

Dates	Site	Very Good,Good, Neither good or poor,poor,very poor,don't know	Response
01/03/2023	Oakdale Surgery	1	Because everything was straight forward and complete
01/03/2023	Oakdale Surgery	1	Attentive staff
01/03/2023	Creekmoor Surgery	1	The doctor was very good at describing the results and options for me.The receptionist was there usual high standard.
01/03/2023	Creekmoor Surgery	1	Both Mo and David were very helpful and kind . Thank you very much to you both . Take care. Regards Fay frost
01/03/2023	Creekmoor Surgery	1	Friendly doctor. On time appointment
01/03/2023	Oakdale Surgery	1	Great service and caring
01/03/2023	Creekmoor Surgery	1	
01/03/2023	Creekmoor Surgery	1	Dr Dalton and the nurse that treated me . Did everything they could do for me. Thanks
01/03/2023	Creekmoor Surgery	1	
01/03/2023	Oakdale Surgery	1	[1/2] Got a quick appointment. Dr was very thorough. Prescribed required medication. Explained blood results. Made a new appointment within the hour for more bl
01/03/2023	Oakdale Surgery	1	
01/03/2023	Oakdale Surgery	1	
01/03/2023	Creekmoor Surgery	1	Everything was good. The visit was both professional and friendly.
01/03/2023	Oakdale Surgery	1	
01/03/2023	Creekmoor Surgery	1	[1/6] I always get excellent service right from the phone call to the receptionist, who are always really pleasant and helpful, I suspected I had tonsillitis a
01/03/2023	Creekmoor Surgery	1	Friendly efficient service. Good diagnosis and prescribing of medication. Follow up appointment given to see effects of medication.
01/03/2023	Creekmoor Surgery	1	
01/03/2023	Creekmoor Surgery	1	
01/03/2023	Creekmoor Surgery	1	
01/03/2023	Creekmoor Surgery	1	I have not been feeling myself lately, and it's taken a while for a doctor to confirm to me why I am feeling like I am and finally getting seen to
01/03/2023	Creekmoor Surgery	1	Short wait and doctor very helpful
01/03/2023	Creekmoor Surgery	1	Kindness patience professionalism listening skills communication skills time allowance. Excellent service with thanks
01/03/2023	Oakdale Surgery	1	
01/03/2023	Oakdale Surgery	1	Consultation with Doctor was very positive and informative.
01/03/2023	Creekmoor Surgery	1	Because you are all very helpful and friendly .
01/03/2023	Oakdale Surgery	1	
01/03/2023	Creekmoor Surgery	1	
01/03/2023	Oakdale Surgery	1	
01/03/2023	Oakdale Surgery	1	
02/03/2023	Oakdale Surgery	1	Amelia is always so professional a credit to the team
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	I was in and out before my appt was due. Also nurse was very helpful and gave me good advice
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Oakdale Surgery	1	Lovely staff
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	Friendly receptionist, wonderful doctor.
01/03/2023	Creekmoor Surgery	1	The Dr I had listened to my problem and explained everything very well. Really happy with this surgery never have any problems
02/03/2023	Oakdale Surgery	1	
02/03/2023	Creekmoor Surgery	1	Helen is very professional with compassion for the elderly. Carrying out her work with pride sorting out problem's asked by the patient.
02/03/2023	Oakdale Surgery	1	[1/3] Dr Goodworth was absolutely wonderful to me. He listened gave me good advice. Discussed everything that I wanted to talk about. He didn't rush me and mad
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Oakdale Surgery	1	Good service
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	Very efficient and the nurse was kind ?
02/03/2023	Creekmoor Surgery	1	Quick and cared for well
02/03/2023	Creekmoor Surgery	1	Very helpful and pleasant
02/03/2023	Creekmoor Surgery	1	[1/2] I appreciate the fact that the surgery prioritises young children and fits them in to be seen. I never feel we are rushed in the appointment and the doct
02/03/2023	Creekmoor Surgery	1	Because Dr Cole was very pleasant and professional. Thanks

02/03/2023	Creekmoor Surgery	1	Because i cannot fault this surgery at all, if ive needed to see a dr I've always got an appointment same day without a problem, all staff are excellent
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	Very helpful thank you
02/03/2023	Creekmoor Surgery	1	My appointment was on time
02/03/2023	Creekmoor Surgery	1	Didn't have to wait very long and dr.wallace was very kind and listened to me.
02/03/2023	Creekmoor Surgery	1	Prompt response and listened to what I wanted and why, and left prescription out.
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	I have had nothing but good service from Creekmoor Surgery. The staff have always gone above and beyond for me. Also the pharmacy staff are amazing.
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Oakdale Surgery	1	I felt the physiotherapist today was welcoming and seems genuinely wanting to help me
02/03/2023	Creekmoor Surgery	1	I was treated promptly and everything was explained to me
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Oakdale Surgery	1	
02/03/2023	Creekmoor Surgery	1	[1/2] Very pleasant receptionist clean waiting room Called in for appointment on time Very friendly and efficient nurse she Made me feel relaxed and made su
02/03/2023	Creekmoor Surgery	1	Waiting time was minimal, nurse was very good
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Oakdale Surgery	1	Pleasant receptionist and physio and on time. Thanks
02/03/2023	Creekmoor Surgery	1	Very nice staff members and I didn't have to wait long
02/03/2023	Creekmoor Surgery	1	
02/03/2023	Creekmoor Surgery	1	Nice person taking my blood, pretty much on time and quick, out in no time
02/03/2023	Creekmoor Surgery	1	Administered pre school jabs efficiently with no fuss.
02/03/2023	Creekmoor Surgery	1	Charlotte is a wonderful nurse
02/03/2023	Creekmoor Surgery	1	Because the call was timely and the doctor was considerate, careful and kind. My needs and feelings were taken into account and treatment was given.
02/03/2023	Oakdale Surgery	1	
02/03/2023	Creekmoor Surgery	1	I was seen on time & Sarah has a lovely disposition whilst maintaining a professional demeanour.
02/03/2023	Creekmoor Surgery	1	I had a good appointment
02/03/2023	Creekmoor Surgery	1	Good service
02/03/2023	Creekmoor Surgery	1	Given information, options and examination in a friendly manner.
02/03/2023	Creekmoor Surgery	1	My questions were answered, made to feel comortable, and felt good about the future. I've had a lot of problems after my bout with Covid 19 Terry Willett
03/03/2023	Oakdale Surgery	1	On time, professional and understanding
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	The Nurse very helpful.
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	I was seen on time and dealt with efficiently
03/03/2023	Oakdale Surgery	1	
03/03/2023	Oakdale Surgery	1	
02/03/2023	Oakdale Surgery	1	All the best service
03/03/2023	Oakdale Surgery	1	
02/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	Friendly reception staff and a doctor that listens.
03/03/2023	Creekmoor Surgery	1	I got to see someone face to face.
03/03/2023	Oakdale Surgery	1	
03/03/2023	Oakdale Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	[1/2] Dr Wallace was so welcoming and great with my poorly 3 year old. We felt listened to and he went further to get help for our son incase he gets worse ove

03/03/2023	Oakdale Surgery	1	I was seen to properly and the nurse gave the injection very happy with the whole experience
02/03/2023	Creekmoor Surgery	1	Very nice and friendly very helpful thank you
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	I rang today and they gave me a appointment this evening and the doctor was excellent.
03/03/2023	Creekmoor Surgery	1	My son had full check done on him lovely lady Dr very nice an understanding come away feeling like I was right to be there.
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	[1/3] I was given an apointment and seen very quickly, and the Doc was absolutely fantastic. I was worried that my discomfort might he something serious, and s
03/03/2023	Creekmoor Surgery	1	
03/03/2023	Creekmoor Surgery	1	Excellent Dr
03/03/2023	Creekmoor Surgery	1	
06/03/2023	Oakdale Surgery	1	Because I was seen on time and the nurse was kind and efficient
06/03/2023	Creekmoor Surgery	1	Could I ask you why you are so interested in my experience at another surgery that doesn't appear to be affiliated with the Adam Practice? Thank you
06/03/2023	Creekmoor Surgery	1	The doctor was very kind and patient. I felt really listened to and didn't feel like I was on a tight time limit.
06/03/2023	Creekmoor Surgery	1	Very professional and informative
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	Good advise and followed up with a link to read more information
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Oakdale Surgery	1	
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	We are always praising your practice. Today I saw Mo the nurse practitioner who was so caring and helpful, but whoever we see they are always kind.
06/03/2023	Creekmoor Surgery	1	I spoke to the reception staff the other day and they were lovely and helpful as was the nurse today and the ladies in the chemist
02/03/2023	Oakdale Surgery	1	
06/03/2023	Creekmoor Surgery	1	[1/2] Reception gentlemen excellent friendly greeting and efficient.went for physio first time great introduction made to feel at ease.overall friendly, profess
06/03/2023	Creekmoor Surgery	1	On time friendly professional
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	Dr Wallace was professional and friendly as ever and was also helping the student whilst keeping me in mind
06/03/2023	Creekmoor Surgery	1	[1/2] I only phoned on Monday morning and was able to get an appointment Monday afternoon the practice nurse and trainee doctor were extremely knowledgeable as
06/03/2023	Oakdale Surgery	1	
06/03/2023	Creekmoor Surgery	1	Didn't have a long wait and the nurse was very friendly and caring
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	Because dr Cole listened to my concerns and made me at ease
06/03/2023	Creekmoor Surgery	1	
06/03/2023	Oakdale Surgery	1	[1/2] I gave 1 because I was lucky to get a appointment the same day I ra
06/03/2023	Creekmoor Surgery	1	Really lovely support from Andrea for my daughter
06/03/2023	Oakdale Surgery	1	
06/03/2023	Creekmoor Surgery	1	[1/2] The appointment given was on the day and I was seen very efficiently. The doctor was very caring and considerate and gave my child a thorough check up. F
06/03/2023	Oakdale Surgery	1	
06/03/2023	Oakdale Surgery	1	I was well looked after my the doctor
06/03/2023	Oakdale Surgery	1	
06/03/2023	Creekmoor Surgery	1	
01/03/2023	Creekmoor Surgery	1	[1/2] My high response was due to the excellent care I received it's nice to feel I've been listened to and the prompt action by my doctor. I feel my doctor re
06/03/2023	Creekmoor Surgery	1	Start to finish was smooth operation
06/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	Quickly and efficiently dealt with

