Friendly, zaring and professional. Creekmons Surgery 1 Because the kines was sery genet and efficient Creekmons Surgery 1 Appointment was on time nurse was very plessant and the process was very quick and well explained. Creekmons Surgery 1 Appointment to may serve y lassant and the process was very quick and well explained. Creekmons Surgery 1 Appointment to may serve y lassant and efficient Creekmons Surgery 1 Intime, friendly staff. Creekmons Surgery 1 Helen very pleasant and efficient Creekmons Surgery 1 Helen very pleasant and efficient Creekmons Surgery 1 Helen very fleasant and efficient Creekmons Surgery 1 In have been seeing a nurule kinde a complas work good and helpful helpful fleas' it Creekmons Surgery 1 < | | | rienduy, relaxed, very professional, and mormative. |
| Creatmone Surgery 1 Finandly, raining and professional. Creatmone Surgery 1 Because the fluries was very geneta and efficient. Creatmone Surgery 1 Because the fluries was very geneta and the process was very quick and well explained. Creatmone Surgery 1 Appointment too in time staff always helpful and nurse did her job excellently thankyou, happy Christmas to all at birchwood practice Creatmone Surgery 1 On time, friendly staff. Creatmone Surgery 1 Heiner wery pleasant too difficient. Creatmone Surgery 1 Efficient and helpful and happy ? Creatmone Surgery 1 Doctor was on time, kind & thorough with the examination. Oakdabe Surgery 1 Doctor was on time, kind & thorough with the examination. Oakdabe Surgery 1 Houre too examption and helpful hepfully that's it Oakdabe Surgery 1 | | | Marianna is a kind and saring narson who is halping ma someone that listons at last |
| Creatmon Surgery 1 Findly, caring and professional. Creatmon Surgery 1 Appointment was on time name was very pleasant and the process was very quick and well explained. Creatmon Surgery 1 Appointment was on time name was very pleasant and the process was very quick and well explained. Creatmon Surgery 1 Appointment to mas stery pleasant and the process was very quick and well explained. Creatmon Surgery 1 On time, friendly staff. Creatmon Surgery 1 On time, friendly staff. Creatmon Surgery 1 Filticent an heipful and napy ? Creatmon Surgery 1 Creatmon Surgery 1 Creatmon Surgery 1 Ontown of the process of the surgery 1 Creatmon Surgery 1 Officient Creatmon Surgery 1 Creatmon Surgery 1 Officient Creatmon Surgery 1 Obdextor was on time, kind & through with the examination. Creatmon Surgery 1 News ser use on the kind & through with the examination. Order was on time, kind & through with the cutcome. Creatmon Surgery 1 Approve serve of the surgery serve serve of the surger serve of the surger serve serve | • • | | wananine is a kind and caring person who is helping me, someone that listens at last |
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| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] The doctors, nurses and support staff alway try to sort your problems out as quickly as possible. Plus they work with you if you have work commitments. B |
| Oakdale Surgery | 1 | The dr was good and got things sorted |
| Oakdale Surgery | 1 | The unwas good and got things softed |
| Creekmoor Surgery | 1 | [1/2] Fitted me in on the day with the nurse practitioner gave good assessment asked Doctor in for his opinion which matched. Friendly left feeling confident a |
| Creekmoor Surgery | 1 | [1/2] Fitted me in on the day with the hurse practitioner gave good assessment asked boctor in for his opinion which matched. Frendry left reeing contract a |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Reception was polite and didn't have to wait long for the nurse to call me in for my blood test very good service |
| | 1 | Reception was pointe and didn't have to wait long for the nurse to can me in for my blood test very good service |
| Creekmoor Surgery | 1 | Appointment was on time friendly and informative |
| Creekmoor Surgery | | Appointment was on time, friendly and informative |
| Creekmoor Surgery | 1 | Dr Wallace is very kind and engaging making my appointment less stressful |
| Oakdale Surgery | | Every visit to the surgery, I leave feeling very well cared for. Always professional and will go beyond basics to make sure their patient is happy. |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | The nurse was prompt & polite & all questions answered |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Very efficient and quick appointment |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The appointment went smoothly. The nurse was very friendly and the waiting time very reasonable |
| Creekmoor Surgery | 1 | Didnt even feel blood test made to feel at ease |
| Creekmoor Surgery | 1 | Didn't have to wait too long for appointment. Process was quick and nurse put me at my ease (I don't like needles!!) |
