

Site	Very good,Good, Neither good or bad,Poor,Very poor,don't know	Response
Oakdale Surgery	1	Efficient, polite & quick, on time.
Oakdale Surgery	1	In all ways a good service, Professional, friendly nurse!
Creekmoor Surgery	1	
Creekmoor Surgery	1	It all went very well ?
Creekmoor Surgery	1	Reception very welcoming. Dr. Carnegie very patient answering my questions and booking a follow up.appointment.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The doctor I saw was really nice and caring.
Oakdale Surgery	1	The nurse was very friendly and helpful as usual.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very informative appointment. Learned a lot. Feel easier with my condition now.
Oakdale Surgery	1	Don't usually go to the Oakdale surgery but felt very relaxed, didn't wait long and the nurse was lovely.
Oakdale Surgery	1	[1/2] For the last five weeks I have had my wound dressed by one of your nurses, they have all been kind sympathetic and understanding. They are a credit to yo
Oakdale Surgery	1	Lady was very clear explaining my symptoms to be and best way to exercise to relieve the pain
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Pleased with how in detail my health check was
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Very efficient
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The nurse I saw was excellent, very knowledgeable and a lovely lady
Oakdale Surgery	1	Doctors take their time with the patient and listen.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very friendly nurse, easy to get on with and talk to made me feel very comfortable and was very professional.
Creekmoor Surgery	1	As ever, helpful and courteous
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Getting me in to see the doctor at short notice and being so helpful
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	A quick appointment with a very nice doctor
Creekmoor Surgery	1	
Creekmoor Surgery	1	The nurse who took my blood pressure was very helpful and gave me some tips on food to eat and when best to take my blood pressure at home.
Oakdale Surgery	1	Very attentive and very thorough
Oakdale Surgery	1	Because it was so very helpful and calming.
Creekmoor Surgery	1	Quick response in appointment time, Friendly staff, Brilliant service. Brilliant surgery.
Creekmoor Surgery	1	
Creekmoor Surgery	1	

Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	The nurse i had was lovely and friendly!
Creekmoor Surgery	1	
Oakdale Surgery	1	All pleasant responsive staff, and offered to help. Pleasant environment and swiftly seen!
Creekmoor Surgery	1	
Creekmoor Surgery	1	Lovely doctor who took time to listen to my problem and think of solutions and longer term support. Was really up to date on knowledge.
Creekmoor Surgery	1	Very informative pleasant nurse
Oakdale Surgery	1	Good service
Oakdale Surgery	1	The staff are friendly, efficient and helpful. They listen to you and give you the best care that they can.
Oakdale Surgery	1	
Creekmoor Surgery	1	Lovely sympathetic doctor
Oakdale Surgery	1	
Oakdale Surgery	1	I feel that the nurse practitioner doing my appointment was helpful, reassuring and friendly. The ladies on reception were also helpful and friendly
Creekmoor Surgery	1	Nice to have a doctor that listen to me .
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Always good service
Creekmoor Surgery	1	Didn't have long to wait.in and out again within 15 mins or less
Oakdale Surgery	1	
Creekmoor Surgery	1	Because the nurse was efficient & nice plus helpful
Oakdale Surgery	1	Very good service
Creekmoor Surgery	1	I always get good service from Dr Carnigue
Oakdale Surgery	1	I feel that I matter which from hearing from friends that is lacking in some surgeries. So I feel lucky to have the staff at Oakdale there to look after me.
Creekmoor Surgery	1	The doctor was very helpful
Creekmoor Surgery	1	Very good and attentive
Oakdale Surgery	1	Good communication with the doctor and hopefully my health issue will be sought by further tests
Creekmoor Surgery	1	
Oakdale Surgery	1	Always treated with respect by the Doctors.
Creekmoor Surgery	1	
Creekmoor Surgery	1	I never have any problems with making appointments. Dr Lavender was lovely, kind and compassionate.called when she said she would . Brilliant surgery
Creekmoor Surgery	1	On time, lovely nurse.
Oakdale Surgery	1	Dr Cole was very friendly and easy to talk to. We ran through my results in a relaxed (not rushed) way
Creekmoor Surgery	1	I have have friendly, prompt and attentive communication and support.
Oakdale Surgery	1	I was seen quickly, got an appointment to see the practitioner nurse who was very good.
Creekmoor Surgery	1	Very nice smiley nurse who put me at ease
Oakdale Surgery	1	The appointment was on time. Many questions were asked and answered in both directions. I didn't feel rushed at any point .
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Quick and very friendly.
Creekmoor Surgery	1	The drs was very polite and made me feel at ease.
Oakdale Surgery	1	MY appointment was on time. The reception were, as always very help,as had other issues to query. Appointment with doctor was very thorough. Many thanks
Oakdale Surgery	1	Very efficient friendly service
Creekmoor Surgery	1	
Creekmoor Surgery	1	