06/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	I was seen on time, I was welcome by the doctor to his room. Very well looked after from start to finish. Thank you. Love the text system too.
07/03/2023	Creekmoor Surgery	1	Helpful nurse, very informative and considerate.
07/03/2023	Creekmoor Surgery	1	Mo is outstanding with her knowledge and support and always covers everything I can't thank her enough for her help with my diabetes . Credit to the surgery
07/03/2023	Creekmoor Surgery	1	Because dr was nice and tho he didnt have all the answers he is getting advice
07/03/2023	Oakdale Surgery	1	
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	I think Dr Wallace went the extra mile for my future health.very happy
07/03/2023	Creekmoor Surgery	1	Very helpful and informative
07/03/2023	Creekmoor Surgery	1	Just an excellent Nurse.
07/03/2023	Creekmoor Surgery	1	The consultation I had with Mo Fletcher was very polite explained everything in layman's terms. Mo is very comforting and puts you at ease.
07/03/2023	Creekmoor Surgery	1	Efficient and polite.
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Oakdale Surgery	1	
07/03/2023	Oakdale Surgery	1	Prompt appt and professional service
07/03/2023	Creekmoor Surgery	1	Long list of meds was worked through with ease and discussion, making appointment to be well worthwhile.
07/03/2023	Creekmoor Surgery	1	Friendly and efficient service
07/03/2023	Oakdale Surgery	1	Timely service
07/03/2023	Oakdale Surgery	1	I found the session helpful and informative
07/03/2023	Oakdale Surgery	1	I was in and out in 10 mins. The nurse that did my blood test was lovely. She was very friendly.
07/03/2023	Creekmoor Surgery	1	They look after me really good
06/03/2023	Creekmoor Surgery	1	Because I find Dr Wallace very kind and he listens to me
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	[1/2] The nurse that I saw was very helpful and informative. She was a ve
07/03/2023	Creekmoor Surgery	1	Very pleasant and friendly as well as being professional.
07/03/2023	Oakdale Surgery	1	
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Creekmoor Surgery	1	The nurse that did my blood test was very nice very helpful and covered everything blood pressure weight and gave me very helpful advice
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Oakdale Surgery	1	
07/03/2023	Creekmoor Surgery	1	Very happy with my appointment being on time and very kind nurse
07/03/2023	Creekmoor Surgery	1	Freindly. Clean
07/03/2023	Creekmoor Surgery	1	Great staff from booking to the appointment
07/03/2023	Creekmoor Surgery	1	I've suffered with debilitating pain for 8 months and finally I felt supported in my efforts to find a cure. Thank you
07/03/2023	Creekmoor Surgery	1	
07/03/2023	Oakdale Surgery	1	Because I was seen for my private medical with no issues.
07/03/2023	Creekmoor Surgery	1	My appointment was quick. The Nurse was very kind and dealt with me in a timely manner and explained what would happen next in regard to hearing results etc
07/03/2023	Oakdale Surgery	1	I didn't have to wait long for an appointment and the Dr was very thorough.
08/03/2023	Creekmoor Surgery	1	The doctor
08/03/2023	Oakdale Surgery	1	Very efficient service.
06/03/2023	Oakdale Surgery	1	
08/03/2023	Creekmoor Surgery	1	Dr dalton very supportive
08/03/2023	Creekmoor Surgery	1	Been to see Mo Fletcher, amazing, friendly, helpful and takes time to listen and advise. Thank you, always appreciated
08/03/2023	Oakdale Surgery	1	Friendly and efficient staff.
08/03/2023	Creekmoor Surgery	1	[1/2] The male receptionist, Dr Dalton, & the Pharmacy Team were all very friendly & couldn't have been more helpful, cannot fault anyone. Well done to you all
08/03/2023	Creekmoor Surgery	1	I felt listened to, and the nurse and doctor listened and acted on what I was saying instead of just fobbing me off with a new treatment
08/03/2023	Oakdale Surgery	1	Very good
08/03/2023	Creekmoor Surgery	1	Excellent interpersonal skills, kindness, knowledgeable. Approachable, great communication skills including non verbal. Excellent service 10/10 with thanks
08/03/2023	Creekmoor Surgery	1	
08/03/2023	Creekmoor Surgery	1	[1/2] I feel Dr Dalton is Fantastic and so kind. But the practice as a wh
03/03/2023	Oakdale Surgery	1	

08/03/2023	Oakdale Surgery	1	Pleased to see the surgery nurse today ,very caring and helpful ,talked to me about things going on and not just doing blood pressure
08/03/2023	Creekmoor Surgery	1	
08/03/2023	Creekmoor Surgery	1	On time, efficient and well organized appointment
08/03/2023	Creekmoor Surgery	1	
08/03/2023	Creekmoor Surgery	1	
08/03/2023	Creekmoor Surgery	1	
08/03/2023	Oakdale Surgery	1	
06/03/2023	Creekmoor Surgery	1	
08/03/2023	Oakdale Surgery	1	Professional and friendly
07/03/2023	Oakdale Surgery	1	Everything that happens when going to the surgery was done exceptionally well from the receptionist to the doctor.@
03/03/2023	Creekmoor Surgery	1	
09/03/2023	Creekmoor Surgery	1	No waiting time, Dr Cole is excellent
09/03/2023	Creekmoor Surgery	1	
09/03/2023	Creekmoor Surgery	1	[2/2] e really listens to his patients, does not make you feel rushed and he gives very good advice.
09/03/2023	Creekmoor Surgery	1	Very efficient and always eilling to listen and put at ease
09/03/2023	Creekmoor Surgery	1	Very nice and caring Doctor and explained everything very well.
09/03/2023	Creekmoor Surgery	1	I had my dressing changed today by the nurse. The pharmacy had my dressings ready and I was really satisfied with my treatment.
09/03/2023	Oakdale Surgery	1	
09/03/2023	Creekmoor Surgery	1	
09/03/2023	Creekmoor Surgery	1	
09/03/2023	Creekmoor Surgery	1	I gave that because I only asked to see the doctor about 3 hours before my appointment and they were all very helpful and good to me x
09/03/2023	Creekmoor Surgery	1	On time and very nice nurse. All quite painless. Many Thanks
09/03/2023	Creekmoor Surgery	1	
09/03/2023	Creekmoor Surgery	1	
09/03/2023	Oakdale Surgery	1	Gave me excellent help and advice
09/03/2023	Oakdale Surgery	1	Always a very good service
09/03/2023	Creekmoor Surgery	1	Because they are good with me
09/03/2023	Oakdale Surgery	1	[1/5] I had a physio appointment at 3:15pm today, I don't know what the patio therapists name was that I saw but she was Scottish and so lovely and calm, I get
09/03/2023	Creekmoor Surgery	1	Efficient, good explanatory comms
09/03/2023	Oakdale Surgery	1	I visited for physio appt and Katherine was so lovely and helped me with my problem punched nerve. She made me feel comfortable and at ease.
09/03/2023	Creekmoor Surgery	1	[1/2] I was able to get a same day appointment for my poorly little one. Dr was extremely kind and attentive with her even though she is very nervous. I felt l
09/03/2023	Creekmoor Surgery	1	[1/2] Have always found the services of both surgery's absolutely 1st class, always seem able to fit us as s family in dispite probably being desperately busy
09/03/2023	Creekmoor Surgery	1	Dr Goodworth was very thorough& helpfull to me.
09/03/2023	Creekmoor Surgery	1	[1/2] Dr Cole spent a lot of time talking over my current difficult situation He is my named GP and I always find him a helpful Dr to talk to we are lucky to h
09/03/2023	Oakdale Surgery	1	Excellent practice
09/03/2023	Oakdale Surgery	1	Very friendly caring and informative service. Thank you ?
09/03/2023	Creekmoor Surgery	1	Dr was attentive, listened and investigated the issue immediately by taking blood so Poole hospital can find out what is wrong
09/03/2023	Creekmoor Surgery	1	Dr Wallace was so attentive at listening and understanding my grief and symptoms. Asset to your practice.
09/03/2023	Creekmoor Surgery	1	Because it was great service..I was very pleased
08/03/2023	Creekmoor Surgery	1	Mo Fletcher was very friendly and helpful
09/03/2023	Creekmoor Surgery	1	
09/03/2023	Creekmoor Surgery	1	All the staff were really helpful and I was dealt with very quickly.
09/03/2023	Creekmoor Surgery	1	[2/2] n my way home in under ten minutes.
09/03/2023	Creekmoor Surgery	1	All the staff are lovely
10/03/2023	Creekmoor Surgery	1	The Nurse was so nice and did her job perfectly and I think all the staff in Birchwood Practice are great and professional.
10/03/2023	Creekmoor Surgery	1	Because he is a lovely doctor who listened thought about what was going on and helped I feel so much better thank you
10/03/2023	Creekmoor Surgery	1	
10/03/2023	Oakdale Surgery	1	
10/03/2023	Creekmoor Surgery	1	Doctor Wallace gave me time to explain all my health issues and addressed each one separately, and reassured me that he will help me get some answers
10/03/2023	Oakdale Surgery	1	I felt very listened to by the doctor who was very kind and professional.
10/03/2023	Creekmoor Surgery	1	Always helpful and friendly
10/03/2023	Oakdale Surgery	1	Good service