| Oakdale Surgery | 1 | Because I was happy with the nurse that I saw |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The doctor saw me on time and was very pleasant |
| Creekmoor Surgery | 1 | As I have mention before. Every one in the whole team are caring and very helpfull |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Always helpful and friendly didn't wait to long in waiting room either |
| Oakdale Surgery | 1 | A much appreciated kindly and supportive appointment |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The GP was on time and he took time to show us the pictures similar to my daughter's condition. He was answering the questions and made us feel relaxed |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | The nurse was very good and welcoming. |
| Creekmoor Surgery | 1 | Very satisfied with the appointment |
| Oakdale Surgery | 1 | All the staff are very helpful and kind |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Andrea was helpful, efficient and followed up on what she promised to do. |

| Creekmoor Surgery | 1 | |
|--|---|---|
| Creekmoor Surgery | 1 | Good friendly and thoughtful service |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | I have always experience a good service and everyone is very helpful. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | [1/2] I was pleased to receive an urgent appointment within a few days of requesting to see the doctor, was seen on time on the day, and Dr Cole was very under |
| Creekmoor Surgery | 1 | Didn't was beesed to receive an digent appointment within a rew days of requesting to see the doctor, was seen of the day, and brook was very under |
| Creekmoor Surgery | 1 | Got an appointment very easily and dr was absolutely brilliant |
| Creekmoor Surgery | 1 | Social appointment very easily and drives absolutely brilliant |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Appointment the same day very sensitive and supportive Dr |
| | 1 | Appointment the same day very sensitive and supportive of |
| Creekmoor Surgery Creekmoor Surgery | 1 | All ways have a very good experience with the Doctors in the practice. |
| | 1 | |
| Oakdale Surgery Creekmoor Surgery | 1 | Very good and prompt expert advice given |
| | 1 | |
| Creekmoor Surgery | 1 | Helpful |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | | Helen very pleasant and informative. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery Oakdale Surgery | 1 | |
| | 1 | Very experienced doctor whose administration and advice was second ro none. |
| Creekmoor Surgery | - | |
| Creekmoor Surgery | 1 | Tilly put me at ease during the consultation. Was knowledgeable and able to take my blood really quickly |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Arrived just a minute before the appointment time and only had to wait 5-10 minutes before called in and the nurse was friendly and pleasant |
| Creekmoor Surgery | 1 | Efficient, helpful and friendly nurse |
| Creekmoor Surgery | 1 | In and out on time very friendly all good |
| Creekmoor Surgery | 1 | [1/2] From the moment you enter the surgery you greeted by friendly and helpful staff. The doctors are knowledgeable and professional who take the time to list |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was very nice |
| Oakdale Surgery | 1 | |
| Oakdale Surgery | 1 | Happy to be reassured about my progress |
| Oakdale Surgery | 1 | [1/2] The student was very thorough and pleasant, as was Dr Goodworth. The receptionist was also very pleasant and polite, which, sadly, is not often the case |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Phoned up and got appointment same day which was really good especially leading up to Christmas. This meant my Christmas wouldn't be ruined |
| Creekmoor Surgery | 1 | As ever. A good service, listening ear and thorough treatment. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because Dr CCC showed compassion concerning my medical condition(s) and treatment there of. |
| Creekmoor Surgery | 1 | Tilly was kind and thorough. She followed up changes in the state of my toe by contacting the vascular team and then communicated clearly with me by text. |
| Creekmoor Surgery | 1 | Same day appointment, caring staff. |

| Creekmoor Surgery | 1 | [1/2] I had a blood test, this is the second one I've had and both times your wonderful nurse took blood straight away, no pain, no bruising, this hasn't happe |
|-------------------|---|---|
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very happy with everything |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Goodworth is a very lovely doctor, who really cares and is very kind and thorough ! |