Oakdale Surgery	1	Seen promptly.
Oakdale Surgery	1	
Creekmoor Surgery	1	Did not have to wait long, and the nurse was very polite and explained what she was going to do.
Oakdale Surgery	1	Always helpful, and easy going.
Creekmoor Surgery	1	Everything good. Nothing to fault.
Oakdale Surgery	1	The professional way my physiotherapist James has help me to recover gradually with my leg injury
Creekmoor Surgery	1	
Creekmoor Surgery	1	The appointment was on time and the nurse was very good
Creekmoor Surgery	1	I did not have to wait for long, and my blood test went very smoothly.
Creekmoor Surgery	1	Cos people were nice and quick seen to. X
Oakdale Surgery	1	Very friendly and professional no problems at all
Creekmoor Surgery	1	Dr Wallace always genuinely concerned and listens, not rushed and hes proactive
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Excellent care and compassion
Creekmoor Surgery	1	
Creekmoor Surgery	1	Always kind and helpful
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Professional and caring on my attendance.
Creekmoor Surgery	1	
Oakdale Surgery	1	Katherine the physio has helped me a great deal managing my pain
Creekmoor Surgery	1	Dr Goodworth listens and is very thorough and personable
Oakdale Surgery	1	
Creekmoor Surgery	1	Efficient service
Oakdale Surgery	1	Really great staff
Oakdale Surgery	1	No real wait time, the nurse was friendly and quick with my B12 injection and then did a blood test that I was meant to book in at the request of Dr Wallace
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The lovely nurse we saw, was on time, friendly and efficient
Oakdale Surgery	1	Because nothing is too much trouble. Very helpful staff and very kind doctors
Oakdale Surgery	1	
Creekmoor Surgery	1	Agreed with Dr Wallis that due to Susan Callender s mobility issue a home visit would be the better option. Please speak with him to confirm.
Oakdale Surgery	1	Nurse was kind and clear with her advise
Oakdale Surgery	1	A friendly service
Oakdale Surgery	1	Lovely interactions with daughter for injections
Creekmoor Surgery	1	Always find staff and drs very helpful
Creekmoor Surgery	1	
Creekmoor Surgery	1	Nurse was very helpful to me
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Clean waiting room, pleasant receptionists nice asthma nurse.
Creekmoor Surgery	1	Got an appointment straight away and the nurse was lovely as always
Creekmoor Surgery	1	
Oakdale Surgery	1	

Creekmoor Surgery	1	
Creekmoor Surgery	1	Mo is always great to deal with
Oakdale Surgery	1	I was happy with it
Creekmoor Surgery	1	Great doctor and reception staff
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very good service from receptionist and doctor
Creekmoor Surgery	1	Had my appointment. Got in just 5 minutes late. Dr very sympathetic. Listened increased Medication and mapped out future progress.
Creekmoor Surgery	1	Dr Dalton is always very personable and very professional at the same time.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Everything needed
Creekmoor Surgery	1	The lady who booked my appointment was really lovely and very helpful, she managed to get me an appointment within the same week.
Creekmoor Surgery	1	Quite simply the Creekmoor surgery always seems to pride itself in giving and maintaining the highest level of service to its patients.
Creekmoor Surgery	1	Went in before my appointment time to see Dr Wallace. He was very polite and understanding.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Always helpful staff with good knowledge and professionalism
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Friendly, professional
Creekmoor Surgery	1	Prompt and efficient service
Creekmoor Surgery	1	
Creekmoor Surgery	1	Good All round
Oakdale Surgery	1	Great service from all staff
Oakdale Surgery	1	Saw Dr Goodworth .. listened to my concerns .. very understanding
Oakdale Surgery	1	Good service
Creekmoor Surgery	1	On time professional
Oakdale Surgery	1	Always treated with understanding doctors who ever you see always helpful. Thanks Steve hook
Creekmoor Surgery	1	Sarah was very helpful pleasant & profesional
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Appointment on time even a few minutes early. Friendly polite
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Phoned this morning and was seen within 2 hours
Oakdale Surgery	1	
Oakdale Surgery	1	Sarah helpful, gave good advice.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very professional
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	

Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	I was promised a call at a certain time as a follow up to a previous appointment, and it happened on time.
Creekmoor Surgery	1	
Creekmoor Surgery	1	The doctor listens to what I had to say and dealt with my problem effectively
Oakdale Surgery	1	Lovely receptionist, was seen quickly and on time, nurse was so kind and helpful.
Oakdale Surgery	1	The Doctor was kind and understanding
Creekmoor Surgery	1	
Oakdale Surgery	1	As always, the reception ladies are very nice and helpful, I have been seeing swiftly by the nurse and everything went smoothly and quickly
Creekmoor Surgery	1	Always curteous and professional
Oakdale Surgery	1	Andrea was very thorough and explained medication very well
Creekmoor Surgery	1	The doctor was lovely, really listened and was gentle when examining.
Creekmoor Surgery	1	
Creekmoor Surgery	1	The doctor was so polite and explained everything thoroughly
Oakdale Surgery	1	All good
Oakdale Surgery	1	The nurse was competent and professional.
Oakdale Surgery	1	Happy to have received an appointment at short notice ,Birchwood medical my usual. nurse practitioner thorough .
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/2] I saw Dr. Lavender just three hours after making an appointment. She was very thorough and gave me confidence about my problem. The receptionist was also
Oakdale Surgery	1	
Creekmoor Surgery	1	The nurse was really nice
Oakdale Surgery	1	[1/3] Reception, doctor and nurses extremely kind and patient I felt very
Creekmoor Surgery	1	Amelia surgery nurse is so empathetic and supportive and meets all my needs while remaining professional and efficient .
Creekmoor Surgery	1	
Oakdale Surgery	1	On time & quick
Creekmoor Surgery	1	For such a quick response to my problem and the care I received from the Doctor
Creekmoor Surgery	1	Very good service
Creekmoor Surgery	1	
Creekmoor Surgery	1	Efficient and knowledgeable service, pleasant staff, good overall experience.
Creekmoor Surgery	1	[1/2] Reception staff extremely helpful and professional. Dr appointment on time. Dr very courteous and attentive. Felt listened to. Arranged to call me back i
Creekmoor Surgery	1	Doctor was well informed , solid advice, no fuss.
Creekmoor Surgery	1	
Oakdale Surgery	1	Friendly caring and efficient.
Creekmoor Surgery	1	Was given thorough feedback on my recent results and the possible explanations on why
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very professional and polite staff. Very helpful. I appreciate such a lovely surgery. My nurse this morning was exceptionally brilliant. Thankyou
Creekmoor Surgery	1	
Creekmoor Surgery	1	

Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The blood test nurse was very nice and carried out her job to a very good standard
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Because the medical staff are damn good at their jobs
Creekmoor Surgery	1	Best around
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Always the when we need you
Oakdale Surgery	1	Very friendly nurse, easy to get on with and talk to made me feel very comfortable and was very professional.
Creekmoor Surgery	1	
Creekmoor Surgery	1	The receptionist was kind and the doctor was very helpful
Creekmoor Surgery	1	Dr goodworth spent the time with me to understand my problem and did not rush even though the drs are busy.
Oakdale Surgery	1	The doctor was very thorough and answered all my questions.
Creekmoor Surgery	1	
Creekmoor Surgery	1	I didnt have to wait for a call from the doctor
Creekmoor Surgery	1	Receptionist very helpful. Quick response from the Doctor who fully understood my problem and was able prescribe medication for me. Completely satisfied
Creekmoor Surgery	1	
Oakdale Surgery	1	Very efficient - I was seen on the same day. The staff were also polite and friendly.
Creekmoor Surgery	1	Lovely manner of nurse. Appointment on time. Arranged around my working days.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Friendly and efficient service.
Creekmoor Surgery	1	Claire is a good understanding receptionist and the doctor we spoke to phoned us back quickly and was kind.
Oakdale Surgery	1	
Creekmoor Surgery	1	Andrea is always so kind and professional.
Creekmoor Surgery	1	Dr Wallace is totally professional but shows he cares which is very reassuring
Creekmoor Surgery	1	Nurse v polite and efficient. Answered all my queries.
Creekmoor Surgery	1	Efficient and organised
Oakdale Surgery	1	Appointment on time, quick blood test, pleasant nurse and good receptionists.
Creekmoor Surgery	1	I saw the nurse practitioner who was very friendly & very helpful
Creekmoor Surgery	1	Very good and polite doctor
Creekmoor Surgery	1	Very thorough and quick response. Put my mind at ease.
Oakdale Surgery	1	[1/2] The doctor was polite and efficient and appointment was the next da
Oakdale Surgery	1	
Oakdale Surgery	1	Gp was great. Listened, was informative and proactive.
Creekmoor Surgery	1	
Oakdale Surgery	1	The appointments were more or less running on time. The nurse introduced herself (Monica) and she explained what she was doing. Very efficient.
Creekmoor Surgery	1	
Creekmoor Surgery	1	Friendly yet professional, quick and efficient, proactive: also took my bloods today for tests scheduled for 5 June. Sensible thinking!
Creekmoor Surgery	1	I had an appointment today. I was seen very quickly, everyone was extremely helpful and kind.
Creekmoor Surgery	1	The doctor was so lovely and really listened to me

Creekmoor Surgery	1	
Creekmoor Surgery	1	Got what was required and a follow up next week
Creekmoor Surgery	1	I felt I was being listened and shown care with my immediate needs
Creekmoor Surgery	1	The doctor was very helpful friendly and considerate.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	James, the physio is fab. Very friendly, knowledgable and supportive. Thank you James for helping me through a painful time!
Oakdale Surgery	1	Was really quick
Oakdale Surgery	1	
Creekmoor Surgery	1	Got me in the same day and the dr was very friendly and helpful
Creekmoor Surgery	1	Everyone is so helpful and dr Wallace is so understanding and helpful with everything
Creekmoor Surgery	1	
Creekmoor Surgery	1	Good response for an emergency appointment. Had to wait a while but well worth the wait and came away with prescriptions at same time.
Creekmoor Surgery	1	I had a real problem and need a face to face appt. Dr Dalton helped me so much. Thankyou.
Creekmoor Surgery	1	Doctor very good and listened
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/4] You have been brilliant . See my family at short notice when really poorly , home visit to my daughter. Fast tracked meds for me etc. You have helped us
Creekmoor Surgery	1	
Creekmoor Surgery	1	The nurse who did my diabetes check was very kind & helpful
Oakdale Surgery	1	All ways a good experience from both Doctors and staff.
Oakdale Surgery	1	Sarah the nurse practitioner was very nice, extremely helpful and kind.
Creekmoor Surgery	1	Took time to listen and explained everything so I could understand
Creekmoor Surgery	1	The lady that treated me was very good and explained everything
Creekmoor Surgery	1	
Creekmoor Surgery	1	I received the usual friendly, professional and efficient service which I have become used to at this surgery.
Creekmoor Surgery	1	
Creekmoor Surgery	1	She was very thorough with checking my tablets and me ?
Oakdale Surgery	1	
Creekmoor Surgery	1	Great physio
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Yes. Everyone there are helpful and efficient.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Well i only rang this morning for an app thinking i might get one in about a week or so, and the nurse was so helpful
Creekmoor Surgery	1	
Oakdale Surgery	1	All went very smoothly
Creekmoor Surgery	1	I was seen promptly & my consultation was quite thorough.
Creekmoor Surgery	1	
Creekmoor Surgery	1	All ways excellent thank you x
Creekmoor Surgery	1	
Creekmoor Surgery	1	Excellent service as always.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Dr Cole sorted a way around my problem and was able to appointment next week for an injection in my right knee.
Creekmoor Surgery	1	