10/03/2023	Oakdale Surgery	1	
10/03/2023	Oakdale Surgery	1	Very prompt and efficient
10/03/2023	Oakdale Surgery	1	
10/03/2023	Oakdale Surgery	1	The phlebotomist was quick and hardly felt the needle going in?
10/03/2023	Creekmoor Surgery	1	Doctor was very kind and thoughtful, gave a full explanation, did not feel rushed, Doctor was very considerate.
09/03/2023	Creekmoor Surgery	1	The nurse, Monica was very polite, friendly and above all very professional
10/03/2023	Creekmoor Surgery	1	Prompt, caring and courteous service as always
10/03/2023	Creekmoor Surgery	1	Appointment was ahead of time and very efficiently carried out. I was back outside before my appointment time.
10/03/2023	Oakdale Surgery	1	Oakdale gives excellent service. On the times I have been there, I have been called either before, or at my appointed time, well done Oakdale.
10/03/2023	Oakdale Surgery	1	
10/03/2023	Creekmoor Surgery	1	
10/03/2023	Creekmoor Surgery	1	As always I was seen as soon as possible and was treated with understand and compassion. Thank you.
10/03/2023	Creekmoor Surgery	1	[1/2] I went for a blood check and also had a blood pressure test which was extremely concerning the nurse and doctor did everything they could and further app
08/03/2023	Creekmoor Surgery	1	
10/03/2023	Creekmoor Surgery	1	The waiting time was short and the doctor listened to me and acted accordingly
10/03/2023	Creekmoor Surgery	1	
10/03/2023	Creekmoor Surgery	1	[1/2] The check up was very thorough, conducted in a friendly manner. I felt totally at ease and felt my concerns were explained. The follow up blood tests and
10/03/2023	Creekmoor Surgery	1	Nurse was very informative and helpful,
10/03/2023	Creekmoor Surgery	1	Very impressed with the doctor.
10/03/2023	Creekmoor Surgery	1	
10/03/2023	Creekmoor Surgery	1	Dr Goodworth is the best doctor he always has time and never makes you feel rushed.
10/03/2023	Creekmoor Surgery	1	
08/03/2023	Creekmoor Surgery	1	Felt like I was being treated with due care and attention concerning my health issues.
11/03/2023	Creekmoor Surgery	1	Very helpful and friendly staff
11/03/2023	Creekmoor Surgery	1	[1/2] The appointment time and date was given with in a week of my phone call request. The nurse was very friendly and empathetic. I was seen on time the apart
11/03/2023	Creekmoor Surgery	1	I liked the service
11/03/2023	Creekmoor Surgery	1	Very professional and a polite manner.
11/03/2023	Creekmoor Surgery	1	The staff are very friendly and leave nothing to be desired ! Very professional !
10/03/2023	Creekmoor Surgery	1	on time appointment, very efficient service
13/03/2023	Oakdale Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	Excellent service
13/03/2023	Creekmoor Surgery	1	[1/2] Excellent care, kindness, up to date knowledge, evidence based, great conversation, excellent listening skills. Great clinician to see, always has been.
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	Staff always polite and helpful. Very professional and thorough physiotherapist.
13/03/2023	Oakdale Surgery	1	Because Dr Wallace is a very good doctor, he is very caring and supportive.
13/03/2023	Creekmoor Surgery	1	Great service already for me and she was running early so I was done before my appointment time arrived ! bonus!!
13/03/2023	Oakdale Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	Appt on time, friendly staff, made my daughter feel at ease with her jabs
13/03/2023	Creekmoor Surgery	1	[1/3] The nurse practitioner was very kind caring and knowledgeable she reassured my 14 year old daughter but also made her aware of the importance of taking h
13/03/2023	Oakdale Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	

13/03/2023	Creekmoor Surgery	1	A very pleasant discussion with solutions.
13/03/2023	Creekmoor Surgery	1	Dr listened to my concerns and referred me on appropriately. Caring and professional
13/03/2023	Creekmoor Surgery	1	I was happy with the service
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	Very efficient, timely, professional service.
13/03/2023	Creekmoor Surgery	1	Excellent service all round from booking an appointment to being seen. Fantastic practice.
13/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	
10/03/2023	Creekmoor Surgery	1	Excellent experience all round. Dr Goodworth was extremely helpful as usual.
13/03/2023	Creekmoor Surgery	1	Didn't wait long and appointment was quick and efficient
13/03/2023	Creekmoor Surgery	1	[1/2] I was seen very quickly. The practitioner nurse was very helpful She explained to me my condition and she went and asked the doctor for a. Opinion. Calle
14/03/2023	Creekmoor Surgery	1	The nurse i was seen by was good kind and gentle made me feek at ease
14/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	[1/3] A fantastic surgery who always has been supportive towards my care
14/03/2023	Creekmoor Surgery	1	Everything i asked was dealt with accurately, professionally and full understanding
14/03/2023	Creekmoor Surgery	1	Replying to your request!
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	Reassuring service from Dr.Cole. Straight forward advice
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	I satisfied with the treatment
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	GP was superb
14/03/2023	Creekmoor Surgery	1	The appointment went very well
14/03/2023	Oakdale Surgery	1	
14/03/2023	Oakdale Surgery	1	Because They know how to work They're doing great job,
13/03/2023	Creekmoor Surgery	1	On time, good check over and listened to concerns
14/03/2023	Creekmoor Surgery	1	Kind doctor, took time to listen, didn't feel rushed, caring and attentive
14/03/2023	Oakdale Surgery	1	I was very quick to be seen and the nurse took no time at all to take the blood and I hardly felt a thing.
14/03/2023	Creekmoor Surgery	1	[1/2] The lady that took my blood today was very understanding,put me at ease and listened. This was important to me as I have some problems with blood tests.
13/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Oakdale Surgery	1	I didn't have to wait long and nurse was very gentle
14/03/2023	Creekmoor Surgery	1	It's always very good.
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	Dr Wallace was pleasant and helpful as usual.
14/03/2023	Creekmoor Surgery	1	
13/03/2023	Oakdale Surgery	1	Very helpful and answered all my questions
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	Same as last time ?
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	Excellent surgery, lovely staff and doctors,very helpful, nothing is ever to much trouble when asking for anything. Overall 5 star
14/03/2023	Creekmoor Surgery	1	Very short waiting time, friendly nurse.
14/03/2023	Oakdale Surgery	1	
14/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	Dr Wallace, kind caring and truly helped me at a difficult time
14/03/2023	Oakdale Surgery	1	Was seen on time and nurse very professional no problems
13/03/2023	Creekmoor Surgery	1	No waiting time and nice doctor
13/03/2023	Oakdale Surgery	1	