| Creekmoor Surgery | 1 | On Time, professional and compassionate, understanding of my issue 1 felt reassured |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Oakdale Surgery | 1 | Both the receptionist and Dr. Goodworth couldn't have been more kind, and I felt valued as a patient. |
| Creekmoor Surgery | 1 | As above |
| Oakdale Surgery | 1 | Dr Wallace was very thorough and understanding of my feelings |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Because the nurse I saw was so caring |
| Oakdale Surgery | 1 | [1/2] Doctor was supportive and very understanding of my condition. Agreed to have a follow up in January to see if it improves and decide on next steps. Very |
| Creekmoor Surgery | 1 | [1/2] Had a telephone appointment with Jodie. She was extremely helpful in explaining the change in my medication and the side effects I may experience. Togeth |
| Oakdale Surgery | 1 | [1/2] As a temporary resident I have been treated with courtesy and professionalism. I was seen by a Nurse Practitioner and a GP. I felt confident with their |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Andrea and David always helpful and accommodating |
| Creekmoor Surgery | 1 | Allway get great service thanks Sean |
| Creekmoor Surgery | 1 | Everything went smoothly |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The Practice nurse I saw today was lovely and efficient |
| Creekmoor Surgery | 1 | The phlebotomy clinician was: polite, engaging, good eye contact & interaction. Professional & personable. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Prompt & helpful as always |
| Creekmoor Surgery | 1 | [1/2] My wife and I have |
| Oakdale Surgery | 1 | |
| Creekmoor Surgery | 1 | Dr Goodworth was lovely. He was thorough and knowledgeable and helpful. |
| Creekmoor Surgery | 1 | Did not have to wait long before I saw the nurse |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Doctor cole is the best |
| Creekmoor Surgery | 1 | On the day appointment, hardly had to wait once there and great help from Dr Cole. |
| Creekmoor Surgery | 1 | Nurse was very helpful and kind |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | [1/2] Thanks to dave and the reception team with helping me with download |
| Creekmoor Surgery | 1 | You gave me an appointment really quickly, and I thought t doctor was attentive and thoughtful |
| Creekmoor Surgery | 1 | The nurse made me feel at ease she was friendly and pleasant. |
| Creekmoor Surgery | 1 | Seen promptly. Staff friendly. Procedure explained well & with reassurance. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Made to feel completely at ease during my appointment. The most comfortable smear test I have ever had! |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | On time very plesant good manner as always |
| Creekmoor Surgery | 1 | Friendly atmosphere, quick and efficient |
| Creekmoor Surgery | 1 | |

| Creekmoor Surgery | 1 | My appointment was on time and Nurse was friendly and efficient |
|--|------------------|---|
| Creekmoor Surgery | 1 | my appointment was on time and wurse was menuly and encient |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | | Van de la fait a |
| | 1 | Very helpful ? |
| Creekmoor Surgery | | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Survive Denters |
| Creekmoor Surgery | 1 | Excellent Doctors |
| Creekmoor Surgery | 1 | Nurse was very friendly |
| Creekmoor Surgery | 1 | Very quick appointment |
| Creekmoor Surgery | 1 | Your response and warmth far far exceeds that of my previous surgery |
| Creekmoor Surgery | 1 | [1/2] I phoned the surgery explained to the receptionist why I needed to see the doctor was given an appointment for same morning. I feel confident when talki |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | My visit was excellent, waited only a few minutes got seen and dusted and on my way, excellent service! |
| Creekmoor Surgery | 1 | Pleasant efficient team of professionals. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | James is a great physio, very knowledgeable and invested in your recovery. |
| Creekmoor Surgery | 1 | Quick appointment thanks |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse made me feel very comfortable and was just lovely |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | The nurse was very friendly. I was in and out very quickly for my B12 injection. Very happy to be treated so nicely and dealt with quickly and professionally |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Very prompt |
| Creekmoor Surgery | 1 | Because they helped when what I needed |
| Creekmoor Surgery | 1 | [1/2] From the front desk to seeing the doctor and then seeing the nurse everyone was so helpful. I felt better even before medication. So thank you all at the |