Creekmoor Surgery	1	Because the Physiotherapist James Rainsbury was excellent .He's very very good at his job .The best physiotherapist I have ever seen.
Oakdale Surgery	1	I am with them for the past 4 years from the doctors to the nurse they are all very friendly and helpful and They are doing good job,
Creekmoor Surgery	1	Appointment was on time. Sarah was informative, friendly and helpful. Also very thorough
Creekmoor Surgery	1	I took my little boy for his pre school jabs and Amelia was amazing with him, he even said thank you after! Thanks again for amazing service
Creekmoor Surgery	1	
Oakdale Surgery	1	Appointment arranged @ short notice thorough examination revealed another issue
Creekmoor Surgery	1	Appointment was on time, and the doctor was polite
Oakdale Surgery	1	Dr Wallace was understanding and proactive.
Creekmoor Surgery	1	The practice nurse Amelia is very good, very caring, very efficient
Creekmoor Surgery	1	The nurse was very personable, knowledgeable and professional in administering my smear test.
Oakdale Surgery	1	Fast service
Creekmoor Surgery	1	They did tests, had answers , and advice that was easy to adhere to
Creekmoor Surgery	1	I came in to see the Asthma nurse. First impression was she actually listened to me.
Creekmoor Surgery	1	Because I was seen to in good time and the Lady taking the blood sample was very pleasant and knew what she was doing.
Creekmoor Surgery	1	Friendly staff. Efficient service.
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	The appointment was on time, the young nurse was very pleasant and professional. Thank you
Creekmoor Surgery	1	I was called in at the exact time of my appointment and was treated for a blood pressure check and a blood test by a nurse called Julie - what a lovely person
Creekmoor Surgery	1	Waited 5 minutes and Nurse was very thorough and helpful. Receptionist vey polite too.Thankyou for your help today.
Creekmoor Surgery	1	Such an approachable, helpful, friendly team.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Punctual, not kept waiting, kind and friendly, questions answered
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Sarah listened and took in what I said. We discussed the medications and way forward.
Creekmoor Surgery	1	Dr I saw was very thorough. Put my mind at rest about my medication and I did not feel rushed.
Creekmoor Surgery	1	Quick appointment, lovely caring staff.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The lady I saw was fantastic, listened to my concerns and had empathy for my issues, which I am trying to get on top of. I wasn't felt rushed at all.
Creekmoor Surgery	1	Excellent informed service
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	With an on going problem I have, reception managed to get me a same day phone call with Dr Cole which was excellent
Creekmoor Surgery	1	Very good staff,always go all the way to help with anything
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Was expecting to see a Doctor. But found the Practice Nurse very helpful and able to deal with my problem.
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	I did not have to wait very many minutes and the nurse was really very nice .
Creekmoor Surgery	1	Creekmoor surgery was able to book me a prompt emergency appointment for my son. The child practitioner that we saw was very helpful.
Creekmoor Surgery	1	Seen on time, nurse very pleasant and efficient.
Creekmoor Surgery	1	Great response from Dr Lavender. I'm so grateful for the great care