14/03/2023	Creekmoor Surgery	1	The service you provide is very good. All the staff are friendly & very helpful.
14/03/2023	Oakdale Surgery	1	[1/2] Friendly receptionist when I rang asking for an appointment. I was seen promptly. The doctor was also very nice & dealt with a mole that had changed & h
15/03/2023	Creekmoor Surgery	1	Yes. Always helpful and knowledgeable people there
15/03/2023	Oakdale Surgery	1	All staff were cheerful, helpful and understanding.
15/03/2023	Creekmoor Surgery	1	Because the doctor was helpful and caring and is doing something to help me.
15/03/2023	Creekmoor Surgery	1	[1/2] Receptionist was very polite and efficient. The nurse I saw was lovely, took blood with no pain, reassured me with regard to my blood pressure and m
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Oakdale Surgery	1	
15/03/2023	Creekmoor Surgery	1	[1/3] The nurses Charlotte & Mo were aware reason for appt today, listened & I discussed at length with me my ongoing concerns & examined me thoroughly. Demonstr
15/03/2023	Creekmoor Surgery	1	On time and ready for whole process took only a couple of minutes
15/03/2023	Oakdale Surgery	1	
15/03/2023	Oakdale Surgery	1	
15/03/2023	Oakdale Surgery	1	
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Creekmoor Surgery	1	The nurse was welcoming and made me feel at ease.
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Oakdale Surgery	1	
15/03/2023	Creekmoor Surgery	1	The nurse was more than helpful and gave me plenty of time. she was also happy to answer my questions.
06/03/2023	Creekmoor Surgery	1	Very efficient
15/03/2023	Creekmoor Surgery	1	Always 5* with nurse. Makes me feel comfortable and always understanding.
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Creekmoor Surgery	1	Mo is very kind and always listen to me. Take care to all at Creekmoor. Regards Fay frost
14/03/2023	Creekmoor Surgery	1	
06/03/2023	Creekmoor Surgery	1	
15/03/2023	Oakdale Surgery	1	All ways ofishant, friendly, and positive.
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Creekmoor Surgery	1	Mo is an excellent friendly nurse who has helped me numerous times over the years that I've lived in Poole.
15/03/2023	Creekmoor Surgery	1	Appointment bang on time. Dr Carnegie was exceptional!! Managed to book an appointment for blood test the following day. I am very impressed
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Creekmoor Surgery	1	The physical health support worker was kind and did her assessment very well
15/03/2023	Oakdale Surgery	1	Didn't have to wait long. Was even early. All the staff were helpful and friendly.
15/03/2023	Oakdale Surgery	1	Friendly staff. On time.
15/03/2023	Creekmoor Surgery	1	
15/03/2023	Creekmoor Surgery	1	
13/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Oakdale Surgery	1	I found everyone at the surgery competent.
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	Dr Chris Cole was very gentle doing my steroid injection and was happy and cheerful and very pleasant to me.
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	No long- waiting time, didn't feel pressurised to be rushed in and out of consulting with the dr...being listened to
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
14/03/2023	Creekmoor Surgery	1	Because I was treated well by doctor



16/03/2023	Creekmoor Surgery	1	Dr rang me on time, I didn't feel rushed, he answered all my questions and helped with a referral to a private hospital
16/03/2023	Creekmoor Surgery	1	Nurse is always lovely brilliant at her job and the perfect friendliness with professionalism
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	A quick call to my appointment and the nurse was very nice and friendly as well as quick in the appointment
16/03/2023	Creekmoor Surgery	1	I don't have to wait too long, it was all very straightforward.
15/03/2023	Creekmoor Surgery	1	Amazing doctors, like all at Birchwood, it's an amazing practice and Dave, on Reception
16/03/2023	Creekmoor Surgery	1	Very well done doing her job thank you
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	The nurse was lovely ? ? chattey especially attended and easy ?
16/03/2023	Creekmoor Surgery	1	Ã'ice nurse, not long wait.
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Oakdale Surgery	1	Usual excellent service
09/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Oakdale Surgery	1	
16/03/2023	Creekmoor Surgery	1	I spoke to my Asthma nurse Charlotte who is alway kind and knowledge she resolved my problem immediatly.
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	The Staff are incredible, truly scrumptious. They are SO helpful, kind & receptive xx
16/03/2023	Creekmoor Surgery	1	Prompt professional service. Friendly atmosphere.
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	All nurses and the doctor listened to me done various checks and communicated together
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	No waiting time! Xxx
16/03/2023	Creekmoor Surgery	1	[1/5] I was able to get an appointment that day for something that was co
16/03/2023	Creekmoor Surgery	1	Got to talk doctor and get some pain relief after a fall hurting my back and knees. And on same day as request thank you
14/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	Kindly given appointment with short notice, doctor reassured me all ok, no worries. Have peace of mind.
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	
16/03/2023	Creekmoor Surgery	1	I was in and out with very little waiting, and the nurse was very efficient and amenable.
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	Dr Dalton is excellent GP. She is knowledgable, explains everything in a way you can understand and is kind and caring .
17/03/2023	Creekmoor Surgery	1	I gave top score as surgery always very helpful plus all staff
17/03/2023	Creekmoor Surgery	1	Consultation extremely thorough and reassuring - as always.
17/03/2023	Creekmoor Surgery	1	Informative and helpful
17/03/2023	Oakdale Surgery	1	My visit was swift. The reception team were friendly and polite. I was only waiting for a maximum of 5 minutes before I was called in for a routine blood test
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Oakdale Surgery	1	On time polite and very efficient Thankyou
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	Because everyone is so helpful and pleasant
17/03/2023	Creekmoor Surgery	1	I was able to book an appt dr listened patient attentive thank you so
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Oakdale Surgery	1	On time and very efficient
17/03/2023	Creekmoor Surgery	1	Dr very caring, understood my symptoms and was helpful in explaining treatment.
17/03/2023	Oakdale Surgery	1	
17/03/2023	Creekmoor Surgery	1	Was pleased to get a call from Dr. Goodworth and have a chat about my Blood pressure.
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Oakdale Surgery	1	The help I have been given was excellent and thankyou so much

17/03/2023	Oakdale Surgery	1	The doctor and the nurse were both sympathetic to me, and the doctor was very clear and explained everything to me !
17/03/2023	Creekmoor Surgery	1	Prompt and efficient
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	The Doctor was very professional and dealt with my problem very quickly and explained things perfectly.
17/03/2023	Creekmoor Surgery	1	[1/2] Efficient, polite, professional, up to date, informative, knowledgeable, patience, forever helpful and will always listen. A credit to Birchwood, always
16/03/2023	Creekmoor Surgery	1	Over the years, Birchwood have been absolutely first Class
17/03/2023	Creekmoor Surgery	1	Friendly, kind, helpful staff.
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	[1/3] I needed to speak to a Doctor about my back spasms but couldn't get to the surgery, as I was unable to travel. The receptionist was very helpful and Dr G
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Oakdale Surgery	1	[1/2] The nurse who did my ECG was very welcoming, considerate and personable. She made me feel very relaxed and was great at explaining what she was doing, wh
17/03/2023	Oakdale Surgery	1	
17/03/2023	Creekmoor Surgery	1	Always pleasant atmosphere
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	I got an appointment on the day for my daughter & the doctor was really helpful & supportive
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	Because every think went.well
16/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	The Dr saw me the day I called. Great service
17/03/2023	Oakdale Surgery	1	Everyone was polite and my appointment was on time
17/03/2023	Oakdale Surgery	1	
20/03/2023	Oakdale Surgery	1	Sarah very informative and professional.
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	Appointment was on time , very pleasant staff .
20/03/2023	Creekmoor Surgery	1	The nurse I seen was very good, kind & gentle!
20/03/2023	Creekmoor Surgery	1	I was called in on time, both the nurse & student were very nice & efficient. They also took the time to explain things.
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Oakdale Surgery	1	
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Oakdale Surgery	1	
20/03/2023	Creekmoor Surgery	1	Because I have been extremely satisfied with the support I have received from the doctor I had appointment with. The doctor was friendly, supporting, patient.
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	Got quick appointment, waiting room time not to bad. Doctor really understanding, professional and kind.
20/03/2023	Creekmoor Surgery	1	Friendly and efficient
20/03/2023	Creekmoor Surgery	1	I gave a 1 because the service I received from the surgery was very good Thank you
20/03/2023	Creekmoor Surgery	1	Didn't wait long, happy with appt itself was informed, helpful and friendly. Felt listened to. Next steps clear.
20/03/2023	Creekmoor Surgery	1	Efficient in response. From reception to Dr. Happy with everything.
20/03/2023	Oakdale Surgery	1	
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	[1/2] I visited reception and they quickly sorted out a doctors visit to my 98yr old mother who it turned put had a chest infection. The lovely doctor visited
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	[1/2] The nurse was super helpful and offered brilliant advice In fact, I would like to thank the male receptionist (Dave I believe his name is) as well as he
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	Nurse was very professional and helpful, put me at ease and very knowledgeable.
21/03/2023	Creekmoor Surgery	1	Went in earlier for my appointment and received a good service.
21/03/2023	Oakdale Surgery	1	Excellent treatment and expert advice
21/03/2023	Oakdale Surgery	1	Phlebotomist is very good - I barely felt the needle. She's pleasant and quick. Surgery is good generally, it's clean and the admin staff are always friendly.