| Creekmoor Surgery | 1 | Appointment on time, friendly nurse, in and out in 5 mins. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | As is usual, the clinician provided a smooth friendly service. |
| Creekmoor Surgery | 1 | I had a good experience |
| Creekmoor Surgery | 1 | Appointment was on time. Nurse very friendly and efficient and was out in minutes. |
| Creekmoor Surgery | 1 | The nurse was polite, efficient and on time. She put me at ease and answered my questions |
| Creekmoor Surgery | 1 | Everyone has been very helpful fitting me in the have my finger looked at. |
| Creekmoor Surgery | 1 | |
| Creekmoor Surgery | 1 | Managed to get appointment at short notice, just before Christmas.Doctor extremely understanding and helpful. Receptionist brilliant. |
| | | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery Creekmoor Surgery | 2 2 | |
| | | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery Creekmoor Surgery Creekmoor Surgery | 2 2 | |
| Creekmoor Surgery Creekmoor Surgery Creekmoor Surgery Oakdale Surgery | 2 2 2 | The staff was so friendly |
| Creekmoor Surgery Creekmoor Surgery Creekmoor Surgery | 2 2 2 2 | The staff was so friendly |

| Creekmoor Surgery | 2 | |
|-------------------|---|---|
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | Gave me very useful information and reassurance on current treatment. |
| Oakdale Surgery | 2 | |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | Short wait but doctor was quite thorough. |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | [1/3] The surgery is always a good experience, especially the staff are! The only reason I have 2 instead of 1 was because the check-in said there was 1 perso |
| Creekmoor Surgery | 2 | Good service but running late on appointments waiting approx half hour |
| Oakdale Surgery | 2 | |
| Oakdale Surgery | 2 | I was happy with my chat with Dr Cole. |
| Creekmoor Surgery | 2 | Always polite and courteous |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | In and out good for me |
| Oakdale Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 2 | Staff great but had to wait a little while as appointments running late. |
| Creekmoor Surgery | 2 | |
| Creekmoor Surgery | 3 | Cause when I got there I wasn't taken |
| Creekmoor Surgery | 3 | [1/2] I have very confidence in Birchwood having been let down by someone the GPs but I saw Dr Dalton because I do have confidence in Her. However the appointm |
| Creekmoor Surgery | 3 | Doctor was a bit helpful but still didnt help with the problem |
| Creekmoor Surgery | 3 | Because nothing is useful at the moment. |
| Creekmoor Surgery | 3 | [1/3] I had to wait 5 mins at reception to book in as only one person on duty and they were on the phone, then had to wait another 25 mins for my appointment a |
| Oakdale Surgery | 3 | Prompt unhurried thoughtful appointment |
| Creekmoor Surgery | 3 | |
| Creekmoor Surgery | 3 | |
| Creekmoor Surgery | 4 | |
| Oakdale Surgery | 4 | [1/2] My father came for a rearranged appointment for blood and COPD tests after the previous appointment was cancelled as the COPD nurse was ill. However the |
| Creekmoor Surgery | 4 | [1/2] It seemed like a chore for the receptionist to book my follow up appointment. In which she said we'll send you a text, which I haven't received. Po |
| Creekmoor Surgery | 4 | [1/2] After over an hour my child was still not seen. We asked when it would be and we're told still another 3 in front. It was getting late and we ended up le |
| Creekmoor Surgery | 4 | 25 minute wait after appointed time |
| Creekmoor Surgery | 5 | I didn't receive the phone call |
| Creekmoor Surgery | 5 | She was very friendly and understanding. |
| Creekmoor Surgery | 5 | Appointment got cancelled after waiting 3 weeks |
| Oakdale Surgery | 5 | |
| Creekmoor Surgery | 5 | |

| Creekmoor Surgery | 5 | Lack of care |
|-------------------|---|---|
| Creekmoor Surgery | 6 | Felt really at ease and was reassured |
| Creekmoor Surgery | | [1/2] Because if you tell someone to go to a particular location and the location you give them is the wrong location then they will go to the wrong location t |
| Creekmoor Surgery | | [1/2] apologies i was called by the nurse by the end of the day yesterday after speaking i did not find the consultation very helpful, everyone are different f |
| Creekmoor Surgery | | Professional and friendly |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | |
| Oakdale Surgery | | |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | Everyone was very helpful, nothing was to much trouble, and all were cheerful |
| Creekmoor Surgery | | Nurse was a good listener and very understanding. |
| Oakdale Surgery | | |
| Creekmoor Surgery | | |
| Creekmoor Surgery | | ?? |
| Creekmoor Surgery | | Very helpful and informative |
| Creekmoor Surgery | | Because it's true!! Thanks ?? |