Creekmoor Surgery	1	Nurse friendly and very informative.
Creekmoor Surgery	1	Competence with politeness
Oakdale Surgery	1	Did not wait long and was well looked after by the doctor.
Creekmoor Surgery	1	Birchwood medical centre are so helpful! I needed a tetanus shot & got an appt the next day. The nurse was amazing and saw me promptly
Creekmoor Surgery	1	
Creekmoor Surgery	1	Didn't have to wait very long and nurse was very good with mum
Oakdale Surgery	1	Pleasant polite service
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Because Mo is extremely good at looking after us oldies.
Creekmoor Surgery	1	All ways excellent xx
Creekmoor Surgery	1	
Oakdale Surgery	1	Appointment was on time and very friendly staff and nurse.
Oakdale Surgery	1	On time, friendly and fast
Oakdale Surgery	1	Your nurse was very very polite friendly and make's you more at ease, she made me laugh assert to you
Creekmoor Surgery	1	[1/2] Listened too , expectations of medication discussed and request for repeat agreed & a detailed Asthma care management plan for guidance moving forwards.
Creekmoor Surgery	1	Prompt service, pleasant member of staff
Creekmoor Surgery	1	Very professional service on time and precise in the diagnoses
Creekmoor Surgery	1	The Nurse who carried out my Diabetic review was excellent. Polite, professional and very efficient.
Creekmoor Surgery	1	The nurse that took my blood test was really kind and caring
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] Appointment was on time. Nurse was very nice, chatty and helpful. Arranged a more appropriate future appointment to I had already and on the same day. Ex
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Friendly and helpful and nothing too much trouble. Thankyou for reassurance today
Oakdale Surgery	1	The nurse was very professional and friendly even though she was nervous was was in training.
Oakdale Surgery	1	Could not have asked for more supportive
Creekmoor Surgery	1	Being helpful and very quickly.
Creekmoor Surgery	1	Excellent treatment by nurse
Creekmoor Surgery	1	Very thorough. Very patient. Gave good advice for future remedy. Easy communication.
Creekmoor Surgery	1	The service I get from the surgery is 2nd to none. The Dr I saw was very very good and she was very caring . Thank you
		Dr was understanding and professional.
Oakdale Surgery	1	Thank you.
Creekmoor Surgery	1	Lovely reception team. Lovely Doctors. Nothing is too much trouble.
Oakdale Surgery	1	Lovely nurses who provided thorough Health check
Creekmoor Surgery	1	Very pik
Creekmoor Surgery	1	Didn't have to wait long Nurse Amelia very friendly professional ensured I felt comfortable on my own with her . Pleasant experience for a smear appointment
Creekmoor Surgery	1	
Oakdale Surgery	1	Very polite good timing done with no fuss thankyou
Creekmoor Surgery	1	As always the staff were polite and helpful. I met with the nurse who was so approachable and happy, and very professional.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/2] Spoke to Dr Ben Wallace who was amazing. He spent time listening to me he addressed all my questions one by one then made suggestions. I felt so reassu
Creekmoor Surgery	1	The doctor was prompt and reception was helpful

Creekmoor Surgery	1	Reception efficient and appointment on time
Oakdale Surgery	1	GP was very thorough in dealing with my skin problem and explained the next step.
Creekmoor Surgery	1	[1/2] Easy to speak to someone on reception, they listen and always do their best to fit you in....as do tge Doctirs and nursing staff....Birchwood is the best
Creekmoor Surgery	1	Appt on time. Very helpful and kind.
Creekmoor Surgery	1	Dr Dalton and the receptionists are wonderful
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/3] The physio was very knowledgeable and personable. She gave me some validation through doing Beighton scoring exercises and confirming my hypermobility at
Creekmoor Surgery	1	[1/2] Nurse very polite, proficient & efficient, even asked re blood pressure readings but I had already given these to reception. Also the test was carried ou
Creekmoor Surgery	1	Andrea (Nurse Practitioner) delivered an informative and professional service in a pleasant manner.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	A valuable comprehensive review. Many thanks.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	On time and very polite nurse, thank you
Creekmoor Surgery	1	Dr lavender and nurse mo were very kind
Creekmoor Surgery	1	[1/3] Receptionist friendly & very helpful. She went out of her way to get me a GP appointment the same afternoon. The GP assessed what was required in the way
Creekmoor Surgery	1	I always have fantastic service from my surgery, nothing is ever a problem for them
Creekmoor Surgery	1	
Oakdale Surgery	1	Because the exercises were so good that I don't have to go to physio anymore. Thank you again very much
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very good service prompt
Oakdale Surgery	1	Appointment was on time, the nurse was kind, friendly and very efficient.
Creekmoor Surgery	1	I had already spoken to Dr Goodworth but Dr Dalton still found time to call and talk to me
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	David on reception greeted me remembering my name , I had a thorough examination from Mo who was exceptional congratulations to u all & well done
Oakdale Surgery	1	
Creekmoor Surgery	1	Very help full and careing
Creekmoor Surgery	1	
Oakdale Surgery	1	On time and no problems with blood pressure or taking of blood
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Excellent surgery an excellent staff,I would recommend my doctors surgery to anyone.
Creekmoor Surgery	1	[1/2] I got an appointment very quick. The doctor was very thorough & rang me back in the afternoon, as promised, after getting blood results & speaking to Gyn
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Excellent service
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	The nurse was very kind and very caring and explained everything to me