21/03/2023	Oakdale Surgery	1	Very officiant, polite and helpful x
21/03/2023	Creekmoor Surgery	1	I'm happy with all the people, as they look after me when I need them.
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	It was very good and the nurse was very helpful and very patient with me x thankyou x
21/03/2023	Creekmoor Surgery	1	Doctor listened to what I had to say and is taking investigative measures to find causes
21/03/2023	Oakdale Surgery	1	The service was very good
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Oakdale Surgery	1	Everyone was friendly and helpful and the waiting time was short
21/03/2023	Oakdale Surgery	1	As always friendly and helpful Thank you
21/03/2023	Creekmoor Surgery	1	Sarah the clinical pharmacist was just lovely.Highly recommend her and will see her again regarding my medications Lovely woman
21/03/2023	Oakdale Surgery	1	
21/03/2023	Creekmoor Surgery	1	I saw the nurse today, she is extremely helpful and explained everything very clearly
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Oakdale Surgery	1	Sure. Amelia always polite and puts you at ease
21/03/2023	Creekmoor Surgery	1	The doctor was very good and very understanding
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	Nurse saw me very promptly. Asked how leg ulcer progressing. Discussed timing for Doppler test.
21/03/2023	Oakdale Surgery	1	the doctor was friendly
21/03/2023	Creekmoor Surgery	1	I was seen at the appointed time by the nurse who removed 5 stitches from my face painlessly.
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Oakdale Surgery	1	Dealt with seamlessly
21/03/2023	Oakdale Surgery	1	Another pleasant visit to the doctors reception staff very helpful.
21/03/2023	Creekmoor Surgery	1	Dr Hasnaoui was very patient & understanding.
21/03/2023	Creekmoor Surgery	1	Tel/con with nurse was very constructive and informative- I found her to have a very good manner and respectful to any ailments I have
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Oakdale Surgery	1	Staff are all brilliant and very friendly and understanding.
21/03/2023	Creekmoor Surgery	1	Was seen quickly, and the staff were lovely and they took the time to listen.
21/03/2023	Creekmoor Surgery	1	Helpfull staff.
21/03/2023	Creekmoor Surgery	1	Service was brilliant, was fortunate to be seen on the day and given genuine care for my health issue
21/03/2023	Creekmoor Surgery	1	Doctor was very thorough and polite and got a same day appointment cannot fault this surgery
21/03/2023	Creekmoor Surgery	1	Friendly staff, doctor has pleasant manners, good plan of management and put my mind to rest.
21/03/2023	Creekmoor Surgery	1	[1/2] The nurse that I saw was very warm and caring. She Put me at ease and was very clear with information she was giving me. She also listened to my concerns
21/03/2023	Creekmoor Surgery	1	Was dealt with by very pleasant nurse simple blood test was taken painlessly and professionally, usual excellent service by the Birchwood Practice
21/03/2023	Creekmoor Surgery	1	Very helpful and answered all my questions
21/03/2023	Creekmoor Surgery	1	I felt like I was listened to and treated really nicely
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Oakdale Surgery	1	[1/2] I went in for an ecg and blood pressure. I had recently been prescribed tablets for blood pressure and a side effect was swollen legs. The nurse checked
21/03/2023	Oakdale Surgery	1	
21/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	On time and the nurse was very good. Explained what and why.
22/03/2023	Creekmoor Surgery	1	I have always received excellence service be it booking an appointment, help and support with enquiries or help/advice/support from clinicians/nurses/physio.
21/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
17/03/2023	Creekmoor Surgery	1	Dr Goodworth had made the call based on test results received without me having to ask.

22/03/2023	Creekmoor Surgery	1	Mo the nurse was fantastic and went above and beyond
22/03/2023	Oakdale Surgery	1	After a chat with practice, I felt reassured that the alternative way of managing was very helpful
22/03/2023	Creekmoor Surgery	1	Good communication...had text and phone call for blood pressure check and blood test..friendly, capable nurse who gave good advice
22/03/2023	Oakdale Surgery	1	The Nurse is always very efficient, friendly and helpful
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	Appt on time, receptionist welcoming, nurse warm and friendly, nice experience!
22/03/2023	Creekmoor Surgery	1	
20/03/2023	Creekmoor Surgery	1	Compassionate excellent treatment
22/03/2023	Oakdale Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	Informative, caring and helpful
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	The doctor was very approachable and explained the situation very well and put a plan together to review
22/03/2023	Creekmoor Surgery	1	I made a mistake and was late for my appointment, but Dr Lavender still gave me her time and was very helpful with my problem and understanding.
22/03/2023	Oakdale Surgery	1	Care was taken to refer me on.
22/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	[1/2] Excellent care provided by the healthcare team at creekmoor surgery. Fast access to a GP appointment. Excellent phlebotomy skills demonstrated by the HCA
22/03/2023	Oakdale Surgery	1	
22/03/2023	Oakdale Surgery	1	[1/2] Dr Dalton was thorough in her review of my symptoms and also of my concerns. Then she prescribed my treatment with confidence and booked me in for a revi
22/03/2023	Oakdale Surgery	1	Doctor was helpful as were the other staff
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	
22/03/2023	Creekmoor Surgery	1	Just great service appointment on time Nurse very friendly knowledgeable chatty just 10/10 thank you
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	The staff were very helpful and dr answered all my questions
22/03/2023	Creekmoor Surgery	1	Friendly staff and appointment on time.
22/03/2023	Oakdale Surgery	1	
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	The whole experience was by friendly and experienced staff
22/03/2023	Oakdale Surgery	1	Same day appointment for my son who I thought might have tonsillitis. Excellent service, very happy
20/03/2023	Creekmoor Surgery	1	
22/03/2023	Oakdale Surgery	1	[1/2] The two nurses who carried out my health check were very friendly putting me at ease but remaining very professional They did not make me feel embarrass
22/03/2023	Creekmoor Surgery	1	
22/03/2023	Creekmoor Surgery	1	Dr. Lavender was so kind and so helpful. Really
23/03/2023	Creekmoor Surgery	1	
23/03/2023	Creekmoor Surgery	1	Quick and easy
23/03/2023	Creekmoor Surgery	1	
17/03/2023	Oakdale Surgery	1	All went well, no problems.
23/03/2023	Oakdale Surgery	1	
23/03/2023	Oakdale Surgery	1	Because I cannot fault the treatment I receive at Birchwood.
23/03/2023	Creekmoor Surgery	1	As Sarah the nurse I saw was so lovely. So helpful, friendly and just a nice person.
23/03/2023	Creekmoor Surgery	1	[1/2] Ive been with the surgery for over 40 years ive allways been happy with it even when Dr oktagen was allive he was a lovely doctor now Dr Wallace and Good
23/03/2023	Oakdale Surgery	1	Caring, and resourceful; friendly and reassuring;
23/03/2023	Creekmoor Surgery	1	The physiotherapist was very good and helpful.
23/03/2023	Oakdale Surgery	1	Didn't have to wait long good efficient service
23/03/2023	Creekmoor Surgery	1	On time, friendly but professional service
23/03/2023	Creekmoor Surgery	1	Looked after very well
23/03/2023	Creekmoor Surgery	1	Efficient service as always
23/03/2023	Creekmoor Surgery	1	
23/03/2023	Creekmoor Surgery	1	Efficient and friendly
23/03/2023	Creekmoor Surgery	1	Check in was easy, and although it said the wait was 10 minutes I was seen sooner. Monica was professional and my blood test was pain free .