Creekmoor Surgery	1	
Creekmoor Surgery	1	It was a telephone call which was straightforward. Friendly and efficient as usual
Oakdale Surgery	1	
Creekmoor Surgery	1	Thought the service i recieved was first class. , friendly yet professional
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	From the minute I walked into the surgery and booked in I was kept informed of any delay if any and the nurse who saw me was very pleasant
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Pleasant helpful and explains everything the medications .thankyoy.
Creekmoor Surgery	1	[1/3] Rang at 8-15am the nurse rang me back at 9.15am and I went to the p
Creekmoor Surgery	1	
Creekmoor Surgery	1	Appointment was quickly booked in. Nurse was lovely and gave me alot of advice
Creekmoor Surgery	1	Very kind dr, who was very sympathetic and considerate
Creekmoor Surgery	1	
Creekmoor Surgery	1	Booked it and got the time and day was hoping to get and met by a very professional nurse.....thank you
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Punctual and very friendly service
Creekmoor Surgery	1	
Oakdale Surgery	1	Butterfly needle No bruising thank you, Sarah
Creekmoor Surgery	1	Nurse was very good taking blood no bruises.
Creekmoor Surgery	1	Was seen very quickly, nurse was very helpful and friendly
Creekmoor Surgery	1	The doctor was amazing with my daughter who is normally petrified of the doctor
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	Appointment on time all staff friendly and helpful
Oakdale Surgery	1	
Oakdale Surgery	1	No problems, no trouble parking, reception and phlebotomist greeted me. All is well.
Creekmoor Surgery	1	I thought everyone was very helpful.
Creekmoor Surgery	1	Lovely polite doctor
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Doctor rang me quickly after my initial call early this morning and issued a 2nd lot of antibiotics which i appreciated
Oakdale Surgery	1	Nurse was very kind to my 1 year old due to having his Immunisations, very professional, supported myself and explained the jabs that he was given
Creekmoor Surgery	1	Because the visit was very good
Oakdale Surgery	1	[1/2] Score was given as I hadn't got an appointment, but I needed to have my dressing from a recent operation replaced. I think the practice accommodated my
Oakdale Surgery	1	Quick and efficient
Creekmoor Surgery	1	I have got an aointment that I can make!!
Oakdale Surgery	1	Was seen quickly and good service received.
Creekmoor Surgery	1	
Creekmoor Surgery	1	#NAME?

Creekmoor Surgery	1	Andrea was amazing. Impeccable Infact. Thorough examination.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The nurse was friendly, professional, answered my questions and eased my worries. She's an excellent nurse. The staff on reception are always very helpful too
Creekmoor Surgery	1	
Oakdale Surgery	1	Staff amazing
Creekmoor Surgery	1	You saw me on the same day as i rang. checked up all symptoms and prescribed appropriate medication.
Creekmoor Surgery	1	The nurse good at what she does
Creekmoor Surgery	1	
Oakdale Surgery	1	[1/2] I found Doctor Goodworth interested in my problem. And asked me how I was generally. He spent considerable time with me and was kind enough to talk to my
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Excellent care and attention given by Doctor and reception.
Oakdale Surgery	1	
Creekmoor Surgery	1	Because I felt that I'd be listed to and have a plan for the future
Creekmoor Surgery	1	[1/2] Very pleasant lady who explained what my blood test was about took my blood pressure which was the same as my average for the last week which I had prese
Oakdale Surgery	1	It was my first visit to that surgery. Everyone friendly App time kept.
Creekmoor Surgery	1	I've been with this surgery 12 years, receptionist are always polite, professional & helpful, doctors are good, can't fault the practice, 100% happy
Creekmoor Surgery	1	Excellent I felt much better when I came out MO put my mind at rest. I'd been so poorly the antibiotics was starting to kick in. thank you EA P
Creekmoor Surgery	1	I was listened to given all the facts so I could make up my own mind
Creekmoor Surgery	1	I met with the lovely dietitian, and was given some positive help and information. Really felt I was being treated like I was human.
Creekmoor Surgery	1	Dr Dalton was empathetic as always and consult didn't feel rushed. It was a productive and very useful appointment.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Oakdale Surgery	1	All aspects of the consultation were well explained, and I had a full understanding of the matters discussed. Many thanks.
Oakdale Surgery	1	[1/2] I always feel comfortable talking to Doctor Cole. Staff at Oakdale and Creekmoor are always very pleasant. My only concern is,I booked a routine appointm
Oakdale Surgery	1	Very caring doctor taking the time to phone and check on my sons health throughout the day.
Oakdale Surgery	1	Dr Coke is such a professional and caring, Doctor, listens to what you have to say ,and deals promptly with any problems.
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	Pleasant, friendly and not rushed. Cheers
Creekmoor Surgery	1	[1/10] The GP I saw today had a wonderful patient manner & was extremely p
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	The staff are great and friendly and treatment with nurse was very nice when redressed my finger .
Oakdale Surgery	1	
Creekmoor Surgery	1	Always polite, efficient, well managed.
Oakdale Surgery	1	As always prompt and friendly and a good bed side manner very pleased
Oakdale Surgery	1	Dr Cole was very thorough and friendly and explained it all to me ,good doctor!
Oakdale Surgery	1	I gave that score as I thought everything was explained really well and all my questions answered.

Creekmoor Surgery	1	
Creekmoor Surgery	1	Because I was seen by a doctor today
Oakdale Surgery	1	Earlier appointment than expected due to cancellation. Very nice physio. Always happy with the surgery.
Oakdale Surgery	1	Punctual appointment, informative and friendly service.
Oakdale Surgery	1	
Oakdale Surgery	1	I have always had excellent service from the practice, the individual attention i get is amazing, everyone is so friendly.
Creekmoor Surgery	1	[1/2] Doctor phoned me not long after my call. Dr Cole was not happy it was the tabs causing the problem and arranged to see me that afternoon and is going to
Creekmoor Surgery	1	The nurse was friendly and efficient and skilful
Oakdale Surgery	1	Good service and very friendly knowledgeable advice
Creekmoor Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Dr Goodworth is kind, understanding and patient. He listens.
Oakdale Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Always polite, courteous and helpful
Creekmoor Surgery	1	Very helpful. Painkillers prescribed and a follow up appointment made.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	My appointment was on time and it was a pleasure to see Dr Dalton who always does a super job
Creekmoor Surgery	1	My condition was explained and once I had the information I was able to make the right decision for me
Creekmoor Surgery	1	Lovely people kind and friendly very good service ?
Creekmoor Surgery	1	Dr Dalton is always so supportive and caring and has got me through some very dark times. I cannot thank her enough.
Creekmoor Surgery	1	Cause I'm always pleased with how my Dr is with me and listens
Creekmoor Surgery	1	Waiting time ok. Doctor very nice
Creekmoor Surgery	1	[2/2] left feeling like he cared, listened and helped me which has been much needed as it's been a hard year
Creekmoor Surgery	1	Dr. Was so kind and helpful.
Creekmoor Surgery	1	Dr listens and is very easy to talk to and is very through
Oakdale Surgery	1	
Creekmoor Surgery	1	Called in to see nurse close to time allocated. Nurse very sympathetic and thorough. Ladies in chemist couldn't be more helpful.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Always polite & efficient response
Creekmoor Surgery	1	I had a very good service from Dr Cole and I was seen before my allocated time and I didn't feel the injection going in to my knee.
Oakdale Surgery	1	Very quick & easy. Doctor was lovely
Creekmoor Surgery	1	Efficient and effective, both in admin and in service delivery. Willing to listen, dynamic. Made to feel welcome.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Because having been a patient for over 40 years I have received nothing but impeccable service
Creekmoor Surgery	1	
Creekmoor Surgery	1	Dr. Was very good, and reception staff helpful.
Creekmoor Surgery	1	Doctor Wallace is always very good and caring, always listens
Creekmoor Surgery	1	
Oakdale Surgery	1	A very helpful informative appointment .
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	[1/2] Because it was surprisingly very good service everyone was kind and

Oakdale Surgery	1	Because im a patient for 15 years and always get good service
Creekmoor Surgery	1	I was seen on time and the nurse was lovely
Creekmoor Surgery	1	
Creekmoor Surgery	1	Excellent service. Doctor couldn't have been more helpful. Could not have asked for more.Have always recieved excellent service from everyone at the surgery.
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	The timely manner you work and also Dr Goodworth is a fantastic doctor that always make time for me
Creekmoor Surgery	1	
Creekmoor Surgery	1	You got me in really quickly. Which i appreciate
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Oakdale Surgery	1	Always good service
Oakdale Surgery	1	Helpful and friendly
Oakdale Surgery	1	
Oakdale Surgery	1	
Creekmoor Surgery	1	because I really liked the service and I feel really better now
Oakdale Surgery	1	[1/7] Elaine says 'Thank You' and she's so sorry that she's not well enough for us to be with everyone this evening especially as there are celebrations and th
Creekmoor Surgery	1	[1/2] Doctor Wallace carried out his duty to a very good standard. He listened to my problem and explained my blood test results clearly to me. He told me his
Creekmoor Surgery	1	
Creekmoor Surgery	1	Very quick friendly and efficient
Creekmoor Surgery	1	
Creekmoor Surgery	1	Lovely Dave on reception got me a same day app. I was quite poorly and Dr. Cole made me feel more relaxed about things. So many thanks to all
Creekmoor Surgery	1	Because I always get treated and/or seen to by personnel in a friendly and helpful, happy way
Oakdale Surgery	1	Every one is always so nice . The phlebotomist was excellent at her job x
Creekmoor Surgery	1	Dr was compassionate and helpful
Oakdale Surgery	1	
Oakdale Surgery	1	Claire is a very accomplished caring nurse.
Creekmoor Surgery	1	I was given very good advice and felt confident in the person who was dealing with me.
Creekmoor Surgery	1	mo was so helpful and informative I'm feeling much better since I last saw her & I'll do my best to follow the sound advice she gave me
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	
Creekmoor Surgery	1	Great doctors
Oakdale Surgery	1	
Creekmoor Surgery	1	Very professional, thorough and reassuring, reception was polite and friendly whilst remaining professional too.
Oakdale Surgery	1	
Creekmoor Surgery	1	[1/2] Because I will see you so quickly and the tablets are working straight away, making me feel a lot better than what I was. The doctor was amazing. She is
		[1/2] Sarah was very thorough and explained in lamens terms my diagnosis. She checked and advised what I need to do.
Oakdale Surgery	1	Only thing I would have liked is a follow
Oakdale Surgery	1	
Creekmoor Surgery	1	Was pleased with some one listening to me
Creekmoor Surgery	1	[1/4] I was unable to get a Doctor to see my son on Monday when he was really poorly through the 111 service as their were no appts available even though they
Creekmoor Surgery	1	