23/03/2023	Creekmoor Surgery	1	Didn't have to wait long, the nurse was very good and informative.
23/03/2023	Creekmoor Surgery	1	
23/03/2023	Creekmoor Surgery	1	[1/2] Lovely surgery and staff..so efficient and caring... Great booking system and reception... Please DO NOT EVER change to automated as in Adams Practice...
23/03/2023	Creekmoor Surgery	1	I felt I had been listened to
23/03/2023	Creekmoor Surgery	1	Punctual and excellent service as always
23/03/2023	Creekmoor Surgery	1	Because everyone is all ways so very helpful... and they care .....
23/03/2023	Creekmoor Surgery	1	Doc listened to me ,was patient, and prescribed meds
23/03/2023	Creekmoor Surgery	1	Always first Class Service
23/03/2023	Creekmoor Surgery	1	They listened to every word I said on how I feel. They really helped with trying to help me
23/03/2023	Creekmoor Surgery	1	
23/03/2023	Creekmoor Surgery	1	Dr phoned within 15 minutes of contacting the surgery. Very helpful and prompt.
23/03/2023	Creekmoor Surgery	1	Appt on time Thorough examination and advice on treatment Every thing fully explained and time was taken to listen to my problem.
23/03/2023	Creekmoor Surgery	1	Nurse was very nice and pleasant
23/03/2023	Creekmoor Surgery	1	
23/03/2023	Creekmoor Surgery	1	[1/3] Yes, whole experience good,did not have to wait was called straight away. Nurse managed to get blood first time, normally it's a nightmare sometimes come
24/03/2023	Oakdale Surgery	1	
24/03/2023	Oakdale Surgery	1	
24/03/2023	Oakdale Surgery	1	
24/03/2023	Oakdale Surgery	1	
22/03/2023	Creekmoor Surgery	1	
23/03/2023	Creekmoor Surgery	1	
24/03/2023	Creekmoor Surgery	1	Very thorough and helpful thank you ?
24/03/2023	Creekmoor Surgery	1	Excellent surgery, very efficient and professional.
24/03/2023	Creekmoor Surgery	1	[1/3] Communication skills, listening, knowledgeable, helpful, non rushed consultation. Easy to talk to and open up with any worries. Mo always makes me feel b
24/03/2023	Creekmoor Surgery	1	I was seen promptly & all queries dealt with
24/03/2023	Creekmoor Surgery	1	
24/03/2023	Oakdale Surgery	1	Everyone was friendly and helpful and the waiting time was short
24/03/2023	Oakdale Surgery	1	You were very busy, but still efficient. Only had to wait a short time. Staff professional and pleasant.
24/03/2023	Oakdale Surgery	1	
24/03/2023	Creekmoor Surgery	1	
24/03/2023	Oakdale Surgery	1	That's what it deserved for the sevice irecieve
24/03/2023	Oakdale Surgery	1	
24/03/2023	Creekmoor Surgery	1	
24/03/2023	Creekmoor Surgery	1	Very helpful xx
24/03/2023	Oakdale Surgery	1	
24/03/2023	Oakdale Surgery	1	Everyone was polite and the asthma nurse was very helpful and put my mind at rest. Thank you
22/03/2023	Creekmoor Surgery	1	
24/03/2023	Creekmoor Surgery	1	Dr Carnegie is always caring and helpful and seems to have my best interests at heart
24/03/2023	Creekmoor Surgery	1	[1/2] The doctor was very friendly. I told her my problems. She listened and told me what to do. I nolistened and carried out her instructions. I have confiden
24/03/2023	Creekmoor Surgery	1	
24/03/2023	Oakdale Surgery	1	Very efficient, professional and very pleasant.
24/03/2023	Oakdale Surgery	1	
21/03/2023	Creekmoor Surgery	1	[1/2] I saw Dr Wallace and Charlotte last Tuesday, and they were brilliant! Professional and caring - they made a very difficult and stressful appointment muc
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	The lady that took my blood was lovely and I went in spot on time. Very impressive
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	Receptionist very pleasant and friendly, nurse who took blood very kind and reassuring. All in all another visit in which I cannot find fault with.
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	Because the service was quick and the nurse was helpful. All good. Thank you

27/03/2023	Creekmoor Surgery	1	Appointment was early, nurse was very courteous and professional
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Oakdale Surgery	1	
27/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	Although running late very good reception and very informative good bedside manner
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	Quick response and good explanation of what is wrong with me
27/03/2023	Creekmoor Surgery	1	Waited 20mins but ehen i saw thr nurse for my bloods she was very nice
27/03/2023	Oakdale Surgery	1	[1/2] I had to reschedule an earlier appointment and staff were very supportive and accommodating and were able to offer me this appointment at short notice.
27/03/2023	Creekmoor Surgery	1	[1/2] My response was due to what I consider to be outstanding care and the help given in my emergency situation 24/3/23 by both your staff and of course dr Wa
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	Fast, Efficent & Professional thankyou.
27/03/2023	Creekmoor Surgery	1	I didn't have to wait, appointment was as per time booked, nurse was very helpful and kind, office staff were very helpful and friendly
27/03/2023	Oakdale Surgery	1	[1/2] Nurse took the time to talk me through the screening purpose and process. Very polite and welcoming doctor's surgery ( I have been registered for years b
27/03/2023	Oakdale Surgery	1	
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Oakdale Surgery	1	
27/03/2023	Creekmoor Surgery	1	Helpful, on time, caring, understanding
27/03/2023	Oakdale Surgery	1	
27/03/2023	Creekmoor Surgery	1	Creekmoor Surgery deserves a gold star when compared to my last Doctors practice.
27/03/2023	Creekmoor Surgery	1	Always friendly caring .nothing is ever to much trouble.and always come out feeling I have been listened to.
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	[1/2] I phoned the oakdale branch this morning and the doctor called me back within a couple of hours to address my problem. It's nice to know I'll recieve pro
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Oakdale Surgery	1	
27/03/2023	Oakdale Surgery	1	
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Oakdale Surgery	1	Approachable, Caring and sympathetic to my needs
27/03/2023	Creekmoor Surgery	1	
27/03/2023	Oakdale Surgery	1	I felt like I was listen too and a plan was made for me
27/03/2023	Creekmoor Surgery	1	Dr Wallace is very accomodating and caring and I always feel listened to. Very thorough and nothing is ever too much trouble.
28/03/2023	Creekmoor Surgery	1	Because who I seen was good ??
28/03/2023	Creekmoor Surgery	1	I arrived early. Called straight in. Nurse very polite. Quickly drew blood then on my way.
28/03/2023	Oakdale Surgery	1	
28/03/2023	Creekmoor Surgery	1	Because, Dr. Carnegie is an asset to the practice, she has on the both times I have seen her, made me feel worthwhile and has a relaxing manner
28/03/2023	Creekmoor Surgery	1	I went to see the nurse at 9. 50 out at 10 am good service
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	just very easy and simple, very good care
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Oakdale Surgery	1	They are very efficient and organised.
28/03/2023	Oakdale Surgery	1	
28/03/2023	Oakdale Surgery	1	
28/03/2023	Creekmoor Surgery	1	Didn't have to wait long and the doctor was very helpful and friendly doctor
28/03/2023	Oakdale Surgery	1	
28/03/2023	Creekmoor Surgery	1	Phone appointment on time and polite and friendly service
28/03/2023	Creekmoor Surgery	1	I was treated with a calm professional respect that made the experience comfortable.
28/03/2023	Oakdale Surgery	1	The reception lady was very polite in booking me in for the appointment and the nurse was very efficient and polite
28/03/2023	Oakdale Surgery	1	
28/03/2023	Oakdale Surgery	1	Always very friendly and helpful

28/03/2023	Oakdale Surgery	1	The lady made me feel at ease and procedure was done quickly
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	Because of your request to me
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	The nurse was friendly and professional at the same time. She made me feel at ease. She explained everything clearly.
28/03/2023	Creekmoor Surgery	1	Very friendly and professional
28/03/2023	Creekmoor Surgery	1	[1/2] I had a smear with the nurse. It was the quickest and most painless I've ever had and afterwards I went to book my son in for an appointment at reception
28/03/2023	Oakdale Surgery	1	Very good service
28/03/2023	Oakdale Surgery	1	The doctor was really helpful and sensitive. Would be great if the surgery could update their answer message from covid though ;)
28/03/2023	Creekmoor Surgery	1	On time helpful friendly reception and doctor efficient and helpful.
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	Extremely helpful
28/03/2023	Creekmoor Surgery	1	Very good care from Nurse.
28/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	Because it was excellent to time as is all ways with the nurses xxx
28/03/2023	Creekmoor Surgery	1	I was seen on time the nurse was very capable and polite and gave good advice
28/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	[1/2] GP who saw me knew my past history well to help my current problems. GP was kind and professional throughout the appointment and gave advice about follow
29/03/2023	Creekmoor Surgery	1	[1/2] I had to wait 5 weeks to see Dr Dalton, well worth the wait, appointment was on time, all of my questions answered to my satisfaction. I was not hurried a
29/03/2023	Creekmoor Surgery	1	The consistency of high quality care.. Focus and follow through of advice oral and written...by the medical team and staff too! Best Anne Lovery
29/03/2023	Creekmoor Surgery	1	Kindness, great service and sorting out my medical problem
29/03/2023	Creekmoor Surgery	1	Competence with politeness
28/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	I was seen on time and my test was completed quickly.
29/03/2023	Oakdale Surgery	1	Although my treatment was very painful, the nurse was kind and compassionate
29/03/2023	Creekmoor Surgery	1	
21/03/2023	Creekmoor Surgery	1	Because I was lucky to get an appointment the same day and that I got to see Dr Goodworth, thank you
29/03/2023	Oakdale Surgery	1	The nurse was very informative about my test results - helpful and sympathetic.
29/03/2023	Creekmoor Surgery	1	Easy to talk to and very helpful. Thank you
29/03/2023	Oakdale Surgery	1	Surgery staff are always efficient, kind and helpful.
29/03/2023	Creekmoor Surgery	1	Always great service ?
29/03/2023	Creekmoor Surgery	1	Friendly staff. Thorough in what she did for me.
29/03/2023	Creekmoor Surgery	1	every Dr nurse all the staff are brilliant caring understanding and supportive
29/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	This was an emergency same day appointment and I was so pleased with the promptness. Doctor was very helpful and thorough.
29/03/2023	Oakdale Surgery	1	Yes I gave that response as I find the reception I get his friendly and for my treatment
29/03/2023	Creekmoor Surgery	1	
29/03/2023	Oakdale Surgery	1	I felt comfortable with the practice nurse I saw.
29/03/2023	Creekmoor Surgery	1	
29/03/2023	Creekmoor Surgery	1	Staff very helpful
28/03/2023	Creekmoor Surgery	1	Staff are always helpful, efficient, friendly and welcoming. Absolutely brilliant!!
30/03/2023	Oakdale Surgery	1	Friendly service from all
30/03/2023	Oakdale Surgery	1	
30/03/2023	Creekmoor Surgery	1	Very thorough and efficient service xx
30/03/2023	Creekmoor Surgery	1	Staff are always helpful and polite
30/03/2023	Oakdale Surgery	1	I've always been treated well and with a very caring attitude many thanks
30/03/2023	Creekmoor Surgery	1	[1/2] Triaged over phone by GP, then seen very promptly face to face in surgery for further assessment. Given advice and felt very reassured. First class servi
30/03/2023	Creekmoor Surgery	1	Genuine empathy for problem

30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	Always of great service and lucky to have you
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Oakdale Surgery	1	Because birchwood practice has always been an excellent facility
30/03/2023	Oakdale Surgery	1	
30/03/2023	Creekmoor Surgery	1	There were NO PROBLEMS polite staff who appear to be interested I. My well-being
30/03/2023	Creekmoor Surgery	1	The kind nurse has to deal with my awkward veins and me crying about my son, and she was kind throughout x
30/03/2023	Creekmoor Surgery	1	Always fit appointment in and generally very professional.
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	Nurse very kind and helpful
30/03/2023	Creekmoor Surgery	1	Minimal wait. Quick professing taking of blood. Just what was needed. Thank you.
30/03/2023	Oakdale Surgery	1	I was listened to and he made me feel at ease
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	[1/2] Once again the call gave me information and reassurance about my co
30/03/2023	Creekmoor Surgery	1	Was given an appointment very quickly and care was given at appointment
30/03/2023	Oakdale Surgery	1	
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Oakdale Surgery	1	
30/03/2023	Creekmoor Surgery	1	Very informative and competent
30/03/2023	Creekmoor Surgery	1	Very pleasant easy to talk to and feel that I was listened to and any questions clearly explained thanks
30/03/2023	Creekmoor Surgery	1	I have always had great service from the surgery.
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	Arrived early, receptionist helpful and asked nurse if she could see my son earlier which she did. Very happy
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	Pleased to hear from you, thought Id been forgotten.
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	Doctor was very kind and helpful.
30/03/2023	Creekmoor Surgery	1	
30/03/2023	Creekmoor Surgery	1	Really lovely handling of daughter with fun approach
30/03/2023	Creekmoor Surgery	1	
28/03/2023	Creekmoor Surgery	1	Because Andrea was so helpful and answered all my questions
31/03/2023	Oakdale Surgery	1	
30/03/2023	Oakdale Surgery	1	James is very good and likable. He has bee very helpful
30/03/2023	Creekmoor Surgery	1	On time and well prepared
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	The doctor was very good
31/03/2023	Creekmoor Surgery	1	Because dr Goodworth listened and help me with what I should do and what else to look out for and to contact the surgery if I became worse very reassuring
31/03/2023	Creekmoor Surgery	1	Got me seen for an emergency at short notice
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	Dr Goodworth was great with both 7 month old baby and 4 year old toddler. Thorough yet quick assessment of 7 month old with good distraction techniques
31/03/2023	Creekmoor Surgery	1	I always have a good experience be it nurse or gp
31/03/2023	Oakdale Surgery	1	
31/03/2023	Creekmoor Surgery	1	Nurse was helpful and gave me the information I wanted.
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	Doctor was good,receptionist was helpful.
31/03/2023	Creekmoor Surgery	1	Because the surgery got me in on the same day for an appt and the Dr was on time and extremely polite
31/03/2023	Creekmoor Surgery	1	We had an appointment with the nurse she was friendly and very helpful.
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	Very professional and approachable. Showed great patience when blood was difficult to extract. Very good visit.
31/03/2023	Creekmoor Surgery	1	Always have been well looked after.



31/03/2023	Creekmoor Surgery	1	I was seen on time and Dr Wallace was polite and reassuring with his advice
31/03/2023	Oakdale Surgery	1	
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	
31/03/2023	Creekmoor Surgery	1	I joined Birchgrove Practice in1988 and have never been disappointed.
31/03/2023	Creekmoor Surgery	1	
24/03/2023	Creekmoor Surgery	1	Dr Wallace was great, very helpful and professional.
13/03/2023	Creekmoor Surgery	1	Because the call was on time and really helpful. Thank you so much
21/03/2023	Creekmoor Surgery	1	Ment to give 1
17/03/2023	Creekmoor Surgery	1	I gave a no 1 as I got a very quick appointment, was seen almost immediately and the doctor was very helpful and thorough
01/03/2023	Oakdale Surgery	1	I was impressed with Dr. Catherine Carnegie
06/03/2023	Creekmoor Surgery	1	[1/2] 6 - Dr Wallace is amazing, but despite being told my prescription would be transferred to the clinics pharmacy - waited for 45 mins and phoned several ho
06/03/2023	Creekmoor Surgery	1	Very helpful
01/03/2023	Creekmoor Surgery	2	No problem with g.p. But half a hour wait
01/03/2023	Creekmoor Surgery	2	Was a good service, very quick visit.
02/03/2023	Creekmoor Surgery	2	
02/03/2023	Oakdale Surgery	2	
02/03/2023	Creekmoor Surgery	2	[1/3] I've never had a bad or negative experience since being registered with the practice and have always found staff and clinicians to be extremely professio
02/03/2023	Creekmoor Surgery	2	
02/03/2023	Creekmoor Surgery	2	
01/03/2023	Oakdale Surgery	2	
03/03/2023	Oakdale Surgery	2	
02/03/2023	Creekmoor Surgery	2	
02/03/2023	Creekmoor Surgery	2	
06/03/2023	Creekmoor Surgery	2	Treated promptly and sympathetically
06/03/2023	Creekmoor Surgery	2	
06/03/2023	Creekmoor Surgery	2	Was able to get an emergency appointment and was seen within the 30 minute time frame
02/03/2023	Creekmoor Surgery	2	
06/03/2023	Creekmoor Surgery	2	
07/03/2023	Creekmoor Surgery	2	
07/03/2023	Creekmoor Surgery	2	Just being honest, with a bit of fun thrown in!
07/03/2023	Creekmoor Surgery	2	Sarah was very informative and helpful. Thank you
07/03/2023	Oakdale Surgery	2	
07/03/2023	Creekmoor Surgery	2	
07/03/2023	Oakdale Surgery	2	
08/03/2023	Creekmoor Surgery	2	Because I had to wait for nearly 40 minutes !
09/03/2023	Creekmoor Surgery	2	Would have been a 1? But had a little wait
09/03/2023	Creekmoor Surgery	2	
09/03/2023	Creekmoor Surgery	2	
09/03/2023	Creekmoor Surgery	2	
07/03/2023	Creekmoor Surgery	2	Just to say you asked what I thought of the surgery and I gave a positive reply nothing else to say
10/03/2023	Creekmoor Surgery	2	
10/03/2023	Creekmoor Surgery	2	
10/03/2023	Creekmoor Surgery	2	
10/03/2023	Creekmoor Surgery	2	Very pleasant nurse and the service was explained very efficiently
10/03/2023	Creekmoor Surgery	2	[1/2] It would have been a 1, but I'm afraid whilst booking the appointment to see the doctor the receptionist was a bit short with me, and she also didn't sen
10/03/2023	Creekmoor Surgery	2	
11/03/2023	Creekmoor Surgery	2	
13/03/2023	Creekmoor Surgery	2	
13/03/2023	Oakdale Surgery	2	The surgery is always clean and tidy the reception staff are always polite and so was the doctor.
13/03/2023	Creekmoor Surgery	2	They were very efficient helpful and kind and looked up the answers to the questions I asked to make sure they were giving me the right information