Creekmoor Surgery	2	
Creekmoor Surgery	2	Nurse is lovely, engaging and helpful.
Oakdale Surgery	2	
Creekmoor Surgery	2	I was at eez Very good service
Oakdale Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	The doctor was very thorough and pointed out some matters that needed to be addressed by me
Creekmoor Surgery	2	[1/2] It took SO long on the phone to actually get an appointment... when I was seen it was running 20 mins late. It felt like the doctor was in a rush. Hopef
Creekmoor Surgery	2	Appointment was spot on time
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Bloods and BP done efficiently but no conversation!
Creekmoor Surgery	2	Very
Creekmoor Surgery	2	The appointment was informative and knowledgeable.
Creekmoor Surgery	2	[1/3] I gave 2 because my appointment was 40min late which I do understand can't be helped. The appointment itself was very helpful although I was told I would
Creekmoor Surgery	2	
Oakdale Surgery	2	It was only for a blood test so not a lot of interaction
Creekmoor Surgery	2	
Creekmoor Surgery	2	Helpful reception and nurse. Waited 20 minutes from appointment time
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Good frendly service
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Oakdale Surgery	2	Blood test not as painless as creekmoor
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	We had to wait over 20 minutes
Creekmoor Surgery	2	
Creekmoor Surgery	2	Helpful consultation
Creekmoor Surgery	2	
Creekmoor Surgery	2	Happy with my appointment
Creekmoor Surgery	2	They were very efficient and no problems thank you
Creekmoor Surgery	2	No long waiting time
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	
Oakdale Surgery	2	[1/2] It was all good except access, had to keep ringing bell as the practice was closed except for physiotherapy. Slow to answer as the physiotherapist had to
Creekmoor Surgery	2	Overall, it was a good experience, but I was the first patient and had to wait over 10 mins and then chase up my appointment

Oakdale Surgery	2	[1/3] The medical staff are brilliant but there is a member of the reception team I speak to when organising everything who is miserable and quite rude and som
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Visiting the nurse
Oakdale Surgery	2	
Oakdale Surgery	2	Booked appointment to see the Dr but had to wait nearly two months. But other than that it was good.
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	
Creekmoor Surgery	2	Was satisfied with help & advice I received. Seen on time too even though waited for 7 weeks for actual appointment. Dr was very nice.
Creekmoor Surgery	2	
Oakdale Surgery	2	
Creekmoor Surgery	2	
Oakdale Surgery	3	
Creekmoor Surgery	3	
Creekmoor Surgery	3	Had to wait 30 mins for a blood test.
Creekmoor Surgery	3	Acceptable
Creekmoor Surgery	3	It was just a phone call
Creekmoor Surgery	3	
Creekmoor Surgery	3	A bit late. But all good
Creekmoor Surgery	3	
Creekmoor Surgery	3	
Creekmoor Surgery	4	I had to wait 25 minutes for a fasting blood test
Creekmoor Surgery	4	[1/4] Although it was not stated I was made to feel like I was a time waster as regards the anaemia and that I didn't feel validated. I felt rushed and hurried
Creekmoor Surgery	4	[1/4] Earlier in the week I arranged an appointment for 3-30 this afternoon, on Wednesday I received a message on the NHS App from the Surgery informing me my
Oakdale Surgery	5	Was good service, wrong rating sent initially
Creekmoor Surgery	5	I had a phone appointment for 1015 and I was given the morning off to speak to someone. No one called, I called the surgery twice, still no call.
Creekmoor Surgery	5	
Creekmoor Surgery	5	
Creekmoor Surgery	5	[1/4] The consultation felt very rushed and she tended to answer her own questions without listening for my response. It was unclear what the purpose of the G
Creekmoor Surgery	5	[1/2] Dr Lavender was unable to assist me in arranging a private referral for my son's tongue tie, stating that it's not something GPs are involved with, and t
Creekmoor Surgery	5	
Creekmoor Surgery	5	[1/3] Nurse was very offensive, telling me I HAD to buy equipment even before I'd even seen a doctor for a diagnosis FOR THE CONDITION i may or may not have
Creekmoor Surgery	5	
Oakdale Surgery	5	Short wait. Felt listened to and that I was given good advice.
Oakdale Surgery	5	Charlotte is always helpful and considerate and listens.
Creekmoor Surgery	6	
Creekmoor Surgery	6	Because it was my husbands appointment not mine but he said it went well
Creekmoor Surgery	6	
Oakdale Surgery		Very polite and helpful only problem is car parking
Creekmoor Surgery		Doctor Lavender made several mistakes.
Creekmoor Surgery		My appointment was for a phone call from a doctor - which I did not receive!
Creekmoor Surgery		Think my phone must be playing up apologies.
Creekmoor Surgery		
Oakdale Surgery		

Creekmoor Surgery		
Creekmoor Surgery		
Creekmoor Surgery		The nurse was very through and pleasant
Creekmoor Surgery		Creekmoor surgery is just very good with communication and reliability.. Thanks Anne L
Oakdale Surgery		
Creekmoor Surgery		
Creekmoor Surgery		
Creekmoor Surgery		Friendly modern with good service. 10/10 And I am feeling much better for it.
Creekmoor Surgery		
Oakdale Surgery		
Oakdale Surgery		I had a very good consultation with the physio James someone
Creekmoor Surgery		
Creekmoor Surgery		
Creekmoor Surgery		
Creekmoor Surgery		
Oakdale Surgery		Very polite efficient good at their job
Creekmoor Surgery		Friedly and helpful staff always a smile
Creekmoor Surgery		
Creekmoor Surgery		