13/03/2023	Creekmoor Surgery	2	
14/03/2023	Oakdale Surgery	2	
14/03/2023	Creekmoor Surgery	2	The HCA was excellent but the actual appointment was over 30 mins late .... no real drama but needs consideration
15/03/2023	Creekmoor Surgery	2	
15/03/2023	Creekmoor Surgery	2	
15/03/2023	Oakdale Surgery	2	
15/03/2023	Creekmoor Surgery	2	
16/03/2023	Creekmoor Surgery	2	
16/03/2023	Creekmoor Surgery	2	Because there was no one or reception
16/03/2023	Creekmoor Surgery	2	Receptionist very pleasant.
17/03/2023	Oakdale Surgery	2	The nurse who saw me today was very helpful and kind,like they always are .
17/03/2023	Creekmoor Surgery	2	
17/03/2023	Creekmoor Surgery	2	
17/03/2023	Creekmoor Surgery	2	
17/03/2023	Creekmoor Surgery	2	Didn't have to wait around long to be seen. Doctor was understanding and my daughter felt listened to.
16/03/2023	Creekmoor Surgery	2	
20/03/2023	Creekmoor Surgery	2	
20/03/2023	Creekmoor Surgery	2	
20/03/2023	Creekmoor Surgery	2	
21/03/2023	Oakdale Surgery	2	Overall friendly greeting and was pleased with my appointment with the nurse. My only small point is unfortunately she was running late and I couldn't see why.
21/03/2023	Oakdale Surgery	2	
21/03/2023	Creekmoor Surgery	2	I had to wait for my appointment but the nurse was great.
22/03/2023	Oakdale Surgery	2	
22/03/2023	Creekmoor Surgery	2	Because the outcome was good and got lots of information
23/03/2023	Oakdale Surgery	2	The staff are usually very good with us
23/03/2023	Creekmoor Surgery	2	
23/03/2023	Creekmoor Surgery	2	
23/03/2023	Creekmoor Surgery	2	
23/03/2023	Creekmoor Surgery	2	[1/2] Always all helpful, and dr goodworth most thorough in my medical. He looked at a lot of my medical history going back quite a bit so can i too look at t
24/03/2023	Oakdale Surgery	2	Informative and concise
24/03/2023	Creekmoor Surgery	2	Feeling I was not listen to completely.
27/03/2023	Oakdale Surgery	2	I give the surgery a number one because because of excellent Service
28/03/2023	Creekmoor Surgery	2	
28/03/2023	Creekmoor Surgery	2	
30/03/2023	Creekmoor Surgery	2	
30/03/2023	Creekmoor Surgery	2	
30/03/2023	Creekmoor Surgery	2	Pls text me
31/03/2023	Creekmoor Surgery	2	
01/03/2023	Oakdale Surgery	3	
03/03/2023	Creekmoor Surgery	3	Was seen 35 minutes after my appointment time
03/03/2023	Oakdale Surgery	3	
07/03/2023	Creekmoor Surgery	3	Busy and longer wait than expected.
02/03/2023	Oakdale Surgery	3	I just would prefer to go to the Greek for practice
08/03/2023	Creekmoor Surgery	3	[1/4] Yes the doctor didn't know why I was there. I had a major allergic reaction to an anti hystemine on Saturday and took a photo and asked at the surgery o
09/03/2023	Oakdale Surgery	3	25 min behind time for a 5 min chat which could have been over the phone. Thought it was a waste of Docs time.
10/03/2023	Creekmoor Surgery	3	
10/03/2023	Oakdale Surgery	3	
14/03/2023	Creekmoor Surgery	3	Despite being booked in on time my appointment was overlooked leading to 30min wait until I questioned it,however the treatment was good eventually.
16/03/2023	Creekmoor Surgery	3	
16/03/2023	Creekmoor Surgery	3	[1/4] Was due to have Shingles Injection last year, was told at time that couldn't have it's I was due to have radiotherapy and nurse would contact my speciali
16/03/2023	Creekmoor Surgery	3	
20/03/2023	Oakdale Surgery	3	Because you asked.

20/03/2023	Creekmoor Surgery	3	
21/03/2023	Creekmoor Surgery	3	Wait time was an hour a half
28/03/2023	Oakdale Surgery	3	The staff behaviour so good
29/03/2023	Creekmoor Surgery	3	
30/03/2023	Creekmoor Surgery	3	The service delivery from the HCA was excellent , the 40 minute delay between appointment time and actual 'treatment' was disappointing
30/03/2023	Creekmoor Surgery	3	
31/03/2023	Oakdale Surgery	3	
09/03/2023	Creekmoor Surgery	4	One receptionist was quite rude, and could have told me last week when the appointment was booked to tell me it was incorrect.
09/03/2023	Creekmoor Surgery	4	[1/2] I had an annual blood test with the nurse. When I told her that it was extremely painful when she was taking my blood she just smiled at me. I experience
21/03/2023	Oakdale Surgery	4	[1/2] Appointment did not take place as physio had left the building without informing reception. This caused me to take time out of work for nothing.
21/03/2023	Creekmoor Surgery	4	Child is complying of being irritated and constantly scratching and he did not seem interested and dismissive
22/03/2023	Creekmoor Surgery	4	electric door has been broken for a long time. It is v difficult to get a wheelchair through without help from bystanders
24/03/2023	Oakdale Surgery	4	
28/03/2023	Creekmoor Surgery	4	[1/2] Because Dr Carnegie wasn't very good, I think she was impatient and showed so, offered me a swab, but reluctantly did it. The student doctor was more con
29/03/2023	Creekmoor Surgery	4	[1/4] I have no faith in any Dr anymore, no duty of care, no bedside manner , looking out for themselves and thinking they know what's best for the patient,
29/03/2023	Oakdale Surgery	4	
30/03/2023	Creekmoor Surgery	4	[1/3] I had appointment for blood pressure. I was awaiting 25 mins for the nurse to see me I explained I always get anxiety waiting which I feel resulted in hi
31/03/2023	Oakdale Surgery	4	
03/03/2023	Oakdale Surgery	5	
08/03/2023	Creekmoor Surgery	5	Missed my appointment because I wasn't told what time my appointment was at.
13/03/2023	Creekmoor Surgery	5	
16/03/2023	Creekmoor Surgery	5	[1/3] I waited for nearly 1 hour to see the nurse, after enquiring at reception if nurse was running late, I was told yes, I returned to the waiting area, when
17/03/2023	Creekmoor Surgery	5	
21/03/2023	Creekmoor Surgery	5	[1/2] Because I came in for mental health reasons and received a call to come in early- did so and waited in room full of people for over 45 mins having panic
31/03/2023	Creekmoor Surgery	5	[1/2] A telephone call was booked for 09:40 this morning. This still has not happened. I phoned to check and was told you don't book times for phone calls and
09/03/2023	Oakdale Surgery	6	I've not being an appointment for today
27/03/2023	Creekmoor Surgery	6	The case is not finished yet.
27/03/2023	Creekmoor Surgery	6	
09/03/2023	Creekmoor Surgery		[1/2] Well the person on reception dealt with the unexpectedness of the small queue and requests calmly and the team Dr Lavender (training) and Dr Wallace were
10/03/2023	Creekmoor Surgery		Great service
13/03/2023	Creekmoor Surgery		
14/03/2023	Oakdale Surgery		Vg
14/03/2023	Oakdale Surgery		
14/03/2023	Creekmoor Surgery		[1/3] I think it says it all n my message.Sarah Harvey is a glowing light in representing all that is good about our precious NHS.But I have always been happy
14/03/2023	Oakdale Surgery		
13/03/2023	Creekmoor Surgery		
16/03/2023	Creekmoor Surgery		Hi, our feedback reason's, we had a same day app. medical treatment excellent. We have always been very happy with Birchwood. Many thanks to all.
15/03/2023	Creekmoor Surgery		[1/2] The service was very good when needed and all the staff are very pleasant and helpful. We always feel that we have had the best service locally! Best wis
17/03/2023	Creekmoor Surgery		The doctor was Goodworth his weight in gold
17/03/2023	Creekmoor Surgery		
22/03/2023	Oakdale Surgery		Receptionist very polite nurse very friendly good at her job
22/03/2023	Creekmoor Surgery		
23/03/2023	Oakdale Surgery		Nothing to report
24/03/2023	Creekmoor Surgery		[1/2] I have always been very pleased with the personnel service that everyone takes to care for patients you have always looked after everyone I have never ev
24/03/2023	Creekmoor Surgery		I found all the staff at Oakdale very helpful and supportive with me having a serious health condition
29/03/2023	Oakdale Surgery		Because i'd cancelled my appointment this morning,.. so i hadn't been there today,.. so i wondered why i got the review mesage.
30/03/2023	Creekmoor Surgery		Quick service lovely people
30/03/2023	Creekmoor Surgery		